# RACHEL E. KOLLER

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#### **EDUCATION**

### **Loyola University Maryland**

Expected Graduation May 2020

Bachelor of Arts in Communications, Minor in Writing

Student Athlete, Loyola's NCAA Division 1 Women's Track Team

Cumulative GPA 3.5

Major GPA 4.0

Dean's List Fall 2017

**Gwynedd Mercy Academy High School** 

Graduated June 2016

Cumulative GPA 3.56

## **WORK EXPERIENCE**

## Writing Center, Loyola University Maryland, Baltimore, MD

Aug 2017 – Present

Editor and Tutor in Loyola's Student Writing Center

- Review and provide advice to students relating essays or projects of any subject
- Offer guidance through the drafting process and formatting concerns

## Loyola University Maryland Student Technology Center, Baltimore, MD

Technology Services Specialist

Sept 2016 – Present

- Optimize registration procedures and communication system to process service requests
- Resolve technological problems/challenges for an average of 30 clients per week

## Whitemarsh Valley Country Club, Whitemarsh, PA

Lifeguard

May 2014 – Present

- Protect all club members, acting immediately and appropriately in the event of an emergency. Guarding at least 15 people at a time
- Instruct role-play sessions with fellow lifeguards to prevent dangerous scenarios
- Teach group and individual swim lessons for beginner and intermediate swimmers, about 5 per week

## **LEADERSHIP POSITIONS**

# The Career Center, Loyola University Maryland, Baltimore, MD

Sept 2017- Present

Career Ambassador

- Train with a group of peers and Career Advisors to become para-professionals in career development and reinforce strong leadership, communication (written and verbal), time management, and teamwork skills
- Organize events on campus by creating schedules for The Career Center staff, reserving space for the events, and overseeing the operations of the events
- Assist students with résumé, cover letter, and LinkedIn profile development

National Honor Society, Gwynedd Mercy Academy High	School
Mambar	

*March* 2015 – *May* 2016

School Magazine, Gwynedd Mercy Academy High School

Sept 2012 – May 2016

Editor, Publisher

Track and Field Team, Gwynedd Mercy Academy High School

Dec 2013- May 2016

Captai

Ministry Team, Retreat Leader, Gwynedd Mercy Academy High School

*Sept 2014 – May 2016* 

President

## **VOLUNTEER EXPERIENCE**

# Teenagers Incorporated, Chestnut Hill, PA, Antigua, Guatemala

Sept 2013 – Aug 2016

Member, Trip participant

Participated in service trip to Guatemala, rebuilt boarded up homes, and distributed food and clothing

### Living in Classrooms, Baltimore, PA

Dec 2016 – Present

**Tutor** 

Teach children study skills, assess goals, and arrange equipment within the facility

#### **PUBLICATION**

Essay, "Baltimore, The Greatest City in America: Seeing Our Neighbors as We See Ourselves" published into Loyola "New Hounds" Newsletter

May 2017