

Robert P. Richter

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Objective

Seeking an Internship in the Information Technology industry where I can use my current education to gain practical experience in the field that will also further my education.

Education

B.S. Information Technology, *Miami University*, Hamilton, OH Anticipated May 2021

- Liberal coursework in Agile project management, web development, and networking.
- Special focus in Sales and Customer Service.
- 3.39/4.00 Cumulative GPA, 3.32/4.00 Major GPA

A.A.S Computer and Information Technology, *Miami University*, Hamilton, OH August 2019

- Networking concentration

Skills

- Languages: HTML, CSS, C++, Visual Basic (.NET)
- Software: Microsoft Office Suite, Visio, Cisco Packet Tracer
- Industry Knowledge: WCAG, Accessibility, Windows, Networking, Agile, Technical reports

Relevant Coursework

- Introduction to Human Computer Interaction
- IT Systems Management
- Enterprise Network Infrastructure
- Secure Enterprise Networks
- Server Installation and Configuration

Experience

Accessibility Student Master II, *Miami University*, Oxford, OH May 2019-Present

- Perform automated and manual accessibility evaluations on websites, web apps, Windows and Mac desktop apps, and Android and iOS mobile.
- Perform usability tests using JAWS, NVDA, TalkBack, and VoiceOver screen readers; and Dragon NaturallySpeaking and MacOS Voice Control.
- Write and QA technical recommendation reports for compliance to WCAG 2.0 AA standards.

Supervisor, *Raymond's Pizza*, Liberty Township, OH August 2017-Present

- Supervised employees to maximize efficiency and quality of product.
- Trained new employees on processes and rules.
- Implemented simpler interfaces in POS to increase efficiency and simplify training.

Volunteer

President, *Students for Life at Miami Hamilton* 2019

- Planned and lead meetings, and campus events.

Camp Counselor, *Butler County 4-H Camp* 2013-2018

- Worked with team of ~40 to plan, and lead four-day, three-night camp for ~150 youth ages 8-14.

Youth Sunday School Teacher 2012-Present

- Weekly, hour long sessions, kindergarten through high school aged youth.

References

Available Upon Request