

HM Revenue & Customs (<https://www.gov.uk/government/organisations/hm-revenue-customs>)

HM Revenue & Customs homepage (<https://www.gov.uk/government/organisations/hm-revenue-customs>)

About us

What we do

We are the UK's tax, payments and customs authority, and we have a vital purpose: we collect the money that pays for the UK's public services and help families and individuals with targeted financial support. We do this by being impartial and increasingly effective and efficient in our administration. We help the honest majority to get their tax right and make it hard for the dishonest minority to cheat the system.

We were established by Act of Parliament in 2005 as a new department replacing the Inland Revenue and Customs and Excise.

We are a non-ministerial Department established by the Commissioners for Revenue and Customs Act (CRCA) 2005, replacing the Inland Revenue and Customs and Excise. CRCA vested responsibility for the administration of the tax system in Commissioners appointed by the Queen. The Commissioners are drawn from the Department's top management.

We report to Parliament through our Treasury minister who oversees our spending.

The Treasury lead on strategic tax policy and policy development. HMRC leads on policy maintenance and implementation. This arrangement for policy making is known as the 'policy partnership'.

We:

- are responsible for safeguarding the flow of money to the Exchequer through our collection, compliance and enforcement activities
- make sure that money is available to fund the UK's public services
- facilitate legitimate international trade, protect the UK's fiscal, economic, social and physical security before and at the border, and collect UK trade statistics
- administer Statutory Payments such as statutory sick pay and statutory maternity pay
- help families and individuals with targeted financial support through payment of tax credits
- administer Child Benefit
- are a high volume business; almost every UK individual and business is a direct customer of HMRC
- aim to administer the tax system in the most simple, customer focused and efficient way
- administer the Government Banking Service

Responsibilities

We are responsible for:

- Income Tax, Corporation Tax, Capital Gains Tax, Inheritance Tax, Insurance Premium Tax, Stamp, Land and Petroleum Revenue Taxes
- Environmental taxes
- climate change and aggregates levy and landfill tax
- Value Added Tax (VAT), including import VAT
- Customs duty
- Excise duties
- Trade Statistics
- National Insurance
- Tax Credits
- Child Benefit
- enforcement of the National Minimum Wage
- recovery of Student Loan repayments

Priorities

We have 3 strategic objectives:

- maximise revenues due and bear down on avoidance and evasion
- transform tax and payments for our customers
- design and deliver a professional, efficient and engaged organisation

Read our Single Departmental Plan (<https://www.gov.uk/government/publications/hmrc-single-departmental-plan-2015-to-2020>) to find out more about how we are performing against our objectives.

Your Charter

We want to give you a service that is even-handed, accurate and based on mutual trust and respect. We also want to make it as easy as we can for you to get things right.

HMRC's "Your Charter" (<https://www.gov.uk/government/publications/your-charter>) explains what you can expect from us and what we expect from you.

Corporate information

Access our information

- Our energy use (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/our-energy-use>)
- Equality and diversity (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/equality-and-diversity>)
- Media enquiries (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/media-enquiries>)
- Research at HMRC (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/research>)
- Our governance (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/our-governance>)
- Statistics at HMRC (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/statistics>)
- Transparency data (https://www.gov.uk/government/publications?departments%5B%5D=hm-revenue-customs&publication_type=transparency-data)

Jobs and contracts

- Procurement at HMRC (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement>)
- Working for HMRC (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/recruitment>)
- Jobs (<https://www.civilservicejobs.service.gov.uk/csr>)

Read about the types of information we routinely publish in our Publication scheme (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/publication-scheme>). Find out about our commitment to publishing in the Welsh language scheme (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/welsh-language-scheme>). Our Personal information charter (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/personal-information-charter>) explains how we treat your personal information. Read our policy on Social media use (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/social-media-use>).

