Tiffany L. Hoppes

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OBJECTIVES

Position in sales or marketing where my marketing, communication and customer service skills help organize and expand the company brand.

SUMMARY OF QUALIFICATIONS

- Developed strong communication skills with part-time customer service jobs
- Honed leadership skills being captain of the volleyball team
- Experienced in working in a diverse environment with different languages being spoken

EDUCATION AND RELATED COURSE WORK

PROFESSIONAL

BSBA Business Administration, Cedar Crest College

Anticipated Graduation: 2021

GPA: 3.2

Hostess 6/18-11/19

EXPERIENCE Aroogas Grille House & Sports Bar, Allentown PA

- Collaborate with a diverse team to establish an eco-friendly environment and fast efficient service
- Handle over 100 customers and answer phone calls on a day to day basis establishing good customer service and communication skills

Lutz Center America Reads, Allentown PA

11/17-11/19

- Helped teachers in all aspects of the classroom whereever they needed help (tested, taught lessons, completed centers)
- Communicated any and all observations and struggles of the students
- Collaborated with a diverse group of teachers and students

Hostess

Carmel Kitchen Wine Bar, Allentown PA

3/18-5/20/18

- Collaborated with a diverse team to create fast efficient service
- Discussed different ways to achieve different workplace goals in monthly meetings

Community Service

- Tutored Children K-3 at Central Elementary School
- Collected items and money for Turning Point
- Volunteered at Buddy Walk for children with Down Syndrome

HONORS ACTIVITIES

- Became 6 time defensive player of the week (2018-2019)
- Recieved Defensive player of the year (2018)
- Recieved All Conference 1st team (2018) and 2nd team (2019)