

Samantha Jokela

samantha_jokela@emerson.edu (508) 259-3732 141 Glen Ave, Upton, MA 01568

EDUCATION

Emerson College 2016-December 2019 Business of Creative Enterprises GPA: 3.96

SKILLS

Computer: Microsoft Office Suite, Mac and PC, Social Media Networks (Twitter, Instagram, Facebook, Snapchat)

Time Management

Organization

ACTIVITIES

- Wax on Felt Record Label Booking Team 2016-Present
- University Wind Ensemble Boston College 2016-2017
- **Dog Orphans Humane Society** Volunteer 2013-2015
- Hornithology Ensemble Member 2014-Present

WORK EXPERIENCE

Social Media Manager InnovateEDU

Boston, MA October 2017-Present

- Collaborate with co-founders to establish strategic marketing plan
- Increase student and community awareness of the program
- Promote organization's resources and events online

Theatre Services Intern Boch Center

Boston, MA September 2017-December 2017

- Process, mail, and track invoices for group sales orders
- Assist customers through email and phone interactions
- Update and conduct research for contact database of over 10,000
- Assemble marketing mailings to promote further transactions

Front Desk Assistant

Emerson College- Writing and Academic Resource Center

Boston, MA October 2016-Present

- Assess students' needs and match them with appropriate services
- Provide administrative support to directors and consultants
- Schedule appointments for students and faculty

Talent Coordinator

EVVY Awards - Emerson College

Boston, MA February-May 2017

- Managed performance and rehearsal schedules for talent
- Facilitated communication between producer and talent
- Resolved problems in real-time during rehearsal process

Sales Associate Ann Taylor LOFT

Millbury, MA February-August 2016

• Created customer experience that matched brand's values

THEATRE EXPERIENCE

Milford Performing Arts Center

Milford, MA July 2012-Present

- Stage manager, costumer, ticket sales, stage crew
- Worked on shows ranging from one-act plays to full musicals

Training: Inside the Advanced Actor's Process

Boston Children's Theatre, Burgess Clark. Sept.-Dec. 2014

References available upon request.