

# **Michael R. Carson**

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## **OBJECTIVE**

To enhance the mission of the 224<sup>th</sup> air defense team by utilizing the experiences and skills acquired throughout my varied career, and to continuously develop my technical and leadership capabilities in the military and beyond.

## **EDUCATION**

### **Community College of the Air Force, Air University, Maxwell AFB**

A.S. Information Technology

March 2019 – Current

A.S. Aircraft Structural Maintenance Technology

April 2021

## **CERTIFICATIONS**

CompTIA ITF +

February 2022

CompTIA Sec +

March 2019

## **MILITARY PROFESSIONAL EXPERIENCE & LEADERSHIP**

### **Cyber Defense Operations Client Systems Craftsman**

**October 2020 – Current**

*Eastern Air Defense Sector, 224<sup>th</sup> Support Squadron*

*Rome, NY*

- ❖ Mission Systems - Crew Chief, Administrator, Maintenance Technician
- ❖ Communications Focal Point – Supervisor, Mission Operations Technician
- ❖ Local Registrant Authority – Lead LRA, Token Administrator
- ❖ Base Honor Guard – Trainer/Member

### **Client Systems Technician Journeyman**

**October 2016 – October 2020**

*Eastern Air Defense Sector, 224<sup>th</sup> Support Squadron*

*Rome, NY*

- ❖ Helpdesk Technician – Lead Technician, Active Directory Administrator
- ❖ iPhone Program - iPhone & Blackberry UEM Administrator
- ❖ Local Registrant Authority – Lead LRA and Administrator
- ❖ Base Honor Guard – Program Manager/Member

### **Aircraft Structural Maintenance Craftsman**

**November 2011 - September 2016**

*105<sup>th</sup> Maintenance Squadron/105<sup>th</sup> Maintenance Refurb*

*Stewart ANGB, Newburgh, NY*

- ❖ Aircraft Structural Craftsman working with sheet metal & advanced composite repairs and fabrication
- ❖ Developed and authored 26 Job Safety Analysis for standup of new C-5M refurbishment program
- ❖ Developed and managed paint process procedures and equipment for C-5M refurbishment process

### **KC-130T Airframes Mechanic/Substance Abuse Control Specialist**

**July 2004 – March 2010**

*VMGR-452, MAG 49 Detachment Bravo*

*Stewart ANGB, Newburgh, NY*

- ❖ NCOIC and Desk Sergeant of Airframes and Corrosion Control work centers
- ❖ Quality Assurance Representative for Airframes and Corrosion Control work centers
- ❖ Instructed personnel in latest techniques and processes in aircraft maintenance and safety
- ❖ Supervised and managed Airframes and Corrosion Control Tool Control Programs
- ❖ Managed Squadron Hazardous Material Program in compliance with Naval and Air Force regulations
- ❖ Manager and certified fit tester of Squadron Respiratory Protection Program
- ❖ Led and managed the Squadron Emergency Reclamation Team

**Webmaster/Information Systems Specialist***Joint Public Affairs Office***March 2003 - July 2004***Marine Corps Air Station Cherry Point, Havelock, N.C.*

- ❖ Webmaster – Web design and development for MCAS Cherry Point and all tenant activity public websites
- ❖ Webmaster – Web design and development for 2<sup>nd</sup> Marine Air Wing and all 62 squadron public websites
- ❖ Information Systems Coordinator – Joint Public Office, Press and Media sections

**Small Computer Systems Specialist/Information Systems Specialist***Marine Wing Support Squadron 472- / Marine Aircraft Group 42***May 2001 – March 2003***Naval Air Station Atlanta, Marietta GA*

- ❖ Communication Platoon – Sergeant, Data Chief
- ❖ Helpdesk Technician – Troubleshooting and customization of client systems

**(Break In Service)** – Due to length of resume, civilian experience available upon request**August 1996 – May 2001****Network Control Specialist***Headquarters Battalion / Bravo Company***December 1992 – August 1996***Marine Corps Logistics Base, Albany, GA*

- ❖ Telecommunications Network Administrator - Local and remote site administration
- ❖ Helpdesk Technician – Managed helpdesk calls and requests for LAN, mainframe and client systems
- ❖ Network Manager – Managed local telecommunications network with remote managers
- ❖ Inventory Management – Maintained a database of local and remote telecommunications equipment

**Computer Operator / Network Control Specialist***Marine Corps Computer Telecommunications Activity***December 1990 – December 1992***Marine Corps Combat Development Command, Quantico, VA*

- ❖ Manipulated, ran, and decollated print jobs from IBM impact printers and microfiche machines
- ❖ Mounted tapes for IBM mainframes to run batch jobs utilizing Job Control Language
- ❖ Installed, cabled and setup mainframe terminals via coaxial and token ring across base area network

