

David Maksim Schunk

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Highly skilled IT professional with over a decade of experience in infrastructure management, server administration, and cybersecurity, supporting complex enterprise environments. Proven expertise in Windows and Linux systems, Active Directory, Group Policy Management, and virtualization platforms such as VMware. Extensive background in network security, server optimization, DNS, DHCP, Exchange (On-Prem & Online), and enterprise backup solutions.

Active U.S. Government security clearance (Top Secret in process) and CompTIA Security+ certified, with deep knowledge of cybersecurity best practices, risk assessment, and compliance frameworks including SOX and NIST. Experienced in managing AWS, Azure, and hybrid cloud solutions to ensure scalable, secure, and resilient infrastructures. Skilled in configuring and troubleshooting firewalls, VPNs, and network security policies to maintain robust defense-in-depth strategies.

Recognized leader in IT operations and security, known for driving efficiency, enhancing security postures, and leading critical projects such as domain controller migrations, disaster recovery planning, and resolving complex IT issues across diverse business units. Former Systems Engineer, Sr. Staff for a contractor working for the United States Air Force. Former Senior Systems Administrator at BAE Systems, honored with five IMPACT awards for outstanding contributions to classified IT environments.

Creator of the "Best Practices for Everyday IT" newsletter, sharing expert insights on IT operations and security. Also served as a Senior Advisor for Adopted For Good, advocating for policy improvements and adoptee support. Committed to advancing secure, efficient, and modern IT environments aligned with evolving business and compliance needs.

Skills

Windows and MacOS Proficiency
Experienced with MS Office and 365 Applications
DHCP, DNS, RADIUS, Group Policy, Active Directory, IIS
Regulatory Compliance and Implementation of Security Protocols (NISPOM Chapter 8, JAFAN)
Network administration, IP addressing and subnetting
Technical documentation, Ticket System Management, ServiceNow, Jira, BMC, FreshDesk, Directory, OSTicket, Kayako (all 5+ years)

Patch management, Server improvements

iOS Development
Leadership and Management Experience
Detail-Oriented Approach, Analytical Problem Solving, Team Collaboration
Cloud management (O365, Exchange, Teams, Skype, SharePoint)
Software patching and system updates.
Azure, AWS, ICAM
Enterprise level Windows Server operating environments, including Windows Active Group Policy Management, SharePoint, Exchange services
Virtualization technologies (VMware, vCenter, vSphere, Nutanix)

Education

B.S. in Computer Networking & Cybersecurity
Champlin College at Burlington, VT

2013 – 2017

Certifications

- Active CompTIA Security+ CE
- Active **Secret Security Clearance** (Top-Secret in Progress)

Work History

Systems Engineer, Sr. Staff

Astrion (US Air Force Contractor) - Hanscom AFB

December 2025 – March 2026

- Administer and secure Active Directory, Group Policy, and Exchange services across multiple enclave environments, ensuring compliance with DoD, NIST, and Air Force cybersecurity standards. Specifically worked on Cloud One infrastructure using Azure, AWS, and Google.
- Support and maintain classified network environments, including account provisioning, access control, and cross-domain coordination. Worked specifically with ICAM to secure project.
- Develop, refine, and implement technical policies, SOPs, and configuration baselines to strengthen system security and operational consistency.
- Perform system hardening, patch management, and vulnerability remediation aligned with STIGs, RMF controls, and Air Force directives.
- Troubleshoot and optimize enterprise Windows Server infrastructure, authentication workflows, and messaging systems supporting mission-critical operations.
- Collaborate with cybersecurity, network engineering, and program management teams to support weapons systems, communications platforms, and mission applications.
- Conduct root-cause analysis for system outages and performance issues, delivering corrective actions and long-term stability improvements.
- Provide technical guidance to Airmen, contractors, and leadership on infrastructure best practices, secure configurations, and modernization initiatives.

IT Consultant

August 2024 – December 2025

Independent – Nashua, NH

- Created service level agreement for IT operational functions and help desk operations.
- Discussed project progress with customers, collected feedback on different stages and directly addressed concerns.
- Implemented and managed operating systems and software, security systems and intrusion detection systems.
- Conducted research on network products, services, protocols and standards for network procurement and development efforts.