Corporate reports

- **HMRC: single departmental plan 2015 to 2020**
(<https://www.gov.uk/government/publications/hmrc-single-departmental-plan-2015-to-2020>)
24 May 2016
- **Tackling alcohol smuggling: outputs**
(<https://www.gov.uk/government/publications/tackling-alcohol-smuggling-2013-to-2014-outputs>)
24 May 2016
- **HM Revenue and Customs' organisation chart**
(<https://www.gov.uk/government/publications/hmrc-organisation-chart>)
20 May 2016
- **HMRC equality objectives - 2016 to 2020**
(<https://www.gov.uk/government/publications/hmrc-equality-objectives-2016-to-2020>)
12 May 2016
- **Revenue and Customs Digital Technology Services prompt payment performance report** (<https://www.gov.uk/government/publications/revenue-and-customs-digital-technology-services-prompt-payment-performance-report>)
6 May 2016

- **HMRC prompt payment performance report**
(<https://www.gov.uk/government/publications/hmrc-prompt-payment-performance-report>)
15 April 2016
- **Making tax digital** (<https://www.gov.uk/government/publications/making-tax-digital>)
11 April 2016
- **Published details of deliberate tax defaulters**
(<https://www.gov.uk/government/publications/publishing-details-of-deliberate-tax-defaulters-pddd>)
1 April 2016
- **Tackling tobacco smuggling: outputs**
(<https://www.gov.uk/government/publications/tackling-tobacco-smuggling-2013-to-2014-outputs>)
29 February 2016
- **HMRC: Gender pay gap 2015** (<https://www.gov.uk/government/publications/hmrc-gender-pay-gap-2015>)
18 February 2016
- **HMRC: Gender pay gap 2014** (<https://www.gov.uk/government/publications/hmrc-gender-pay-gap-2014>)
18 February 2016
- **HMRC Equal Pay Audit and Gender Pay Gap 2013**
(<https://www.gov.uk/government/publications/hmrc-equal-pay-audit-and-gender-pay-gap-2013>)
18 February 2016
- **Equality Act 2010 (Specific Duty) Regulations 2011: HMRC Compliance Information - January 2016** (<https://www.gov.uk/government/publications/equality-act-2010-specific-duty-regulations-2011-hmrc-compliance-information-january-2016>)
31 January 2016

- **HMRC workforce diversity data for 2014 to 2015**
(<https://www.gov.uk/government/publications/hmrc-workforce-diversity-data-for-2014-to-2015>)
31 January 2016
- **Annual tax credits report: 2014 to 2015**
(<https://www.gov.uk/government/publications/annual-tax-credits-report-2014-to-2015>)
25 January 2016
- **Customs Vision for 2020** (<https://www.gov.uk/government/publications/customs-vision-for-2020>)
22 January 2016
- **Your Charter Annual Report: 2014 to 2015**
(<https://www.gov.uk/government/publications/your-charter-annual-report-2014-to-2015>)
12 January 2016
- **Your Charter** (<https://www.gov.uk/government/publications/your-charter>)
12 January 2016
- **The Code of Practice on Taxation for Banks - Annual Report 2015**
(<https://www.gov.uk/government/publications/the-code-of-practice-on-taxation-for-banks-annual-report-2015>)
30 December 2015
- **Commissioners of HM Revenue & Customs in Account with the Isle of Man** (<https://www.gov.uk/government/publications/commissioners-of-hm-revenue-customs-in-account-with-the-isle-of-man>)
16 December 2015
- **HMRC People Survey results: 2015**
(<https://www.gov.uk/government/publications/hmrc-people-survey-results-2015>)
3 December 2015
- **Issue briefing: Scottish Rate of Income Tax**
(<https://www.gov.uk/government/publications/issue-briefing-scottish-rate-of-income-tax>)
30 November 2015

- **Issue briefing: HMRC announces next step in its ten-year modernisation programme** (<https://www.gov.uk/government/publications/issue-briefing-hmrc-announces-next-step-in-its-ten-year-modernisation-programme>)
23 November 2015
- **National Insurance Fund Accounts**
(<https://www.gov.uk/government/publications/national-insurance-fund-accounts>)
29 October 2015
- **Issue briefing: calculating the 2013 to 2014 tax gap**
(<https://www.gov.uk/government/publications/issue-briefing-calculating-the-2013-to-2014-tax-gap>)
23 October 2015
- **HMRC third party tax software and API strategy**
(<https://www.gov.uk/government/publications/hmrc-third-party-tax-software-and-api-strategy>)
1 September 2015
- **HMRC and Valuation Office Agency: Sustainability Report**
(<https://www.gov.uk/government/publications/hmrc-and-valuation-office-agency-sustainability-report>)
11 August 2015
- **Issue Briefing: Direct Recovery of Debts**
(<https://www.gov.uk/government/publications/issue-briefing-direct-recovery-of-debts--2>)
5 August 2015
- **Building our future: Transforming the way HMRC serves the UK**
(<https://www.gov.uk/government/publications/building-our-future-transforming-the-way-hmrc-serves-the-uk>)
30 July 2015
- **Joint Alcohol Anti-Fraud Taskforce Annual Report 2015**
(<https://www.gov.uk/government/publications/joint-alcohol-anti-fraud-taskforce-annual-report-2015>)
30 July 2015

