

**Joseph E Johnson**  
C: (270)217-6577  
3160 Twinson Ct. Apt. 120  
Paducah, KY 42001  
joseph.johnson777@yahoo.com

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## **Summary**

Having a diversified level of experience spanning from service level technician to Operations Management, I offer a wide variety of skills and abilities. Completing the I.B.E.W. Electrical Apprenticeship and TVA's Student Generating Plant Operator training, I have displayed superior performance with complicated technical tasks. During my time as Junior Operations Manager, I displayed my ability to excel when overseeing logistical operations and business strategies. My ability to adapt quickly to new and challenging duties, devotion to excellence, and team oriented mindset, ensures I would be a valuable asset to all future employers.

## **Experience**

**Sunshine Irrigation**, Kevil, KY

March 2016 to July 2018

### **Lead Tech.**

Troubleshoot, service, and repair residential and commercial irrigation systems. Including system efficiency test, system and component modification, as well as customer training. Completion of service order and itemized billing using QuickBooks software.

**TeleTech**, Paducah, KY

June 2014 to October 2015

### **Operations Manager**

Directed health services in a managed health care organization. Performed personnel duties such as interviewing, training and evaluation. Conducted and administered fiscal operations. Supervised work activities of clerical staff and service staff. Reviewed and analyzed facility activities. Improved service utilization. Planned and implemented programs and services. Organized work schedules and assignments for staff. Maintained current knowledge of insurance and health regulations. Assessed staffing needs. Reported on various operational activities. Use of multiple proprietary healthcare related software platforms. Knowledge sets include: Compliance & Training for Contract management software, Database software, Desktop computers, Document management software, IBM Lotus Notes, and Microsoft Office software.

**SkyWest**, West Paducah, KY

May 2014 to July 2014

**Cross Utilization Agent**

Monitored aircraft operations. Maintained air-to-ground and point-to-point radio contact with aircraft commanders. Maintained awareness of weather and operational issues. Performed and supervised airfield management activities. Ensured the safe takeoff and landing of commercial aircraft. Processed flight clearances. Scheduled flights. Coordinated flight plans. Enforced facility directives and standard operating procedures. Answered radio calls. Relayed landing and takeoff instructions. Held Security Clearance associated with Department of Homeland Security policy.

**Tennessee Valley Authority**, West Paducah, KY

May 2009 to Jan. 2013

**Assistant Unit Operator**

Controlled electric power generating machinery. Monitored equipment. Inspected equipment. Operated power generating equipment, including boilers and turbines. Used control boards and semi-automatic equipment. Started and stopped generators, auxiliary pumping equipment and turbines. Connected and disconnected equipment from circuits. Communicated with other plant personnel. Lubricated equipment. Made minor equipment repairs. Recorded data in log books. Placed standby emergency electrical generators on line in emergencies. Knowledge sets include: Air dryers, Alarm systems, Attemperators, Computerized maintenance management system CMMS software, Condensers, Continuous emissions monitoring systems CEMS software, Direct current DC motors, Distributed control systems DCS software, Excitation systems, Heat recovery steam generators, Igniters, Interlock shutdown systems, Level sensors or transmitters, Limit switches, Pulverizers, Soot blowers, Steam driven turbo-generators, Vibration monitors.

**I.B.E.W L.U. 816**, Paducah, KY

Oct. 2002 to May 2009

**Journeyman Electrician**

Installed and maintained electrical equipment. Installed and repaired electrical equipment such as generators, transformers, switchboards, controllers, and circuit breakers, motors, heating units, conduit systems, fixtures, wall sockets, plugs and switches. Tested electrical circuits. Planned layout and installation of electrical systems. Installed and connected wires to circuit breakers, transformers, outlets, electrical components and electrical systems. Read and interpreted blueprints, wiring diagrams, specs, electrical schematics, building plans, system schematics and PLC logic diagrams. Operated equipment such as boom truck, man-lift and pendant jib. Complied with all local codes, NEC, safety procedures, OSHA, waste handling rules and job specs. Diagnosed and repaired systems such as PLC, variable speed AC/DC drives, sensor technology and temperature control technology. My accomplishments included: Completed 5 year apprenticeship, including over 8000 hours of OJT & 2000 hours of classroom training. Graduated Top of Class with Certificate of Recognition. Electrician's license. Certified as General Journeyman Electrician. Knowledge sets include: Circuit testers, Circuit tracers, Conduit benders, Electric conduit benders, Hydraulic conduit benders, Label making machines, Megohmmeters, Transfer impedance meters, Welders, Wire lug crimping tool.

