

ROBERT ISAAC GOINS

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Army National Guard Member with a high level of motivation to be in law enforcement. Dedicated member whom is physically fit, mentally strong minded and level headed under pressure. Very eager to pursue a long-term career in law enforcement.

EXPERIENCE

DECEMBER 2016 – PRESENT

101ST EXPEDITIONARY SIGNAL BATTALION, NEW YORK ARMY NATIONAL GUARD YONKERS, NEW YORK

Information Technology specialist/security

- Trained hundreds of end users on cyber security process, procedures and risk via Department of Defense Information Systems (DODIS) Program.
- Managed Physical Security and operational security of all information systems within the 101st ESB area of all responsibility
- Introduced use of Security metrics to mitigate vulnerability by analyzing historical threats, addressing risk/gaps/violations and implementing improved protocols.
- Deployed to Kuwait in support of Operation Inherent Resolves

JANUARY 2014

ASSISTANT FOOD AND BEVERAGE MANAGER, LOEWS HOTELS

- Develops and manages all financial, employee engagement and guest satisfaction plans and actions for food and beverage departments.
- Oversees all culinary, restaurant and beverage day-to-day operations.
- Provides leadership, vision and direction to bring together and prioritize the departmental goals in a way that will be efficient and effective
- Ensures that all employees, team leaders and managers understand the brands service culture. Sets expectations for all guests internally and externally.

MARCH 2014- APRIL 2015

RESTAURANT SUPERVISOR, SAGE HOSPITALITY

- Very Much Involved in employee engagement and guest satisfaction plans and actions for food and beverage.
- Maintains 27% cost management index for kitchen and restaurant operations. Utilizes budgets to understand financial objectives
- Oversees all culinary, restaurant and beverage day-to-day operations and understands employees' positions well enough to perform duties in employee's absence.

EDUCATION

JUNE 2017

SIGNAL SCHOOL, UNITED STATES ARMY, FORT GORDON, GA

- Information Technology Specialist

JANUARY 2009

FLORIDA TECHNICAL SCHOOL, ORLANDO, FL

- Business Management
- Honor Student with a GPA of 3.4

2005

JANE ADDAMS VOCATIONAL HIGH SCHOOL

- Regional High school diploma

CERTIFICATES

- CompTIA security+
- Cisco Certified Network Associate (CCNA)
- Active U.S Government Secret Security Clearance
- Combat Life Saver

ACTIVITIES

- Computer Networking
- Weight lifting
- Reading
- Listening to motivational speeches
- Eating Healthy