- **Business plan indicators** (<https://www.gov.uk/government/publications/business-plan-indicators>)
17 July 2015
- **How we resolve tax disputes: 2014 to 2015**
(<https://www.gov.uk/government/publications/how-we-resolve-tax-disputes-2014-to-2015>)
16 July 2015
- **HMRC annual report and accounts: 2014 to 2015**
(<https://www.gov.uk/government/publications/hmrc-annual-report-and-accounts-2014-to-2015>)
16 July 2015
- **Modernising the taxation of corporate debt and derivative contracts: working group minutes** (<https://www.gov.uk/government/publications/modernising-the-taxation-of-corporate-debt-and-derivative-contracts-working-group-minutes>)
18 May 2015
- **Tackling fraud, error and debt in the benefits and tax credits system**
(<https://www.gov.uk/government/publications/tackling-fraud-error-and-debt-in-the-benefits-and-tax-credits-system>)
26 March 2015
- **HM Revenue and Customs Departmental Improvement Plan: 2014**
(<https://www.gov.uk/government/publications/hm-revenue-and-customs-departmental-improvement-plan-2014>)
23 March 2015
- **IR35: Estimating the administrative burden**
(<https://www.gov.uk/government/publications/ir35-estimating-the-administrative-burden>)
12 March 2015
- **Issue briefing: starting tax rate for savings interest**
(<https://www.gov.uk/government/publications/issue-briefing-starting-tax-rate-for-savings-interest>)
4 March 2015

- **HMRC's plan for implementing open standards for documents**
(<https://www.gov.uk/government/publications/hmrCs-plan-for-implementing-open-standards-for-documents>)
25 February 2015
- **Issue briefing: marriage allowance**
(<https://www.gov.uk/government/publications/issue-briefing-marriage-allowance>)
20 February 2015
- **Annual tax credits report: 2013 to 2014**
(<https://www.gov.uk/government/publications/annual-tax-credits-report-2013-to-2014>)
6 February 2015
- **Equality Act 2010 (Specific Duty) Regulations 2011: HMRC Compliance Information - January 2015** (<https://www.gov.uk/government/publications/equality-act-2010-specific-duty-regulations-2011-hmrc-compliance-information-january-2015>)
31 January 2015
- **HMRC workforce diversity data for 2013 to 2014**
(<https://www.gov.uk/government/publications/hmrc-workforce-diversity-data-for-2013-to-2014>)
21 January 2015
- **HMRC mid-year report to Parliament: April to September 2014**
(<https://www.gov.uk/government/publications/hmrc-mid-year-report-to-parliament-april-to-september-2014>)
30 December 2014
- **Issue briefing: 2012 update on high income Child Benefit charge**
(<https://www.gov.uk/government/publications/high-income-child-benefit-charge>)
15 December 2014
- **Issue briefing: tackling the hidden economy**
(<https://www.gov.uk/government/publications/tackling-the-hidden-economy>)
15 December 2014
- **Issue briefing: helping those who need it most**
(<https://www.gov.uk/government/publications/helping-those-who-need-it-most>)

15 December 2014

- **Supporting small business: making tax easier, quicker and simpler**
(<https://www.gov.uk/government/publications/supporting-small-business-making-tax-easier-quicker-and-simpler>)

10 December 2014

- **HMRC People Survey results: 2014**
(<https://www.gov.uk/government/publications/hmrc-people-survey-results-2014>)

5 December 2014

- **HMRC's Powers of Entry Review - final report**
(<https://www.gov.uk/government/publications/hmrCs-powers-of-entry-review-final-report>)

27 November 2014

- **HMRC digital strategy** (<https://www.gov.uk/government/publications/hmrc-digital-strategy-2014>)

24 November 2014

- **Issue briefing: How we're doing: our performance so far this year**
(<https://www.gov.uk/government/publications/issue-briefing-how-were-doing-our-performance-so-far-this-year>)

20 November 2014

- **Issue briefing: Tax avoidance scheme users to make upfront payments**
(<https://www.gov.uk/government/publications/issue-briefing-tax-avoidance-scheme-users-to-make-upfront-payments>)

3 November 2014

- **Issue briefing: tax summaries** (<https://www.gov.uk/government/publications/issue-briefing-tax-summaries>)

