

Jessica M Goeltz

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OBJECTIVE

Seeking a position to advance my career in hospitality

EDUCATION

Fairleigh Dickinson University Florham Campus, Madison, NJ - Honors Program

- Bachelor of Science in the International School of Hospitality and Tourism Management (Ranked 6th in the nation by thebestschools.org) with a minor in Spanish
- Cumulative GPA: 3.8
- Anticipated Graduation May 2021

WORK EXPERIENCE

Bed Bath & Beyond, Wyomissing, PA

Sales Associate and Customer Service, July 2015-August 2017

- Organized and arranged merchandise displays
- Stocked merchandise
- Merchandise checkout
- Responsible for creating online orders and merchandise checkout
- Handled online order fulfillment
- Handled Bridal registration fulfillment and set up
- Organized and labeled damaged goods
- Worked hands ons with customer conflict

Pacsun, Wyomissing, PA

Sales Associate, September 2014- April 2015

- Organized and arranged merchandise displays
- Restocked merchandise
- Organized and labeled damaged products
- Worked hands ons with customer conflict
- Front department greeter
- Merchandise checkout

LEADERSHIP

- President of Blue Ribbon Riders Club, Leesport, PA (2016-2018)
- Pennsylvania 4-H Penn State Leadership Conference (2012-2017)
- Youth Agriculture Leader (April 2017)

SKILLS

- Basic knowledge of Spanish

VOLUNTEER

- 4-H Camp Counselor

CERTIFICATIONS

- Servsafe Certification (April 2018)