

A. Emmanuel Scott

Conyers, GA
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Education:

- Jacksonville State University - Jacksonville, AL May 2009 - December 2013
Bachelors of Exercise Science & Wellness
- Georgia State University - Atlanta, GA August 2017 -Present
Masters of Arts in Teaching Health & Physical Education

Professional Experience:

- **Verizon Wireless - Alpharetta, GA** November 2014 - Present
Service Home-based Agent

As a Verizon Home-based agent, I am able to use my crafted customer service and communication skills that I have molded to incorporate my personality and the Verizon Be the Reason skills to build a great customer experience. I also introduce our customers to Verizon Wireless and showcase our technologies; I also fuel customer loyalty by empowering them with technical knowledge that can improve the way they live, work and play. By reassuring them that they have chosen the right company to do their business with, allows me to showcase my own knowledge and experiences.
- **Lowes' Home Improvement - Alpharetta, GA** December 2012 - May 2014
Customer Service Representative

Assisted the department manager with making sure everyone had their particular tasks to do on a daily basis while making sure I completed my own agendas given to me by the store manager. Helped support multiple departments with their needs and helped out when help is needed when I am not busy. Made sure all shipments arrived by doing a morning check on the freight and designating it to those that worked in my department before assisting other department managers with sorting out their freight.
- **Jacksonville State University - Jacksonville, AL** December 2012 -December 2013
Intramural Sports Referee

In the role as Intramural Sports Assistant, I had many objectives to cover. I had to ensure that the recreation facilities are operated and maintained effectively and safely, set schedules for different sporting events, ensure that the facility policy and regulations are adhered to by the students and the staff, and lastly assist with signing up the students for different sports and teams. I assisted with taking the score of events and refereeing for the games.
- **Jacksonville State University - Jacksonville, AL** December 2012 -December 2013
Recreation Facility Operator

Within this role, I had many opportunities to get hands on experience with organizing events within the athletic facilities alongside the Facilities' coordinator. The set of Graduation, Game Day Events, and other events that were hosted on our grounds allowed me to see what took place behind all of the events hosted on our campus. It help build my attention to detail and my ability to do multiple tasks at once to make sure the deadlines are met and that everything was set up correctly.

Certifications:

- **Emory University** - Atlanta, GA May 2015
Paralegal Certification
- **America Red Cross** - Sandy Springs, GA August 2013 - Present
CPR/First Aid/AED Certified

Notable Skills:

- Team development
- Understanding of anatomy and physiology
- Facility management
- Event coordination and planning compliance
- Coaching theory & practice
- Coaching
- Facility Management
- MS Office
- Oral and Writing
- Performance Metrics
- MS Office
- Physical Conditioning
- Emergency protocol