3 November 2014

- **Your Charter Annual Report: 2013 to 2014**
(<https://www.gov.uk/government/publications/your-charter-annual-report-summary>)

23 October 2014

- **Issue briefing: dealing with the tax affairs of wealthy individuals**

(<https://www.gov.uk/government/publications/issue-briefing-dealing-with-the-tax-affairs-of-wealthy-individuals>)

22 October 2014

- **Issue briefing: calculating the 2012 to 2013 tax gap**

(<https://www.gov.uk/government/publications/hmrc-issue-briefing-calculating-the-2012-to-2013-tax-gap>)

16 October 2014

- **Issue briefing: tax credits renewals**

(<https://www.gov.uk/government/publications/issue-briefing-tax-credits-renewals>)

24 July 2014

- **Annual tax credits report: 2011 to 2012**

(<https://www.gov.uk/government/publications/annual-tax-credits-report-2011-to-2012>)

21 July 2014

- **Annual tax credits report: 2012 to 2013**

(<https://www.gov.uk/government/publications/annual-tax-credits-report-2012-to-2013>)

21 July 2014

- **HMRC fast facts: record revenues for the UK**

(<https://www.gov.uk/government/publications/hmrc-fast-facts-record-revenues-for-the-uk--2>)

3 July 2014

- **How we resolve tax disputes: 2013 to 2014**

(<https://www.gov.uk/government/publications/how-we-resolve-tax-disputes-2013-to-2014>)

3 July 2014

- **HMRC annual report and accounts: 2013 to 2014**

(<https://www.gov.uk/government/publications/hmrc-annual-report-and-accounts-2013-to-2014>)

3 July 2014

- **HMRC reviews and appeals data**

(<https://www.gov.uk/government/publications/hmrc-reviews-and-appeals-data>)

- **HMRC's business plan: 2014 to 2016**

(<https://www.gov.uk/government/publications/hmrCs-business-plan-2014-to-2016>)

14 April 2014

- **No safe havens** (<https://www.gov.uk/government/publications/no-safe-havens>)

14 April 2014

- **Issue briefing: one year on - modernising PAYE with real time**

information (<https://www.gov.uk/government/publications/issue-briefing-one-year-on-modernising-payee-with-real-time-information>)

8 April 2014

- **HMRC pocket guide** (<https://www.gov.uk/government/publications/pocket-guide-2012>)

14 March 2014

- **HMRC's equality policies and practices for customers**

(<https://www.gov.uk/government/publications/hmrCs-equality-policies-and-practices-for-customers>)

26 February 2014

- **Issue briefing: how we tackle offshore evasion**

(<https://www.gov.uk/government/publications/issue-briefing-how-we-tackle-offshore-evasion>)

24 February 2014

- **HMRC People Survey results: 2013**

(<https://www.gov.uk/government/publications/hmrc-people-survey-results-2013>)

13 February 2014

- **Forum to Oversee the Implementation of new HMRC Powers, Deterrents and Safeguards: annual reports**

(<https://www.gov.uk/government/publications/forum-to-oversee-the-implementation-of-new-hmrc-powers-deterrents-and-safeguards-annual-reports>)

13 February 2014

- **Issue briefing: a new service for those needing the most help**
(<https://www.gov.uk/government/publications/issue-briefing-a-new-service-for-those-needing-the-most-help>)
12 February 2014
- **Issue briefing: tax credits overpayments (February 2014)**
(<https://www.gov.uk/government/publications/issue-briefing-tax-credits-overpayments-february-2014>)
10 February 2014
- **HMRC workforce diversity data for 2012 to 2013**
(<https://www.gov.uk/government/publications/hmrc-workforce-diversity-data-for-2012-to-2013>)
24 January 2014
- **Issue briefing: our approach to debt collection**
(<https://www.gov.uk/government/publications/issue-briefing-our-approach-to-debt-collection>)
23 January 2014
- **Issue briefing: HMRC's 2013 to 2014 half-yearly performance**
(<https://www.gov.uk/government/publications/how-are-we-doing-hmrCs-2013-to-2014-half-yearly-performance>)
23 January 2014
- **HMRC mid-year report to Parliament: April to September 2013**
(<https://www.gov.uk/government/publications/hmrc-mid-year-report-to-parliament-april-to-september-2013>)
23 January 2014
- **Issue briefing: tackling tax evasion**
(<https://www.gov.uk/government/publications/issue-briefing-tackling-tax-evasion>)
22 January 2014
- **Offshore employment intermediaries**
(<https://www.gov.uk/government/publications/offshore-employment-intermediaries>)
13 December 2013

