## **Ithzel Contreras**

1007 14St | Port Royal, SC | (803) 998-9227 | i-zacil@hotmail.com

#### **EDUCATION**

Bachelor of Science (B.S.) in **Finance** with a Minor in **Political Science** University Of South Carolina Aiken – Aiken, South Carolina

May 2022

- Dean's List, Fall 2018, Spring 2019 and Fall 2019
- NSLS Honor Society, Fall 2019
- Alpha Lambda Delta HS, Spring 2020

Principles of Managerial Accounting | Principles of Financial Accounting | Business Finance | Interpersonal Communication | Principles of Macroeconomics | Principles of Microeconomics

#### **EXPERIENCE**

Sales Associate, Old Navy, LLC - Aiken, South Carolina

10/2019 - 07/2020

- Built relationships with customers to increase likelihood of repeat business
- Completed all cleaning, stocking and organizing tasks in assigned sales area
- Recommended merchandise to customers based on their need and preferences
- Contacted other store locations to determine merchandise availability
- Maintained knowledge of current sales and promotions, policies regarding payment and exchanges and security practices

<u>Carpenter Assistant</u>, Eagle Pass, LLC – Port Royal, South Carolina

06/2018 - 08/2018

- Provided support to multiple Carpenters with various tasks, ensuring that the company's high standards were always met
- Communicated with clients to ensure compliance with needs and requirements
- Recognized by the owner for constantly performing a great job and helping to complete all assignments in a timely manner
- Answer calls regarding scheduling meetings, business information and other questions
- Maintained Inventory and a clean safe work area

<u>Cashier</u>, Sirloin Stockade – Eagle Pass, Texas

05/2017 - 07/2017

- Process customer payments by cash, debit, gift and credit card
- Answer telephone calls regarding menu questions, store hours and business information
- Coordinate with hostess, floor, and kitchen staff regarding special customer requests
- Maintain the salad bar and keep restaurant clean

### **SKILLS & CERTIFICATIONS**

Microsoft Office: PowerPoint, Excel, Word and Access

**Languages**: English, Spanish and French.

#### Certifications:

- DELF A1, Ministère de l'Éducation nationale, 05/2016 Present (No Expiration Date)
- DELF A2, Ministère de l'Éducation nationale, 05/2018 Present (No Expiration Date)
- PowerPoint, Microsoft Office, 06/2013 Present (No Expiration Date)
- Excel, Microsoft Office, 06/2015 Present (No Expiration Date)
- Access, Microsoft Office, 06/2017 Present (No Expiration Date)

# **REFERENCES**

## **Heriberto Barrera**

Eagle Pass, LLC 2728 Depot Road Beaufort, SC 29902 +1 (843) 597-2269 eaglepassllc.17@gmail.com

Relationship: Business Owner

## Ofmara Barrera

Eagle Pass, LLC 2728 Depot Road Beaufort, SC 29902 +1 (843) 597-1820 eaglepassllc.17@gmail.com

Relationship: Business Owner