

Veronica Wetzel

LinkedIn: <https://www.linkedin.com/in/veronica-wetzel-489a7819a> | (516) 497-5696 |
veronicamwetzel@gmail.com

SKILLS

Soft Skills: Customer Service | Leadership | Time Management | Teamwork | Detail-Oriented

Hard Skills: MAC | PC | Microsoft Office Suite | Social Media

WORK EXPERIENCE

Pfizer, Inc., NY, NY – *Oncology Customer and Patient Solutions Intern* May – Aug. 2021

- Researched, presented, and held a department-wide conversation on health equity incubator project, adjusting Pfizer-owned resources to be culturally sensitive; completed research on oncology treatment shift to home infusion and effect of COVID-19 on oncology care; responsible for quarterly budget management; facilitated conversation on the success of 2021 OP Plan and goals for 2022; created new organization process for KAM master spreadsheet resources; participated in a group project on Pfizer's role in social media and medical affairs; created employee engagement meeting cards.

Spiga Bakery, Massapequa, NY — *Customer Service Representative* May 2017 – Jan. 2020

- Member of team that launched the opening of the Massapequa location; Opened and closed the bakery, as needed; Provided customer service in a busy shop, took orders, handled the register and ensured customer satisfaction; Trained and mentored new employees

VOLUNTEER EXPERIENCE

Mission trip with Seton Hall University, El Salvador Mar. 8 – 15, 2019

- Volunteered at a nursing home – helped nuns by cooking meals, cleaning laundry, and transferring patient records to a computer system; Volunteered at a daycare center for young children – playing games and keeping them engaged while their parents worked

Habitat for Humanity Sept. 2021 – May 2022

- Built frame of house at Habitat site in Longmont, Colorado; volunteered at home development sites, raised money for Seton Hall chapter through food drives

EDUCATION

Seton Hall University, South Orange, N.J. — *Undergraduate* Aug. 2018 – May 2022

GPA: 3.92

Major: Business Administration | Minors: Spanish, Social Work

Alpha Phi Omega – National Service Fraternity (Fall 2019 – Spring 2022)

City, University of London, London, UK. — *Undergraduate* Jan. – Mar. 2020 (Sophomore)

Major: Social Sciences | Minor: Spanish

UNIVERSITY HONORS AND AWARDS

Beta Gamma Sigma International Business Honor Society

University Scholarship, Summer Scholarship

CITI Program Course: Social & Behavioral Research

Dean's list: Fall 2018 – Fall 2021