- **Building capacity in HMRC contact centres: a report into private sector trials** (<https://www.gov.uk/government/publications/building-capacity-in-hmrc-contact-centres-a-report-into-private-sector-trials>)
26 November 2013
- **Issue briefing: what we are doing about pension liberation** (<https://www.gov.uk/government/publications/issue-briefing-what-we-are-doing-about-pension-liberation>)
22 October 2013
- **National Insurance: £2000 Employment Allowance** (<https://www.gov.uk/government/publications/national-insurance-2000-employment-allowance>)
15 October 2013
- **Issue briefing: calculating the latest tax gap estimates** (<https://www.gov.uk/government/publications/issue-briefing-calculating-the-latest-tax-gap-estimates>)
11 October 2013
- **Issue briefing: High Income Child Benefit Charge** (<https://www.gov.uk/government/publications/issue-briefing-high-income-child-benefit-charge>)
2 October 2013
- **Real Time Information: reconciling 2013-14 PAYE charges** (<https://www.gov.uk/government/publications/real-time-information-reconciling-2013-14-pay-charge>)
26 September 2013
- **Your Charter Annual Report: 2012 to 2013** (<https://www.gov.uk/government/publications/your-charter-annual-report-2012-to-2013>)
23 September 2013
- **Alternative Dispute Resolution in Large or Complex cases: pilot evaluation summary** (<https://www.gov.uk/government/publications/alternative-dispute-resolution-in-large-or-complex-cases-pilot-evaluation-summary>)
9 September 2013

- **Issue briefing: HMRC's April to June 2013 performance**
(<https://www.gov.uk/government/publications/how-are-we-doing-hmrCs-april-to-june-2013-performance>)
2 September 2013
- **Delivering our Vision: HMRC Business Plan update 2013-14**
(<https://www.gov.uk/government/publications/delivering-our-vision-hmrc-business-plan-update-2013-14>)
18 July 2013
- **Civil Service Reform: one year on – HMRC**
(<https://www.gov.uk/government/publications/civil-service-reform-one-year-on-hmrc>)
10 July 2013
- **How we resolve tax disputes: 2012 to 2013**
(<https://www.gov.uk/government/publications/how-we-resolve-tax-disputes>)
2 July 2013
- **HMRC annual report and accounts: 2012 to 2013**
(<https://www.gov.uk/government/publications/annual-report-and-accounts-2012-13--3>)
2 July 2013
- **HM Revenue and Customs Departmental Improvement Plan**
(<https://www.gov.uk/government/publications/hm-revenue-and-customs-departmental-improvement-plan>)
5 June 2013
- **Government Major Projects Portfolio data for HMRC 2013**
(<https://www.gov.uk/government/publications/government-major-projects-portfolio-data-for-hmrc-2013>)
24 May 2013
- **Issue briefing: HMRC's 2012 to 2013 performance**
(<https://www.gov.uk/government/publications/how-are-we-doing-hmrCs-2012-13-performance>)
17 May 2013

- **Northern Ireland National Insurance Fund account 2011 to 2012**
(<https://www.gov.uk/government/publications/northern-ireland-national-insurance-fund-account-2011-to-2012>)
23 April 2013
- **National Insurance Fund account 2011 to 2012**
(<https://www.gov.uk/government/publications/national-insurance-fund-account-2011-to-2012>)
23 April 2013
- **National statistics review of tax credit statistics: results**
(<https://www.gov.uk/government/publications/national-statistics-review-of-tax-credit-statistics-results>)
1 April 2013
- **Levelling the tax playing field**
(<https://www.gov.uk/government/publications/levelling-the-tax-playing-field>)
20 March 2013
- **Graphic: A new service for HMRC customers needing help**
(<https://www.gov.uk/government/publications/graphic-a-new-service-for-hmrc-customers-needing-help>)
14 March 2013
- **Equality Act 2010: workforce information for 2011 to 2012**
(<https://www.gov.uk/government/publications/equality-act-2010-workforce-information-for-2011-2012>)
13 March 2013
- **Issue briefing: HMRC's performance between April and December 2012**
(<https://www.gov.uk/government/publications/how-are-we-doing-hmrCs-performance-quarterly-update-february-2013>)
27 February 2013
- **Sustainability** (<https://www.gov.uk/government/publications/sustainability>)
27 February 2013

