

Phoebe Hartoonian

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Cell: 708-800-7950

Campus Address:

Geoffroy Hall, Mack
2152 Lincoln Way, 3307
Ames, Iowa 50013

Permanent Address:

4225 Raymond Avenue
Brookfield, IL 60513

Education:

Iowa State University, Ames, IA
Major: Animal Science
Attended: August 2018- Present
Expected Graduation Date: May 2022

Work Experience:

Brookfield Zoo, Brookfield, IL

Admissions Associate, Summer 2018- Present

- Handled monetary transactions
- Managed crowd control
- Greeted and assisted guests
- Admitted guests into the park and scanned tickets

Brookfield Zoo, Brookfield, IL

King Conservation Science Scholar Intern, Summer 2016- Present

- Inspired conservation leadership by educating the public about wildlife and the environment
- Work special events by assisting guests around the zoo
- Participate in science workshops and conservation conferences
- Attend behind the scenes tours with zookeepers

Brookfield Zoo, Brookfield, IL

Merchandise Associate, Summer 2017-Summer 2018

- Handled monetary transactions
- Worked in three gift shops including a seasonal store
- Assisted guests with finding their purchases
- Processed orders and stocked merchandise

Volunteer Experience

La Grange Public Library, La Grange, IL

Summer Volunteer, Summer 2014 and Summer 2015

- Pre-sorted and shelved books and movies
- Emptied the book drop
- Alphabetized and organized books and movies
- Maintained cleanliness of the library

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References:

Amy Nowak
Manager
Merchandise
Brookfield Zoo
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Sandra Ortiz-Ortega- CIG
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