




LAUREN BETZ

PUBLIC HEALTH MAJOR; CONCENTRATION IN
BEHAVIORAL PUBLIC HEALTH



CONTACT

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EDUCATION

2018 - 2022

Miami University (OH)

3.8 cumulative GPA
Studying Public Health
Concentration in behavioral health

2013 - 2018

Lakota West High School

Clubs: student government,
varsity softball, Honor roll

ACHIEVEMENTS

- Consecutive Dean's List
- President's List, 2018 fall sem.
- Certified Physical Therapy Aide
- IRB certified, CITI human subjects
- HIPAA training certified
- Honors College member
- Club member in Active Minds, Camp Kesem, Pre-PT/OT, Paws for a Cause

SKILLS

- Strong communication skills-- in person and virtually
- Experience in planning, money handling, design, organization, phone service, customer service, three years of Spanish

I am currently a third-year Miami University student studying Public Health with a concentration in behavioral health. I am planning to pursue my Master's in Public Health Promotion following my graduation year, and have explored many areas of focus through the liberal arts education. I hope to work in counseling or adolescent development in the future.

EXPERIENCE

Butler County Health Department 2021 - present
COVID-19 Contact Tracer

- Contacting positive patients through the Cisco Jabber software.
- Informing Butler County residents of risks and procedures following a positive test result.
- Persuading residents to follow COVID-19 guidelines.
- Working in a team of peers to create a safe environment.
- Report case numbers for analysis.

Clubhouse Sports Grille 2017 - AUG 2020
Hostess / Expo / Server

- Collected credit card, cash and gift certificate payments and made accurate transactions.
- Took reservations and to-go orders and answered customer questions.
- Assisted FOH and BOH staff with preparing for events and running food to tables quickly with positive customer service.

Ruffalo Noel Levitz JAN - MAR 2020
Student Call Center Employee

- Built rapport with alumni on their Miami experience, and answered questions regarding Miami's current state.
- Followed template to persuade and inform donors about potential donation options.
- Reported daily numbers of phone calls to staff and updated contact information of donors.
- Collected payment information for donors over the phone and through the computer.