

**Md Nafisul Islam**  
**Norcross, GA**  
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**SUMMARY:**

- Nafis holds a Bachelor's degree with 4+ years of Business Analyst, System Analyst and Financial Risk Analyst experience.
- He has experience working around projects that involve system migration, Inventory management and Data repository.
- He has experience in building interactive and selective data reports (pivots, charts, tabular) using concepts such as filters, column selectors, global prompts and extensively used repository and presentation variables using SSRS, Tableau and MS Excel.
- He has strong experience in using MS Excel for writing VBA scripts for dashboard, user forms, web navigation etc.
- Nafis is residing in Norcross, GA and is available for an In-Person/Phone interview.

**AREA OF EXPERTISE/ KNOWLEDGE**

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Domain (Business):

- Insurance (Private health group migration)
- Manufacturing (RFID and NFC product modelling)
- Inventory management (Net Suite & BackOffice migration)
- Omnichannel process optimization (Detailed designing for RFNP and amazon dropship projects)

Professional Skills:

- Activity diagrams, Data flow diagrams, Wireframe diagrams using MS Visio and Balsamiq
- Process Re-engineering
- STTM, RTM, GAP, AS-IS & TO-BE, and impact analysis
- KPI Dashboards & Scorecards
- Managing Offshore Team

- Procurement analysis using RFI data – Decision to make or buy cut sheets for printing RFID hand tags.
- Financial Asset/Compliance/Reporting:
- Benefit Configuration, Contract Migration Testing
- Operational Risk, Infrastructure Risk, Capital Management and Alternate investment
- Technical Skills:
- MySQL (Nested queries, Correlated queries, complex aggregation, Normalization stored procedures, triggers)
- Balsamiq, MS Visio, SPSS, Tableau, SSRS, Power BI, NetSuite, BackOffice
- JIRA (Software, Service Desk, Confluence, Bamboo)
- MS Excel (VBA Macro modules, IndexMatch, V/H lookup, Array)
- SpiderGCL, SpiderPC, Mainframe (WGS)

**TOP 5 PERSONALITY TRAIT/COMMENTS**

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- Very low respond time
- Don't hold back on making decisions and taking full accountability of it.
- Prefer Listening before speaking
- Give importance to what others are saying more than who is saying it.
- Take full pride in learning from others, even if it's an intern.

**PROFESSIONAL EXPERIENCE:**

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**UST Global Inc., Atlanta, GA**

*Product Engineer, Apr 2018 – Current*

**Client: Anthem**

- Working as a business SME and product engineer for spider data repository and plan configuration platform.
- Working with migration of plans from various legacy system to spider master product, and deploying them to downstream applications.
- Roles within the project include building, validating and deploying plans in the spider application and testing them through various phases, before deploying them to downstream applications.
- Day to day work also include training, assigning, tracking, and managing work between product engineers and benefit configurators by using Jira (Agile environment).
- I am also involved in some automation scripts using VBA for excel to test plan builds in spider. The script would be used as a tool for product engineers and benefit configurators to easily navigate through documents and provide a decision matrix to code benefits using a standardized business logic.
- Other automation scripts developed in VBA helped offshore benefit configuration team cross verify certain benefits headers from an excel worksheet with the web based spider application. The script run 2k plus contract on the web page and returned validation results in the excel worksheet based on static and non-static data. In short, this helped offshore team to reduce a 4 day assigned work to 5 hours. This was presented to the top management to further use it for internal processes in Anthem EBA.

**UST Global Inc., Winston-Salem, NC***Business Process Analyst, Oct 2017 – Jan 2018***Client: Hanesbrand**

- Worked directly under the director of IT portfolio to initiate new projects and keep track of existing projects.
- Assessed the RFNP process using lean methodology to figure out the AS-IS and TO-BE scenario and determine where an IT solution is viable for the current supply chain process.
- Worked with the business process and ecommerce team to improve the Omnichannel experience by providing a SharePoint IT solution to sit on top of the current Catalog management process.
- Worked on the requirements collection, design and Analysis of the customer specifications phases of SDLC and project life cycle for both RFNP and the amazon dropship EDI projects.
- Collected and refined requirements to create and present Use Cases, workflows, high-level design documents (HLDD) and detailed design document (DDD) to various team members and stakeholders for omnichannel projects.
- Managed offshore resources to allocate appropriate member in the projects based on level of efforts.
- Presented and established good relation with top management to initiate and engage in projects that streamline processes.

**Anjaneyap Global Inc., San Francisco, CA***Business Analyst, Apr 2017 – Sept 2017***Client: Wells Fargo**

- Served as a liaison between mortgage analyst and the project team to assist with extraction and cleaning of data.
- Provided data support to teams for analysing client data for HMDA reporting 2018.
- Wrote detailed descriptions of user needs, detailed design document, and steps required for developing or modifying existing empower system to update the new 110 data fields.
- Analysed client data, documentation, and negative news to determine a Client Risk Profile as established under the KYC Procedures.

**Fineline Technologies Inc., Norcross, GA***System Analyst, June 2015 – March 2017*

- Provided technical and analytical expertise to the production team by fetching and computing several six-sigma metrics, statistical notion and variance analysis using MS Excel, SPSS and Tableau. Decision model was created to help understand the factors (stations) that has the highest impact on the spoilage.
- Assisted procurement team with spoilage data to streamline the supply chain by deciding on whether to buy cut sheet papers for RFID printing from third party vendor or produce it in the flexography department.
- Created dashboard and KPI for Spoilage Index, and acted as a hub to resourceful data for Director of Operations. KPI's were also created from JIRA tickets statistics that were converted to a standardized value to help analyze spoilage and production.
- Played key role in transitioning from waterfall to agile setup by facilitating Epics, Themes, user stories, sprint planning, daily scrum/stand-ups, sprint review and sprint retrospectives.

**IPDC Finance Limited, Dhaka, Bangladesh***Financial Risk Analyst, May 2013 - Apr 2014*

- Worked with the working capital management team and risk assessment team to create several financial models for liquidity risk assessment and effective turnover, specifically for real estate clients.
- Generated multi regression models, pecking order model, Monte Carlo Simulation several quantitative models.
- Implemented several ad-hoc analyses based on pecking order theory and trade-off theory.
- Collaborated with various SME from factoring department to understand the hedging risk related to high factoring investment.

**Skills:**

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Activity diagrams, Data flow diagrams, wireframe, SharePoint workflow, Requirement development testing (RDT) documentation, high level design document, detailed design document, KPI Dashboards, Reporting, & Scorecards, Spoilage analysis, EOQ, Catalog management, Omnichannel, Managing Offshore Team, Agile, Waterfall, Hybrid, source to target mapping (STTM), requirement traceability matrix (RTM), Gap, As-Is & To-Be, Balsamiq, MS Visio, Rational Rose, Tableua, Power BI, IBM SPSS, Google Analytics, Bartender, VBA, SQL, MS Excel, MS Access, JIRA, BackOffice, FlexChill PLM, MS Sharepoint, ETL, Datawarehouse, Spider tool (data repository), Mainframe (WGS).

**Education:**

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Bachelor of Business Administration in Computer Information System - Georgia State University - Atlanta, GA - 2016-2017

**Achievements:** Cum Laude, Howard & Marie Scholarship

Bachelor of Business Administration in Human Resource Management; Finance - North South University | Dhaka, Bangladesh - 2009- 2013

**Achievements:** Magna Cum Laude