- **PaceSetter strategy 2.1** (<https://www.gov.uk/government/publications/pacesetter-strategy-2-1>)
26 February 2013
- **Business plan quarterly data summary (QDS)**
(<https://www.gov.uk/government/publications/business-plan-quarterly-data-summary-qds--2>)
22 February 2013
- **HMRC corporate responsibility in action 2011-2012**
(<https://www.gov.uk/government/publications/hmrc-corporate-responsibility-in-action-2011-2012>)
22 February 2013
- **Equality Act 2010 (Specific Duty) Regulations 2011: HMRC Compliance Information - January 2013** (<https://www.gov.uk/government/publications/equality-act-2010-specific-duty-regulations-2011-hmrc-compliance-information-january-2013>)
31 January 2013
- **Issue briefing: enforcing the national minimum wage**
(<https://www.gov.uk/government/publications/enforcing-the-national-minimum-wage>)
21 January 2013
- **HMRC's 2011-12 half-yearly performance**
(<https://www.gov.uk/government/publications/hmrCs-2011-12-half-yearly-performance>)
1 January 2013
- **HMRC's 2012-13 half-yearly performance**
(<https://www.gov.uk/government/publications/hmrCs-2012-13-half-yearly-performance>)
1 January 2013
- **Issue briefing: what HMRC is doing for the environment**
(<https://www.gov.uk/government/publications/what-hmrc-is-doing-for-the-environment>)
1 January 2013
- **Further clampdown on tax avoidance and evasion**
(<https://www.gov.uk/government/publications/further-clampdown-on-tax-avoidance-and-evasion>)

1 January 2013

- **Partnership Agreement between HMRC and Border Force**
(<https://www.gov.uk/government/publications/partnership-agreement-between-hmrc-and-border-force>)

1 November 2012

- **Annual report and resource accounts 2011-12**
(<https://www.gov.uk/government/publications/annual-report-and-resource-accounts-2011-12>)

28 June 2012

- **Business plan to deliver HMRC coalition priorities for 2012-15**
(<https://www.gov.uk/government/publications/business-plan-to-deliver-hmrc-coalition-priorities-for-2012-15>)

31 May 2012

- **Equality Act 2010: HMRC's objectives**
(<https://www.gov.uk/government/publications/equality-act-2010-hmrc-s-objectives>)

23 April 2012

- **HMRC business plan 2012 to 2015**
(<https://www.gov.uk/government/publications/business-plan-2012-15>)

1 April 2012

- **Capability action plan** (<https://www.gov.uk/government/publications/capability-action-plan--4>)

28 March 2012

- **Structural reform plan** (<https://www.gov.uk/government/publications/structural-reform-plan>)

1 February 2012

- **Equality Act 2010: HMRC's compliance with the specific duty in section 149 for customers** (<https://www.gov.uk/government/publications/equality-act-2010-hmrc-s-compliance-with-the-specific-duty-in-section-149-for-customers>)

31 January 2012

- **Equality Act 2010: workforce information for 2011**
(<https://www.gov.uk/government/publications/equality-act-2010-workforce-information-for-2011>)
30 January 2012
- **Gender pay gap 2010** (<https://www.gov.uk/government/publications/gender-pay-gap-2010>)
25 October 2011
- **Equality schemes annual progress reports April 2011**
(<https://www.gov.uk/government/publications/equality-schemes-annual-progress-reports-april-2011>)
6 September 2011
- **Annual report and resource accounts 2010-11**
(<https://www.gov.uk/government/publications/annual-report-and-resource-accounts-2010-11>)
7 July 2011
- **Gender equality scheme: annual progress report May 2009 to April 2010**
(<https://www.gov.uk/government/publications/gender-equality-scheme-annual-progress-report-may-2009-to-april-2010>)
9 May 2011
- **Tackling tobacco smuggling: building on our success**
(<https://www.gov.uk/government/publications/tackling-tobacco-smuggling-building-on-our-success>)
5 April 2011
- **Change plan** (<https://www.gov.uk/government/publications/change-plan>)
28 February 2011
- **Embedding responsible practices through our supply chain**
(<https://www.gov.uk/government/publications/embedding-responsible-practices-through-our-supply-chain>)
18 October 2010

- **Gender equality scheme 2010 - 2013**
(<https://www.gov.uk/government/publications/gender-equality-scheme-2010-2013>)
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