# **Allison Gress**

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Dedicated, empathetic advocate for children and families. Supportive person who loves to see children and families succeed in not only educational goals but also life goals.

#### Education

#### Iowa State University, May 2019

Bachelor of Science Child Adult Family Services (Youth Option)

GPA: 3.97/4.0

### Community College of Denver, May 2016

Associate of Arts General Studies with Psychology emphasis

GPA: 3.77/4.0

Certifications: CPR, Native Fluent in German

### Professional Experience

### Lutheran Services in Iowa, Ames Iowa

August 2017-October 2018

Youth Associate

- Ensured treatment plans are followed and all individual needs of children ages 8-17 are met
- · Utilized strong management skills both one-on-one and in group settings
- Shaped behavior management systems that allowed children to monitor their own behavior and give them the opportunity to self-correct
- Invested in empathy, listening and learning about each child and/or teen individually
- · Encouraged growth in social development
- Maintained patient composure in different situations

## Kate and Bremen Vance, Ames Iowa

August 2016-May 2017

Nanny

- Created safe, comfortable learning environments for a two-year-old
- · Engaged the child in learning and implementing positive coping skills

## Child Care Company, Munich Germany

January 2013-May 2016

**English Teacher** 

- · Managed situations effectively, positively, and in a fair manner with children ages 2-6
- Created and maintained positive, professional relationships with child/client, parents, coworkers, and administration.

## Sports Authority, New York City, New York

June 2009-October 2012

**Operations Manager** 

- · Successfully managed a multimillion-dollar store in New York City
- Demonstrated professional characteristics through challenging managerial situations
- Managed a staff of 75 employees in setting and meeting goals

### Leadership Experience

### **Human Sciences Week**

March 2017-November 2018

**Operations Director** 

- Collaborated with 35 people to plan college wide events
- Coordinated with faculty and staff to create department specific activity from ground up
- Partnered with faculty members to ensure accuracy in content/components
- Maintained standards with regard to food safety, publicizing, recruitment of and schedules for volunteers