

Steelcase

Software Release Notes

Overview

This document contains release notes for the Virtual PUCK receiver update (2.0.3). This update is for use with the VP receiver admin application

What's New

- This update works with all versions of the Virtual PUCK receiver hardware.
- Standby time options changed for Virtual PUCK
 - Standby time - configure sleep time (1 min - always on) for Virtual PUCK receivers.
- VP admin page localized to French, German, Spanish, Japanese, Korean and Brazilian Portuguese

Known Defects

- Operating hours displayed in only US time zones
 - Workaround - Set operating hours by converting local time to US time zone
- VP does not share in switcher configuration
 - When the VP receiver is changed from standalone configuration to switcher configuration the client will not share on the switcher. When sharing, the VP receiver outputs to a connected monitor not the switcher.
 - This issue occurs only rarely, and is something that an installer would be more likely to see; it should not be customer-affecting
- Virtual Puck configuration page does not update Server List link when changing address of SAS
 - Workaround- page has to be refreshed for the Server List link to get updated

Downloads and Documentation

The latest Virtual PUCK receiver firmware is available here:

<http://techsupport.steelcase.com/>

The latest Virtual PUCK software clients are available here: <http://www.steelcase.com/virtual-puck-software-download/>

Technical Support

If you require additional assistance contact Steelcase. Steelcase support is available via the web at <http://techsupport.steelcase.com/> or:

In the Americas, contact Steelcase USA Technical Support:

- Phone: [1.800.334.4922](tel:1.800.334.4922) Support available in English and Spanish
24-hour support Monday through Friday
- Email: techsupport@steelcase.com

In EMEA, contact Steelcase Europe

- Phone: [+33 3 88 13 36 36](tel:+33388133636) Support available in English, French and German
Monday through Friday, 7:30 to 18:30 Central European Time
- Email: emea.techsupport@steelcase.com

In APAC, contact Steelcase Asia Pacific

- Phone: [+60 3 2027 6161](tel:+60320276161) Support available in English and Mandarin Monday through Friday, 8:00 to 17:00 KL Time
- Email: AP_TECH_PROD_SUPP@steelcase.com