

## **Curriculum Vitae**

**Angel Roberto De la O**

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### **Professional Summary**

A motivated and globally minded individual with a strong foundation in Computer Science and a passion for World Language Cultures. Currently pursuing a bachelor's degree in World Language and Cultures with a concentration in Spanish, I bring a unique blend of technical expertise, language proficiency, and cross-cultural communication skills. As the owner of Hurier Language Services and a Medical Interpreter, I have demonstrated my ability to manage projects, coordinate teams, and bridge the language and cultural gaps in diverse settings. My work as a Bilingual Healthcare Resource writer and my current book project for physicians further highlight my commitment to improving communication and understanding in healthcare.

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### **Education**

#### **Bachelor of Arts in World Languages and Cultures (Concentration: Spanish)**

*Georgia State University, Atlanta, GA*

*Expected Graduation: Fall 2025*

#### **Associate of Science Core Curriculum (Computer Science)**

*Georgia State University Perimeter College, Atlanta, GA*

*Graduated: January 2023*

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## **Professional Experience**

### **Owner**

*Hurier Language Services, Atlanta, GA*

*04/2020 – Present*

- Negotiate contracts and manage client relationships to ensure high-quality language services.
- Coordinate a team of medical interpreters, ensuring timely and accurate communication in healthcare settings.
- Provide translation services for documents, ensuring cultural and linguistic accuracy.
- Utilize technical tools and software to streamline scheduling, project management, and communication.
- Emphasize cross-cultural collaboration to bridge language barriers and foster understanding.

### **Medical Interpreter**

*Shepherd Center, Atlanta, GA.*

*02/2016 – Present*

- Serve as a medical interpreter and cultural broker, facilitating communication between healthcare providers and patients with spinal cord injuries (SCI) and traumatic brain

injuries (TBI), ensuring accurate and culturally sensitive interpretation in high-stakes medical environments.

- Translate 100+ medical documents (discharge summaries, treatment plans, consent forms) to improve patient understanding and compliance.
  - Bridge language gaps for 15+ multidisciplinary providers (physicians, therapists, social workers), reducing miscommunication risk in critical care.
  - Collaborate with diverse teams to improve patient outcomes and satisfaction.
  - Trained 10+ new interpreters on TBI/SCI terminology and Shepherd Center's protocols, improving team consistency.
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## **Projects**

### **Bilingual Healthcare Resource Writer**

*Role: Writer and Content Creator | 10/2024 - Present*

- Develop bilingual healthcare resources to improve accessibility and understanding for Spanish-speaking patients.
- Collaborated with healthcare professionals to ensure accuracy and relevance of content.

### **Book for Physicians: Opening Communication with Latino Patients**

*Role: Author | 12/2024 – Present*

- Writing a book aimed at helping physicians improve communication and build trust with Latino patients.

- Incorporate cultural insights, language tips, and practical strategies to bridge cultural and linguistic gaps in healthcare.
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## **Skills**

- **Technical Skills:** Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, and Outlook), basic knowledge of Python and Java programming languages, including fundamental syntax and data structures.
  - **Language Proficiency:** Fluent in English and Spanish.
  - **Global Competencies:** Cross-cultural communication, adaptability, international collaboration, conflict resolution.
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## **Volunteer Work**

### **Volunteer Interpreter**

*Project Access, Atlanta, GA*

*12/2018 – 05/2020*

- Provided interpretation services for community events, helping non-English-speaking individuals access resources and services.
  - Tutored non-English-speaking individuals preparing for the GED exam in Spanish.
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