

# Monte R Merkel, PMP

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## National Delivery Standards Manager, Municipal Utility Solutions at Johnson Controls Inc.

Experienced Standards Manager with a demonstrated history of working in the Advanced Metering Infrastructure industry. Accomplished in Analytical Skills, Smart Grid, Databases, Management, and Software Installation. Project responsibilities include:

- National Municipal Utility Project Oversight
- Project Management Training
- Installation Sub-Contractor Vetting
- AMI Infrastructure Installation Oversight
- Project Development
- Development of Communications Design and Implementation aimed at Utility Constituents
- Development and Implementation of Quality Control Procedures
- Managing Data Exchanges between Utility Billing Systems and Remote Reading Systems
- Continuous customer training and support during projects.
- Project Data Management and Integration

## SKILLS

### *IT Skills:*

CompTIA A+ Certified Service Professional	UNIX and LINUX OS	Geocoding and GIS data manipulation
MS Access (all versions)	Windows Server	MS Excel (all versions)
SQL Script	Cisco Network Installations	Team Viewer remote management software

### *AMR/AMI Systems:*

Sensus FlexNet Meter Data Mgt.	Itron OpenWay Riva	Itron ChoiceConnect
Master Meter 3G Technician	Master Meter MasterLinx	Neptune ARB N_Sight
Badger Orion Programmer	Badger Orion Galaxy ReadCenter	Badger Beacon

## PROFESSIONAL EXPERIENCE

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### ***National Delivery Standards Manager, Municipal Utility Solutions:***

Current Position

Responsible for National Project Oversight and Project Management Training

### ***Advanced Metering Infrastructure Project Manager:***

AMI Project Manager with extensive experience with Fixed Base and Drive By meter reading systems. Experience with multiple meter programming and reading systems as well as multiple billing systems. Supervisor experience with Construction and IT staff. Accustomed to working closely with municipal employees to facilitate the seamless integration of reading and billing systems. Successfully implemented, commissioned and signed off every project to date.

### ***Advanced Metering Infrastructure Project IT Manager:***

Responsible for the following tasks before and during water/gas/electric Automated Meter Reading projects.

- Pre-project data compatibility analysis
- Project data management and integration
- Automated data uploads into the Utility Billing database
- GPS coordinates of every meter installed
- Extended customer training beyond manufacturer training
- Full AMR system installation, setup and commissioning

I have a working knowledge of text and data manipulation as well as bulk data import and exportation. I have experience in writing database queries and the use of basic SQL script. I have experience with batch geocoding large amounts of data. My job requires that I facilitate the data exchange between various Utility Billing Systems and Remote Meter Reading systems, this includes implementation and trouble shooting. Analyzing pre and post project consumption data for project guarantee comparisons.

## EDUCATION

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### **University of Evansville - Evansville, IN - Dec 2018**

- Bachelor of Science
- University Studies

### **ITT Technical Institute - Newburgh, IN - March 2002**

- A.A.S.
- Computer Networking Systems Technology

## CERTIFICATIONS AND MEMBERSHIPS

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- Project Management Professional (PMP) License Number 2046188
- Itron AMI Hardware Certified
- CompTIA A+ Certified service professional
- Member Project Management Institute
- Member American Water Works Association