

ALEXANDRA LYNCHA

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PROFESSIONAL SUMMARY

Successful student currently pursuing **Nursing** degree with strong customer service skills and ability to lead by example. Excellent work ethic and strong team player looking for new challenges.

SKILLS

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|-------------------------------|------------------------------|
| Customer Service | Skilled motivator |
| Safety Training | Energetic personality |
| Strong Communicator | Healthy lifestyle role model |
| Team Building | General Maintenance |
| Training and Development | Effective Problem Solver |
| Positive Learning Environment | |
| Customer-oriented | |

WORK HISTORY

Lifeguard • *Medina Community Recreation Center*
Medina, OH • May 2015 to Current

- Attentively watch over swimmers being quick to identify those in distress.
- Ensured compliance with pool policies and procedures; offered suggestions to staff to maximize safety awareness.
- Maximized customer satisfaction by greeting all pool patrons with courtesy and resolving any issues promptly and with a positive attitude.
- Promoted fitness center programs such as the youth and adult swim team programs.
- Explained the use of exercise equipment to all participants, prioritizing safety at all times.
- Immediately reported any damaged or broken equipment.

Head Lifeguard • *Medina Community Recreation Center*
Medina, OH • April 2017 to Current

- Promoted fitness center programs such as the youth and adult swim team programs.
- Explained the use of exercise equipment to all participants, prioritizing safety at all times.
- Greeted all members in a professional and friendly manner.
- Conducted 4 staff meetings and trainings each month.
- Developed new process for employee evaluation which resulted in marked performance improvements.
- Supported Chief Operating Officer with daily operational functions.

Lifeguard Swim Instructor • *Medina Community Recreation Center*
Medina, OH • April 2016 to Current

- Explained exercise modifications and contraindicated movements to participants with a history of injury.
- Consistently met daily class attendance goals.
- Promoted fitness center programs such as the youth and adult swim team programs.
- Developed safe and effective exercise programs for all members.
- Assessed individual progress and suggested appropriate changes.
- Explained class objectives and rules.
- Garnered valuable swim instruction to patrons of various ages to build

confidence, strength, and skills in a positive learning environment.

- Ensure full regulatory compliance for all staff members and swimmers and led safety training to enhance overall awareness and skills.
- Share tips with patrons on swimming techniques and strength training.

Lifeguard • *Shale Creek Golf Club*

Medina, OH • June 2016 to September 2016

- Attentively watch over swimmers being quick to identify those in distress.
- Share tips with patrons on swimming techniques and strength training.
- Ensured compliance with pool policies and procedures; offered suggestions to staff to maximize safety awareness.
- Maximized customer satisfaction by greeting all pool patrons with courtesy and resolving any issues promptly and with a positive attitude.

Raider Guide • *University of Mount Union*

Alliance, OH • January 2018 to Current

- Answered questions, pointed out important features, and offered further details about special exhibits to educate visitors on campus.
- Entertained tour guests with various props and signs to ensure maximum engagement, fun, and lasting memories.
- Consistently received positive feedback from guests on performance reviews.

Preview Guide • *University of Mount Union*

Alliance, OH • January 2018 to Current

- Fostered students' commitment to lifelong learning by connecting course materials to broader themes and current events.
- Monitored students' academic progress and referred students who were struggling to campus resources.
- Pointed students to relevant information about academic and personal support services available at the college.

EDUCATION

High School Diploma • *Medina High School*

Medina, OH • 2017

Bachelor of Science - Nursing • *University of Mount Union*

Alliance, OH • 2021

AFFILIATIONS

- Member of [Alpha Chi Omega](#)