



**Riley Hospital for Children**  
Indiana University Health

## **Pediatric Patient and Family Advisory Council 2018 Goals**

### **Goal 1**

Align PFAC work with 3 strategic initiatives relevant to Riley Children's Health.

Initiative 1: Ensure that information shared with patients and families is meaningful, understandable and of value.

Initiative 2: Increase patient/family participation in quality improvement efforts by providing feedback as requested at meetings, Rapid Improvement Events, Family Faculty presentations, conferences, seminars and other events so patient feedback is incorporated into program and policy development.

Initiative 3: Contribute to the achievement of identified patient safety goals to reduce Hospital Acquired Infections (CLABSI/CAUTI), Pressure Injuries and medication errors.

### **Goal 2**

Improve leadership engagement by including at least one leader at each PFAC meeting and publishing an Annual Report.

### **Goal 3**

Implement changes that positively impact patient experience delivery which utilize PFAC feedback.