

MR. Phillip Len Albert Williams

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Relevant work experience

Transportation Security Officer | Transportation Security Administration | Atlanta, GA
Series: 1802 - Grade: F/03

08/2017 - Present
Hours per week: 40

- Operate screening equipment (x-ray, EDS, CAT 1/2, CT Analogic, Delta Digital ID) to detect prohibited items and ensure regulatory compliance.
- Intercepted and prevented transport of multiple prohibited items including firearms and knives.
- Cross-trained and certified on multiple screening lanes and equipment; rotate through all checkpoints as needed.
- Frequently serve as a resource for new officers and peers on TSA procedures and equipment troubleshooting.
- Assist with on-the-job training for new hires, providing guidance on SOP compliance and best practices.
- Perform informal acting lead functions in support of STSOs – manage equipment assignments and help coordinate shift coverage.
- Trusted with special assignments to support operations during high-volume periods.
- Maintain excellent attendance and professional conduct.
- Recognized for attention to detail, integrity, and teamwork.

Guest Services Host (Premium Suites) | Mercedes Benz Stadium | Atlanta, GA

08/2017 - 09/2017
Hours per week: 40

Provided VIP guest service during major sporting and entertainment events.
Ensured guest safety, conflict resolution, and cooperation with stadium security.

Front-End Cashier | Kroger Stores | Atlanta, GA

12/2016 - 08/2017
Hours per week: 40

Delivered accurate and friendly service.
Assisted in training new team members and upholding high operational standards.

Event Security Officer | Contemporary Services Corporation (CSC) | Atlanta, GA

08/2016 - 08/2017
Hours per week: 40

Conducted access control, crowd management, and emergency coordination at high-profile events.
Maintained strong security presence and customer service standards.

Education, certification or licensures

Georgia State University (Atlanta) | Atlanta, GA
Bachelor's degree Credits Earned: 75

Georgia State University | Atlanta, GA
Associate's degree | GPA: 2.5 of a maximum of 4.0 | Credits Earned: 60

Completion date: 12/2025

Job-related training

BDO Certified, ATLAS, KCM, Legacy Lane, ASL, CT Analogic, CAT 1 & 2, Delta Digital ID Certified
Incident reporting and emergency response
On-the-job training and mentoring
Team leadership and shift coordination
Public event security and VIP service
Conflict resolution and behavioral analysis

Language skills

English

Spoken: Advanced | Written: Advanced | Read: Advanced

Additional information

Seeking advancement into a Lead Transportation Security Officer role where I can leverage 8+ years of TSA experience, behavior detection expertise, and proven leadership skills to enhance checkpoint operations and develop team performance. Willing to relocate for advancement opportunities.