

# KERRI-ANNE PENDERGAST

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## **EDUCATION:**

**Emmanuel College**, Boston, MA

Expected May 2021

*Bachelor of Arts degree*

Major: Marketing

## **RELEVANT COURSEWORK**

Principles of marketing, Market research, Microeconomics, Macroeconomics, Intro to Business, Financial Accounting, Managerial Accounting, Sports Management.

## **WORK EXPERIENCE AND POINT OF SYSTEM:**

**Wahlburgers**, Boston, MA

June 2017–Present

*Server*

- Demonstrate excellent floor presence by collaborating with team-members to help meet daily sales goals
- Sell apparel and souvenirs to customers to make memorable experience
- Showcase adaptability to high pressure environment with strict time restraints as restaurant gets busy
- Improve customer satisfaction and service experience through promoting Red Sox and Wahlberg Family
- Assist in facilitating consumer relations, or the relationship between parts of the company such as the managers and employees, or different branch offices
- Responsible for counting and reporting tips to management

**Emmanuel College Athletic Department**, Boston, MA

September 2017- May 2019

*Game Day Operations*

- Arrange and set up equipment prior to athletic events
- Collaborate with coworkers to promote school pride
- Display physical abilities by moving heavy décor and equipment
- Control pace of game by collecting and returning balls during game play

**Plymouth North High School**, Plymouth, MA

September 2016-June 2017

*Publicity Coordinator*

- Publicized school's social media posts
- Responsible for updating students and teachers on school events
- Promoted school spirit
- Demonstrated responsibility of time management, deadlines and use of technology

## **SKILLS:**

**Computer:** POS System, Social Media, Microsoft Office Programs, SPSS

## **VOLUNTEER EXPERIENCE:**

**Kingston Elementary School**, Kingston, MA

Summers 2014-2015

- Classroom assistant for Special Education program
- Taught basic math, reading and writing
- Monitored behavior and safety in classroom and playground

**Emmanuel College Service**, Boston, MA

September 2017

- Cleaned Church windows, tables, aisles, and basement

## **EXTRACURRICULAR ACTIVITIES:**

September 2018-Present

Business and Economics Club Eboard Treasurer

Yoga Club Member

CEO Club Member