

KATRINA WHITESIDE

katrinamwhiteside@gmail.com | 719 244 8745 | linkedin.com/in/katrinamwhiteside

I am currently studying computer information systems with a concentration in app development and cyber security. I have a passion for business and technology.

EDUCATION

Computer Information Systems
Bachelor's Degree
Georgia State University
Expected Graduation | Fall 2019

Music Business
Bachelor's Degree
Full Sail University
Graduation | May 2015

PROFESSIONAL EXPERIENCE

Teaching Aid | Georgia State University | *November 2017 – Present*

- Assists Dr. Kurt Schmitz in the Intro to Computer Information Systems lectures
- Helps current students with lecture assignments
- Leads several lab groups of 20+ students in weekly quizzes and collaboration assignments

Event Staff | Live Nation & Tabernacle | *January 2016 – Present*

- Provides assistance for concerts and special events hosted at the Tabernacle venue
- Helps with ticket scanning and resolving guest ticketing issues
- Leads coat check in colder months
- Cross-trained to help tour merchandiser calculate spreadsheets with final count of all sales and resolves any issues with merchandise list

Retail Supervisor | Atlanta Hawks | *August 2015 – Present*

- Promoted to supervisor during third year
- Supervises 50+ associates and handles excess of \$3000 per game on a register
- Has scored over 90% in multiple secret service shopper reports
- Cross-trained in day store operations, warehouse, and event day tasks
- Assists in retrieving, sorting, tagging \$1.5 million in merchandise

SKILLS

Exposure to HTML, Python, SQL | R Studio | Basic Programming Logic | Data Management | Data Mining & Visualization | Retail Pro Software | WordPress | Microsoft Office Suite | Excellent Oral & Written Communication