

# Jermaine Thomas, II

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Thomasjw.net

## PROFILE

An innovative, high-achieving, results-oriented leader. Who is focused on delivering superior results with Well organized, creative and strategic thinking. Outstanding interpersonal skills, with a record of creatively solving problems. Respected leader with the ability to train and manage diverse teams to deliver peak performance.

## EDUCATION

### MIAMI UNIVERSITY | CURRENT

EXPECTED GRADUATION: SPRING 2020

BACHELOR OF ARTS: MEDIA AND CULTURE

BACHELOR OF FINE ARTS: FASHION -

ENTREPRENEURSHIP

GPA: 3.16

## COMMUNITY ENGAGEMENT AND LEADERSHIP

### PRESIDENT

#### NPHC, MIAMI UNIVERSITY

JANUARY 2019 - DECEMBER 2019

- Organized the council into 4 committees (Philanthropy, Greeks Step Up, NPHC Week, and Step Show) to focus on reaching council goals
- Facilitated bi-weekly meetings for a council of 35-45 members
- Chaired the 2019 Stroll-Off committee, sold over 300 tickets and donated \$500 to the local food pantry
- Promoted Tri-Council relationship building with Inter-fraternity Council and Panhellenic Council

### CO-MODELING DIRECTOR

#### MIAMI UNIVERSITY FASHION & DESIGN

MAY 2019 - PRESENT

- Supervised ICON Class of 60 models in weekly rehearsals
- Organized and executed yearly Model Castings with Executive Board team members to audition over 200 models
- Coordinated monthly Model & Lifestyle Committee meetings to teach skills on social media branding, and develop runway and commercial modeling techniques

### SECRETARY

#### MIAMI UNIVERSITY

#### GOSPEL SINGERS

AUGUST 2017 - MAY 2019

- Record and analyze member attendance, membership dues and contact information
- Composed weekly emails to remind members of important news, performance details and rehearsals
- Complied with Miami University room booking process to book rooms for executive board meetings, rehearsals and performances

### PRESIDENT

#### KAPPA ALPHA PSI

#### FRATERNITY, INC. -

#### KAPPA DELTA CHAPTER

MAY 2018 - NOVEMBER 2018

- Coordinate logistics of numerous events during the semester and lead agenda for bi weekly chapter meetings
- Oversee all operations and activities and enforce the constitution, laws, traditions, and rules at all times
- Monitor activities of members to ensure fulfillment of duties; managed relations with Greek office and headquarters

### PEER MENTOR

#### MADE@MIAMI

#### PRE-SEMESTER PROGRAM

AUGUST 2018

- Cultivated deep working relationships with 13 other mentors to ensure a united front with program participants
- Conducted in depth conversations surrounded identities and other topics surrounding diversity
- Obtained LGBTQ+ Safe Zone Training, Active Listening, and Campus Resource training

## PROFESSIONAL EXPERIENCE

### LEAD CENTER INTERN

#### UNIVERSITY OF CALIFORNIA, BERKELEY

MAY 2019 - JULY 2019

- Created Emotional intelligence workshop with a slide deck, facilitators guide, and facilitators guide for Cal Facilitation Team
- Improved modes of collecting and analyzing contact information and Recruitment/Intake information
- Participated in weekly critical thinking discussions based on higher education and social justice issues
- Recommended ways to improve CalGreeks website to highlight critical information

### STUDENT AMBASSADOR

#### ARMSTRONG STUDENT CENTER, MIAMI UNIVERSITY

AUGUST 2018 - MAY 2019

- Greet and engage with guests of the Student Center, including students, faculty, alumni and community members.
- Assist guests in the utilization of multiple resources in the Armstrong Student Center
- Manage and maintain multiple room reservation systems used by the Student Center and across campus.

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## **SUMMER SCHOLARS PROGRAM COUNSELOR MIAMI UNIVERSITY JUNE 2018 - JULY 2018**

- Facilitated a group of 12 high school students through nightly topic discussions, college prep workshops, and diversity dialogue
- Worked with 15 other program counselors to schedule nightly activities for 190 high school students that were accessible and engaging for most of our students
- Facilitated conflict mediation sessions between high school students
- Participated in on-call and duty rotation
- Obtained training on LGBTQ+ Safe Zone, active listening, facilitation, and diversity

## **MARKETING & AIR SERVICE DEVELOPMENT INTERN CLEVELAND AIRPORT SYSTEM JUNE 2017**

- Researched and presented findings on the cargo industry in terms of garments and textiles
- Worked with a team of interns to evaluate low sales and improve customer service for a new onsite restaurant

## **BUSINESS DEVELOPMENT AND MANAGEMENT INTERN CLEVELAND AIRPORT SYSTEM JUNE 2017 - AUGUST 2017**

- Created and analyzed a service satisfaction survey taken by over 150 guests for the Rock N' Dock Marina to assess service satisfaction levels and document customer concerns
- Shadowed the Properties Manager of Leased Concessions stands to understand the processing of payments and lease obligations as it relates to maintenance and upkeep of 35-40 rented and available spaces

## **FRONT END MANAGER DAVE'S MARKETS, GARFIELD HEIGHTS, OHIO JUNE 2017 - AUGUST 2017**

- Informed the staff of change in the price of products along with special discounts and promotions
- Evaluated the activities of the floor employees and monitored activities of cashiers to ensure accuracy of cash
- Trained and supervised staff ; managed effectiveness of front end department; ensured compliance of policies
- Cultivated a welcoming environment by engaging with customers and resolving customer queries in a timely manner

## **CASHIER DAVE'S MARKETS, GARFIELD HEIGHTS, OHIO AUGUST 2014 - AUGUST 2017**

- Scan and bag groceries items in a timely manner to allow constant flow and short lines
- Handle customer tenders correctly, including checks, cash, and credit or debit cards
- Greet engage and thank customers in a kind way that made them feel welcomed and appreciated

## **SKILLS**

- NATURAL LEADER
- CRITICAL THINKER
- PROJECT IMPLEMENTATION
- STRATEGIC PLANNING
- PUBLIC SPEAKING
- COLLABORATION
- CREATIVE NATURE
- ADAPTABILITY
- ORGANIZED
- MS OFFICE

## **AFFILIATIONS**

NASPA Undergraduate Fellowship Program  
2018 - Present

Kappa Alpha Psi Fraternity, Inc. - Kappa Delta Chapter  
Spring 2018 - Present

Scholar Leader Living Learning Community, Miami University  
Fall 2017 - Spring 2018

## **OTHER EXPERIENCES**

UNV 101 Undergraduate Assistant 2019, D.O.S/AVP Search Committee 2018, Presidential Working Group on Diversity and Inclusion 2018, Acropolis Peer Mentor 2018 & 2019, AFLV Central 2018 & 2019, LYLAS Fashion Show Coordinator 2018, NYC Media 2019, Inside Hollywood 2020, Big XII Conference on Black Student Government 2017 & 2018

## **AWARDS**

NASPA REGION IV-E  
UNDERGRADUATE RISING STAR  
AWARD  
FALL 2019

MIAMI UNIVERSITY LOVE AND  
HONOR CUP  
FALL 2019

RICHARD A. LUDWIN  
SCHOLARSHIP  
FALL 2018