

# MICHAEL BUCKNER, RN

Seeking a permanent position as an Executive Nursing Leader with opportunities involving innovative issue resolution, informatics, and analytical challenges that capitalize on my technical, clinical, informatics, and managerial experience.

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## Summary

A visionary leader bringing 28 years' experience in establishing operational optimization across diverse disciplines combining Healthcare, Information Technologies, and Clinical Informatics.

- Recognized for talents in strategy development and process innovation.
- Provides corporate yet patient-centered vision to healthcare organizations across the United States.
- Converts strategic plans into tactical reality through guiding organizations in achieving increased regulatory compliance, patient safety, and Client/Staff satisfaction.
- Devises and implements new programs that initiate successful processes resulting in maximized results.
- Diversified background in Healthcare, Information Technology and Informatics Management; distinguished for an entrepreneurial mindset, creative problem solving, cross-functional team building, exceptional leadership, and a bottom-line focus.
- Develops innovative solutions to operational and clinical challenges; leverages decisiveness in implementing solutions while minimizing risk and maximizing outcomes.
- Expert in developing and transforming strategic plans into tactical initiatives and implementing processes resulting in increased compliance, efficiency, productivity, safety, and satisfaction.
- Motivator and coach combining Clinical and Informatics acumen with analytical depth to align operational efficiencies with clinical goals resulting in improved over-all patient centered care.

## Leadership Skills & Abilities

- Supports translation of informatics and analytics data to Executive Management.
- Manages staff and technology resource allocation.
- Develops, evaluates, and optimizes framework and strategy for informatics and analytics initiatives that align with organizational mission, vision, and values.
- Mentor's clients/staff in thinking analytically, clinically, and strategically in the design and implementation of informatics and analytic solutions while harnessing horsepower behind actuarial teams.
- Responsible for strategic and operational leadership in the development, deployment, and integration of clinical systems, processes, and workflows systems to support regulatory compliance/attestation, enhanced patient care, and increased staff efficiency.

## Current Experience & Responsibilities

**Site Executive, Delivery & Compliance  
Manager, Senior Solution Architect**  
*Cerner Corporation*

January 2011  
to Present

- Provides strategic and operational leadership in the development, deployment, and integration of clinical systems, processes, and workflows to support regulatory compliance/attestation, enhanced patient care, and increased staff efficiency.
- Collaborates with stakeholders to develop and implement clinical systems or processes to enhance existing services raising standards of care for the patient population served.
- Improves and monitors performance from a clinical and informatics/analytics perspective to recommend changes, upgrades, and new systems/processes.
- Provides support by Coordinating projects and resources to ensure compliance regarding federal and state program requirements for electronic health records and payment models
- Ensures understanding, interpretation, and application of Meaningful Use, Core Measure, and Joint Commission guidelines.
- Coordinates issue resolution involving patient care, equipment, hardware, business processes or operations requiring the application of technical or sophisticated procedures, tools, and analysis techniques.
- Collaborate with multidisciplinary leadership and staff to ensure standardization and application of best practice models.
- Represents Nursing interests in partnerships with clinical, operational, Executive and IT leadership translating clinical needs into EHR, informatics, and analytical information system needs.

## Experience

### **Assistant Unit Director/Nurse Educator/Charge Nurse/ House Supervisor**

*Baylor Scott & White Healthcare (Round Rock)*

January 2010  
to January 2011

- Member of the Leadership Team responsible for managing a multi-million-dollar operational budget.
- Held management and fiscal responsibility for clinical performance of the Medical Surgical Unit.
- Led the development of Nursing's Vision and associated Strategic Plan.
- Facilitates physician and clinical staff relations by enabling open communication and collaboration to improve overall clinical and financial operations.
- Selected by the CNO to assist with the digitalization of patient care plans and documentation practices to improve quality of service, regulatory compliance and staff satisfaction/efficiency.
- Innovatively developed and implemented present and future delivery of nursing care and healthcare operations system by leveraging human, financial and technological resources.
- Successfully led Joint Commission survey with recognition for utilization of Nationwide Best Practices and receiving a perfect score of 100 on Nursing review.
- Led inpatient satisfaction initiatives resulting in increased Press Ganey ranking.
- Implemented nursing shared governance model.

