Tyler Hansen

484-942-5708 - <u>hansentyler91@gmail.com</u> - 63 Weathervane Dr. Killington Vt Education

Owen J. Roberts High School-2019 Killington School of Resort Management-2022

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Experiences

JBB Outdoors LLC

Head Lifeguard 2016-2019 French Creek State Park, Pa

Responsible for rental management, lifeguarding, opening/closing indoor and outdoor recreational operations. Use relationship-based management skills to deescalate client based complaints. Used different types of media to promote/sell different products. Followed problem-based resolution models to respond to client/work force problems.

Austin Landscaping Inc.

<u>Landscape/Hardscape laborer</u> 2018-2019

Elverson, Pa

Preform basic laborer objectives and day to day operations. Service and maintain small/diesel engines and trailer work. Schedule delivers of product to work site and transportation of the crew.

Giant Food Services

<u>Dairy Worker</u> <u>2017-2018</u> Pottstown, Pa

Preform basic restock and unloading of dairy products. Along with taking nightly inventory and creating an order list based on time of year and the amount of product being used. Help customers find, locate and, suggest items during shopping

Bear Creek Mountain Resort

Rental Boot Fitter

<u>2018-2019</u>

Macungie, Pa

Meet and work with other likeminded individuals to reach the same common goal. Communicate boot feeling and levels of compatibility as well as discussing the fundamentals with skiing and snowboarding to guests with all levels of experience. Open/closing operation, critical thinking to solve guest-based problems.

Bear Creek Ski Patrol

<u>Volunteer Patrol</u> <u>2018-2019</u> <u>Macungie, Pa</u>

Open and close resort. Check terrain for hazards and look after snow gun towers position for padding. Record and document lift accidents as well as provide high level first response care to patients. Coordinate scheduling and run radio operations in connection to ALS.

References

Nate Martin 484-547-2194 nmm5480@gmail.com

(Bear Creek Rental Manager)

Jinel Biffle 610-698-2666 FRENCHCREEKPOOLANDBOATS@gmail.com

(JBB Outdoors LLC Co-owner)

Bill Biffle 610-780-9200

(JBB Outdoors LLC Owner)

Jeff Austin 484-576-0942

(Austin Landscaping Owner)

Phil Barker philb@bcmr.com

(Patrol Director at Bear Creek)