**Sagacious Enterprise**, Hazel Green, AL

Nov. 2000 to Oct. 2002

**Owner Operator**

Supervised landscaping or groundskeeper activities. Assisted in design of paths, sprinkler systems and lawns. Reviewed contract requirements for service and equipment. Responded to customer inquiries. Managed budget. Operated and calibrated pesticide equipment. Maintained irrigation and drainage systems. Ensured work compliance with standards. Scheduled work crews. Maintained grounds keeping records. Maintained planters, sidewalks, driveways and parking lots. Certified in pesticide application. Knowledge sets include: Agricultural tractors, Dump trucks, Fertilizer spreaders or distributors, Flatbed trailers, Graders or land levelers, Herbicide sprayers, Insecticide sprayers, Irrigation systems, Lawnmowers, Leaf blowers, Skid steer loaders, Time accounting software, Trenching machines.

**US NAVY**, Mayport, FL

Apr. 1999 to Nov. 2000

**Aviation Structural & Hydraulics Mechanic**

Serviced landing gear, hydraulic systems, airframes and fuel systems. Diagnosed problems. Repaired damaged and worn parts. Replaced damaged and worn parts. Read manuals, schematics and work orders. Performed preventive maintenance. Kept records of all work activities. Conducted inspections. Tested and inspected aircraft components. Used hand tools, power tools, testing instruments, gauges and testing equipment. Fabricated parts. My accomplishments included: Graduated Top of Class in Airframes CORE class.

Graduated Top of Class in SH-60 / HH-60 Organizational Course

Qualified Plane Captain (Launch & Recovery)

Corrosion Control and Paint & Finish Qualified. Knowledge sets include: Brakes, Magnetic inspection equipment, Magnetic particle examination equipment, Paint sprayers, Pneumatic riveters, Safety wire pliers, Sheet metal breakers, Specialty wrenches, Technical Manuals, Torque wrenches, Tow vehicles, Ultrasonic inspection equipment, Workshop presses.

**Military Service:**

**United States Navy**

Apr. 1999 to Nov. 2000

Petty Officer Third Class, AMH-8878

HSL-48 LAMPS

**Veteran Discharge** : Honorable

**Occupational licenses and certifications**

Certificate: Electrical License, Kentucky Building & Trades, 2007; Kentucky

**Driver's License**

Kentucky , Class D/Regular : Motorcycle

**Social Media:**

<http://www.linkedin.com/in/josephjohnson777>

<http://meritpages.com/joseph.johnson777>

**Education**

2019-2021 WKCTC AAS Computerized Manufacturing and Machining

2014 A.G.I. Certified Law Enforcement Armorer

2010 TVA SGPO Generation Plant Operations Training

2007 IBEW-JATC, KY Electrical Apprenticeship

**Certificates:**

Assistant Unit Operator

Journeyman Electrician

Law Enforcement Armorer

Aviation Structural & Hydraulics Mechanic

**Course Work Completed:**

SGPO, **Honors** : Top of Class, **GPA** : 4.0

Inside Wire-man, **Honors** : Top of Class, **GPA** : 4.0

Aviation Structure & Hydraulic Core, **Honors**: Top of Class, **GPA**: 4.0

**References:**

Sue Sasseen (*Teletech Holdings*): 270-994-1134, [suesasseen8@yahoo.com](mailto:suesasseen8@yahoo.com)

Missy Goins (*Personal*): 270-933-3665

Andy Jeffers (*Personal*): 352-246-2660, [andy.jeffers@gmail.com](mailto:andy.jeffers@gmail.com)