### **Registered Nurse**

*Seton Medical Center, Austin*

December 2008  
to December 2010

- Implements and documents the Nursing Process for population-specific patient care delivery to include the complex patient/family care delivery, dept/specialty, and department clinical resource expert.
- Participates in departmental performance improvement/research activities.
- Participates in activities that promote the improvement of patient care/patient satisfaction.
- Functions as an active team member and demonstrates leadership qualities.
- Develops and implements performance improvement activities in response to identified needs and goals of the department.
- Functions as a clinical resource expert and leader.
- Develops and implements performance improvement/quality improvement/research activities in response to identified needs/goals of the department, specialty and/or network.
- Functions as a role model for all staff throughout the Facility and Network.

## Experience

### **House Supervisor / Charge Nurse** *Cornerstone Hospital, Austin*

July 2009  
to March 2010

- Supervised Nursing department and all aspects of Nursing services while multi-tasking patient responsibilities.
- Schedules and assigns nursing and support staff to complete patient care requirements and follow-up regarding care results.
- Communicate job expectations and contributions to staff ensuring adherence to policies and procedures.
- Evaluated and mentored staff regarding workplace effectiveness and productivity on an individual basis.
- Performs and provides annual budget data to Executive Management to meet clinical financial standards while monitoring all fiscal expenditures.
- Writes and updates Nursing policy and procedures to maintain up to date standards of care based on the latest evidence-based practices.
- Maintains documentation of patient care services through regular auditing of departmental and patient records to maintain quality assurance, ordered medications from pharmacy, and posted MARS.
- Completed yearly staff evaluations, observed clinical skills, reviewed plans of care and clinical documentation.
- Organized and facilitated monthly team meetings and monthly nursing meetings.

### **Director of Information Technology – GIS Lab** *Texas Parks & Wildlife (State of Texas)*

November 1997  
to December 2006

- Managed an IT team responsible for all corporate and local office systems, including applications, data center, servers and storage, PCs, and telecom.
- Held management and fiscal responsibility for technological performance of the Geographical Information Systems Laboratory and Resource Protection divisions.
- Accountable for the strategic direction, implementation, support, and development of all business applications, including Data Warehousing, Enterprise Resource Planning (ERP), Financials, Forecasting, Labor Management Systems (LMS), Procurement, and Web Development.
- Provided executive leadership over internal division-wide IT infrastructure including security compliance and desktop/server management.
- Developed IT standards and policies designed to streamline desktop and software support.
- Instituted Steering Committee to align IT initiatives and improve divisional operations.

## Experience

### **Sergeant/Non-Commissioned Officer in Charge & Combat Medic**

*United States Army, Fort Hood, Texas*

June 1990  
to August 1998

- Honorably discharged after 6 years of active / 2 years reserve service to the country.
- Non-Commissioned Officer in Charge (NCOIC) of a multi-million-dollar Army maintenance facility implementing Standard Operating Procedures and Service Agreements that served units of all military branches worldwide.
- Serves a direct liaison between support units and executive leadership teams (III Corps Commanding Officers as well as Joint Chiefs of Staff at the Pentagon).
- Serves as the primary point of contact for all IT activities involving customer management, users, all Armed Forces components, and related third-party vendors.
- Reports facility performance to III Corps Commanding Officers as well as Joint Chiefs Of Staff.
- Held a Top-Secret SCI Security Clearance.
- Served in armed combat during multiple deployments; able to perform high-quality work under the most intense/stressful situations.

## Education

**Master of Science Nursing (MSN)** - Wilkes University  
GPA: 3.9  
Inducted into Sigma Theta Tau  
(International Honor Society of Nursing)

January 2016  
to August 2018

**Associates Degree Nursing (ADN)** – Austin Community College  
GPA: 3.6  
Inducted into Phi Theta Kappa (International Honor Society)

January 2006  
to December 2008

## Training

**Soarian Clinicals**

**Cerner Millennium Foundations, Powerchart, and Message Center**

## Certifications

BLS Healthcare Provider

PALS

ACLS

ONS Chemo & Biotherapy