



Terms and Conditions



By using the Department of Mines and Petroleum's(DMP) website and Online system, you agree to be bound by its [Terms and Conditions \(/Utilities/Terms-and-Conditions-18471.aspx\)](/Utilities/Terms-and-Conditions-18471.aspx), and consent to receiving electronic communications from DMP.

Accessibility

This website has been designed to be accessible to as many users as possible including:

- people with disabilities who may use assistive technologies
- those with slower internet connections
- rural and regional users
- those with hand held devices and mobile phones.

The accessibility features available on this site include:

- instructions for printing pages
- a list of software plug-ins users may require to view our content

- information about compatibility.

Please note that documents on the website can also be provided in other formats. Please [contact us \(mailto:webmaster@dmp.wa.gov.au\)](mailto:webmaster@dmp.wa.gov.au) to request alternative document formats if required.

Printer friendly

You can print content pages on the site by selecting the 'Print page' link. This will open a new browser window for you to print from if you have a printer connected.

Plug-ins requirement

Documents available for download on this site are in Word or PDF. If you require these plug-ins to view the documents, please select the appropriate link below:

- [Adobe PDF reader \(http://www.adobe.com/products/reader/\)](http://www.adobe.com/products/reader/)
- [Microsoft Word viewer \(http://www.microsoft.com/downloads/details.aspx?familyid=3657ce88-7cfa-457a-9aec-f4f827f20cac&displaylang=en\)](http://www.microsoft.com/downloads/details.aspx?familyid=3657ce88-7cfa-457a-9aec-f4f827f20cac&displaylang=en)

Browser compatibility

We recommend using one of the following web browsers when accessing our site and online systems

- Internet Explorer- version 9 or above
- Mozilla Firefox- latest version
- Google Chrome- latest version

Privacy

The content of this statement forms the basis of the internal Web Privacy and Security policy that applies to user interactions with the West Australian Department of Mines and Petroleum (DMP) Website at: <http://www.dmp.wa.gov.au> (<http://www.dmp.wa.gov.au>)

Data Collection and Click-Stream Data

Browsing any website, including the DMP site, generates a trail of the pages that are visited, and the time apparently spent displaying each page. Click streams are the paths a user takes when navigating a website and the Internet in general.

When you visit our site, our servers may record the following information for statistical purposes:

- The user's server (IP) address and machine name
- The date and time of visit to the site
- The pages accessed and documents downloaded
- The number of bytes transmitted and received for each request
- The address of the referring page visited
- Search terms used
- The type of browser used.

In order to deliver better services, DMP examines this information to determine the traffic through the server, and to specific pages or applications.

No attempt will be made to identify users or their browsing activities except in the unlikely event of an investigation, or the need to determine details related to a security breach or other inappropriate activity.

Cookies information

This website uses cookies to track usage patterns and traffic trends, and to help improve our website and user experience. A cookie is a small file supplied by our web server and stored by the web browser software on your computer when you access this site. This information is only used to help you use our website systems more efficiently, for example by maintaining a record of what text size you prefer to view pages in, not to track your movements through the internet, or to record private information about you. Cookies from this website are terminated when you end your internet session and shut down your computer.

Protection of Personal Information

DMP will only record your email address if you send us a message, or if you register with us to use a software application, or to be included on a mailing list. Your email address will only be used for the purpose for which you provided it. We will not use your email address for any other purpose and will not disclose it to other parties, without your consent.

This also applies for any personal details submitted through the DMP website. We will only use personal details for the purpose they were provided, not use your personal details for any other purpose and will not disclose them to other parties, without your consent.

Where we allow registration for a mailing list then we will also provide a facility for you to edit or remove your details from that list.

Information given during the course of online purchases and product orders may be used to determine your liability to Australian GST on the items purchased or ordered.

Links To Other Websites

DMP may decide to link to other websites which contain related information. The department is not responsible for the content of any linked sites.

A link to a site does not imply that the department endorses that site or the organisation operating that site, it is for reference purposes only.

DMP may link to a site that collects information about the user and we cannot control the collection of this information. Users should contact these content providers directly if there are any questions about the use of information they collect. These sites and services may have their own privacy policies, or no policy at all. We encourage users to review the privacy policies of any third party sites or services before providing them with personal information.

Organisations linking to DMP's Website

DMP encourages appropriate links to its website but reserves the right to refuse any such link or to terminate an existing link if the Department deems it to be inappropriate.

User Feedback

We seek feedback from our users in order to improve the privacy and security safeguards used by the Department - please contact - webmaster@dmp.wa.gov.au (<mailto:webmaster@dmp.wa.gov.au>)

Disclaimer

The Western Australian Government is committed to quality service to its customers and seeks to ensure accuracy, currency and reliability of information provided in or through the Department of Mines and Petroleum website, however this cannot be guaranteed. The information provided is correct to the best of our knowledge, but no warranty as to accuracy or completeness is given and each person or organisation should not act on the basis of its content without taking appropriate independent advice.

DMP and the State accept no responsibility and disclaim all liability for any loss, damage or costs incurred as a result of any use of or reliance whether wholly or in part upon the information provided on the dmp.wa.gov.au website. Accordingly, to the fullest extent permitted by law, the State of Western Australia and its officers, employees, agents and others acting under its control are irrevocably and unconditionally released from any and all liability (including in respect of negligence) for any liability, loss, costs, claims, damage, expense, demands, actions, proceedings and procedures as a result of any information being incorrect.

The State of Western Australia has no control over the content of material accessible on any non-Western Australian Government site that is referenced from this website. It is your responsibility to make your own decisions about the suitability, relevance, accuracy, currency, reliability and privacy practices of any external websites.

Copyright

Department of Mines and Petroleum of Western Australia materials, including Internet pages, documents and on-line graphics, audio and video are protected by copyright law.

Copyright of Department of Mines and Petroleum materials resides with the State of Western Australia.

Apart from any fair dealing for the purposes of private study, research, criticism or review, as permitted under provisions of the *Copyright Act 1968*, no part may be reproduced or re-used for any purposes whatsoever without the authorisation of the Department of Mines and Petroleum. Please contact webmaster@dmp.wa.gov.au (<mailto:webmaster@dmp.wa.gov.au>) if you wish to request the department's authorisation.