IT Infrastructure Architect

April 2025 – August 2025

State of New Hampshire – Concord, NH

- Brought on as a senior-level infrastructure consultant to support and modernize core IT services for the State of New Hampshire. Operate within the Messaging, Collaboration, and Security Services (MCS) group, delivering secure, scalable enterprise solutions across on-prem and cloud platforms.
- Lead architect for Active Directory, DNS, DHCP, and Group Policy across statewide systems
- Drive modernization efforts through Azure cloud services, identity management, and file/print infrastructure
- Manage implementation of secure, policy-compliant enterprise tools including antivirus, backup, UPS, and monitoring solutions
- Respond to high-priority DNS requests and perform tier 2/3 escalations, ensuring minimal disruption to government operations
- Collaborate with cross-functional teams on infrastructure upgrades, system integration, and technical documentation

- Maintain rigorous documentation of systems, processes, and change controls aligned with public sector IT governance
- Consult on security posture improvements and cloud migration strategies, helping the state align with federal and NIST frameworks

**System Administrator Sr.
BAE Systems – Nashua, NH**

May 2023 – July 2024

- Support BAE's lab environments with Windows/Linux systems, including Active Directory, Group Policy, SharePoint, Exchange
- Design, implement, manage lab infrastructure for internal customers, meeting requirements
- Build/configure Windows/Linux servers, workstations, and manage networks
- Apply security hardening per NISPOM Chapter 8, JAFAN, and customer standards
- Document system configurations for new/existing systems, Proficient in Windows shell scripting
- Installed important security and functionality patches to maintain optimal protections against intrusion and system reliability.
- Provisioned new software and hardware for use, following established security policies.

**IT Manager
WalkerHealthcareIT – Burlington, MA**

December 2021 – May 2023

- Provided technical support for offices in multiple states (MA, KS, IL, MI), including recruiting and administrative staff
- Conducted technical interviews with clients, assisted with onboarding/offboarding, and managed inventory
- Developed policies for system usage, device agreements, and security
- Led migration from RingCentral to Microsoft Teams Voice
- Conducted audits and security tests, implemented approval process for software and hardware requests
- Directed acquisition, installation and testing of network hardware.
- Secured and connected private networks at multiple sites across interstate corporate WAN.
- Identified departmental needs and made suggestions regarding technical direction. Ran the IT department with four individuals reporting to me.

**Senior System Engineer
Acapella Technologies – Manchester, NH**

May 2021 – October 2021

- Provided IT support for 100+ clients, including server migration projects, DNS, DHCP, Active Directory, and Group Policies
- Managed Unifi access points, Sonicwall Firewall, multiple antivirus programs, and new user setups/configurations
- Acted as the IT Help Desk, working with vendors for application setups and maintaining client documentation

Senior System Engineer**February 2020 – June 2020****Aspire Lifestyles – Alexandria, VA**

- Provided IT support for corporate-level users, redesigned IT internal SharePoint website
- Conducted audits on laptops, workstations, & phones for multiple office locations and managed AD and Outlook Exchange accounts
- Set up home-based offices for all employees (VPN, workstations, phone, internet)

Managing Partner**September 2018 – January 2020****Great Solutions, LLC – Ogunquit, ME**

- Managed IT Services, Cloud Computing, Cybersecurity, Computer Repair, Networking, Internet, Smartphones, and Software
- Developed and led large-scale technology initiatives for long-term strategic plans and solutions.
- Configured and implemented IT initiatives to produce measurable business value.
- Built IT infrastructure to support key business strategies and evolving processes.

Director of Information Technology**May 2017 – October 2018****Savant Human Capital Management – Hudson, NH**

- Successfully revamped network infrastructure, incorporating new hardware and AWS based virtual servers
- Enhanced network security through WatchGuard VPN configuration, ensuring seamless AWS connectivity
- Implemented efficient data backup strategies using Synology backup solutions
- Developed and implemented technical application support and information technology policies and procedures that advanced investment needs, outcomes and performance measurements to balance continuous innovation with responsible risk-taking.
- Analyzed department and job-related functionality requirements to align technology priorities with business needs.
- Deployed, monitored and maintained system installation, upgrades and network integration.
- Oversaw development and implementation of improvements to support network operations.
- Implemented and maintained technology and software budget.