**PROFESSIONAL MILITARY TRAINING & EDUCATION**

- |  |      |
|--|------|
| ❖ Non-Commissioned Officer Academy (In Residence)                              | 2021 |
| ❖ Information Technology Fundamentals / Client Systems                         | 2019 |
| ❖ Local Registrant Authority Course  | 2017 |
| ❖ Air Force Training Course (Train the Trainer)                                | 2016 |
| ❖ Ground Safety Orientation Training Course                                    | 2014 |
| ❖ Airman Leadership School (Distance Learning Course)                          | 2014 |
| ❖ Apprentice Aircraft Structural Maintenance Specialist Course                 | 2011 |
| ❖ Quality Assurance Admin Course   | 2010 |
| ❖ Substance Abuse Control Specialist MOS Course                                | 2009 |
| ❖ Transportation of Hazardous Materials Certification Course                   | 2008 |
| ❖ Respiratory Protection Program Management Course                             | 2007 |
| ❖ Hazardous Material Control and Management MOS Course                         | 2007 |
| ❖ Aircraft Paint Touch-Up And Markings Course                                  | 2007 |
| ❖ Aircraft Corrosion Control Course  | 2007 |
| ❖ U.S. Marine Corps Staff Non-Commissioned Officer Career Non-Resident Program | 2006 |
| ❖ KC-130 In-Flight Refueling Maintenance MOS School                            | 2005 |
| ❖ KC-130 Airframes Mechanic Organizational Maintenance MOS School              | 2005 |
| ❖ Aviation Structural Mechanic (Hydraulics) Common Core MOS School             | 2004 |
| ❖ Information Systems Specialist MOS School                                    | 2002 |
| ❖ U.S. Marine Corps Non-Commissioned Officer Career Non-Resident Program       | 1995 |
| ❖ Network Control Specialist MOS School  | 1992 |
| ❖ Computer Operator MOS School   | 1991 |
| ❖ U.S. Marine Corps Boot Camp  | 1990 |

## UNIT ACCOMPLISHMENT & COMMUNITY VOLUNTEERISM

❖ Coordinated resolution of 5161 cyber tickets – Awarded Air Force Commendation Medal	2022
❖ Winner 224 <sup>th</sup> ADG Honor Guard Program Manager of the Year 2021	2021
❖ Coordinated Color Guard for Gold Star Family Ceremony – Letter of Appreciation	2021
❖ Coordinated Color Guard for 20 <sup>th</sup> 9/11 Remembrance Ceremony – Letter of Appreciation	2021
❖ Volunteered with the 2021 NYS Fair – Letter of Appreciation	2021
❖ Winner 224 <sup>th</sup> ADG Honor Guard Program Manager of the Year 2020	2020
❖ Winner 224 <sup>th</sup> ADG Non-Commissioned Officer of the 2 <sup>nd</sup> Quarter 2020	2020
❖ Winner 224 <sup>th</sup> SPTS Non-Commissioned Officer of the 2 <sup>nd</sup> Quarter 2020	2020
❖ Winner 224 <sup>th</sup> ADG Honor Guard Program Manager of the Year 2019	2019
❖ Coordinated retirement ceremony honors for LtCol John LaCreta – Letter of Appreciation	2019
❖ Winner 2019 NYANG Honor Guard Program Manager of the Year	2019
❖ Winner 224 <sup>th</sup> ADG Honor Guard Program Manager of the Year 2018	2018
❖ Winner 224 <sup>th</sup> SPTS Non-Commissioned Officer of the 4 <sup>th</sup> Quarter 2018	2018
❖ Guest Speaker at Leaders In Motion at DFAS – Letter of Appreciation	2018
❖ Recognized for separation of Ops real world from training – Commander's Commendation	2018
❖ Volunteered with the 2017 NYS Fair – Letter of Appreciation	2017
❖ Volunteered as pall bearer for Mr. Gerald Lee – Letter of Appreciation	2017
❖ Volunteered as support for the 2017 SAPR 5K – Letter of Appreciation	2017
❖ Recognized as the support team for IG Team during UEI Capstone – Certificate of Appreciation	2016
❖ Aircraft Restoration Team member & accomplishments – Awarded Air Force Achievement Medal	2016
❖ Volunteered with Army Reserve Child, Youth, & School Services Camp – Certificate of Appreciation	2015
❖ 105 <sup>th</sup> Air Wing Safety Recognition Award Winner for efforts in Mishap Prevention Program	2015
❖ Served as Airframes NCOIC & Work Center Supervisor – Awarded Navy & MC Achievement Medal	2010
❖ Served as Alcohol Abuse Prevention Program NCOIC – Awarded Navy & MC Achievement Medal	2009
❖ Recognized for Marine Funeral Details period – Certificate of Commendation	2007
❖ Recognized for Exercise FOAL EAGLE 2007 deployment support – Meritorious Mast	2007
❖ Recognized by Navy Blue Angels for transfer of loaner aircraft – Letter of Appreciation	2006
❖ Volunteered as judge for North Rockland High School Navy JROTC – Letter of Commendation	2006
❖ Recognized for Marine burial detail of NYC Assistant Police Chief – Meritorious Mast	2004
❖ Designated Class Honor Student of Aviation Structural Mechanic Course	2004
❖ Webmaster MCAS Cherry Point & 2 <sup>nd</sup> MAW – Awarded Navy & MC Commendation Medal	2004
❖ Website support for Marine Aircraft Group 26 – Letter of Appreciation	2004
❖ Volunteered at Diversicare Assisted Living Home – Letter of Appreciation	2004
❖ Volunteered over 45 hours for Toys for Tots Campaign – Awarded Navy & MC Achievement Medal	2004
❖ Victim Advocate Volunteer – Certificate of Appreciation	2003
❖ Computer support for all of Operation Silent Warrior – Awarded Navy & MC Achievement Medal	2001
❖ NCOIC Battalion working party for quality of life improvements – Meritorious Mast	1995
❖ Volunteered as Support for 16 <sup>th</sup> Annual Marine Corps Marathon – Letter of Appreciation	1992
❖ Volunteered as Platoon Religious Lay Reader – Certificate of Appreciation	1990