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### **Agenda**

- Introduction to the Company
- Key Investment Highlights
- Appendix
- Contact Information





### The Company in numbers

17+ years	Experience in pharmaceutical distribution
#1	Growing pharmaceutical distributor in Egypt
<b>2</b> <sup>nd</sup>	Largest pharmaceutical distributor with 21.3% market share in FY19
c.42k	Retail pharmacies, hospitals & wholesalers served in FY19
<b>Over 350</b>	Multinational & local pharmaceutical suppliers, covering over 98% of the market value
6,000+	Employees
62	Operational sites in FY19, including distribution hubs and warehouses
761	Distribution vehicles FY19
EGP 16.9 bn	FY19 Gross Revenues
EGP <b>750.2 mn</b>	FY19 EBITDA
31%	Gross Revenue CAGR from 2014-2019
54%	Net Profit CAGR from 2014-2019



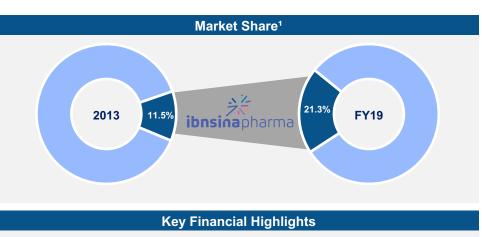
#### Ibnsina Pharma, Egypt's fastest growing pharmaceutical distributor...

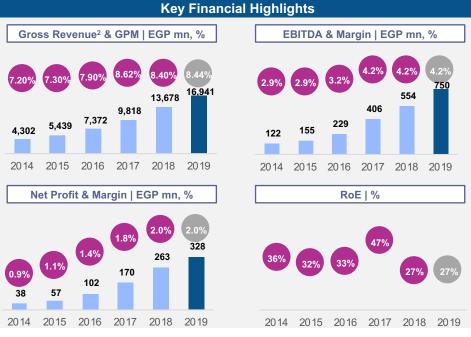
#### **Company Overview**

- Established in 2001, Ibnsina Pharma "ISP" is the fastest growing, and 2<sup>nd</sup> largest, pharmaceutical distributor in Egypt with a market share of 21.3%
- Nationwide distribution network with 62 operational sites including distribution hubs and central warehouses, supported by a fleet of c.761 vehicles serving c.42k retail pharmacies, hospitals & wholesalers across Egypt
- Pioneer in introducing value added services for its customers including telesales, same-day-delivery and creative commercial activities, in addition to third party logistics services for its suppliers including; warehousing, transportation, data analytics, packaging and relabeling, and quarantine inspections



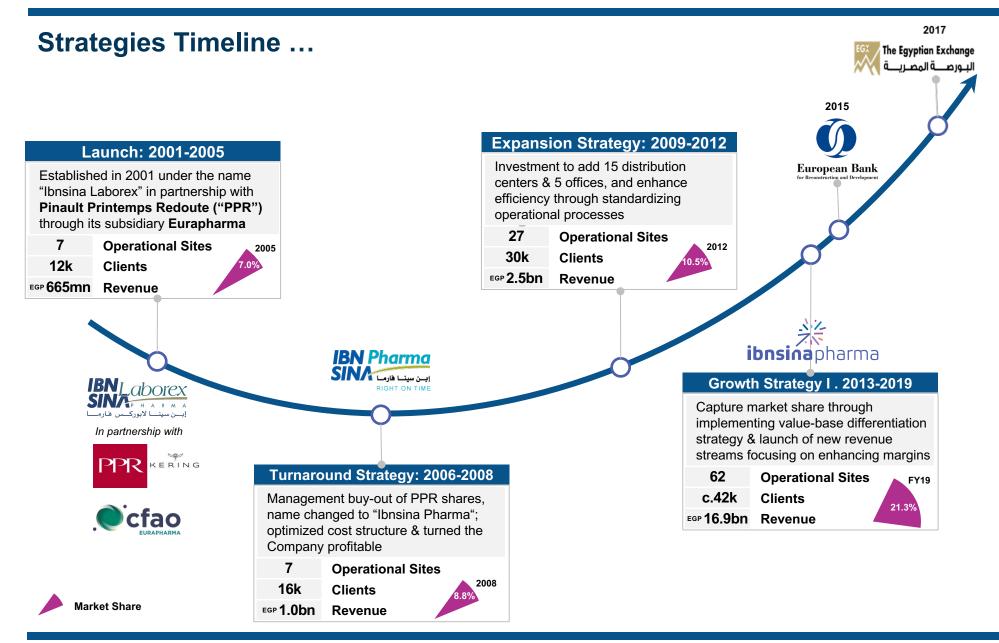
# Quality Environmental Road Safety Health & Safety ISO 14001:2015 Certifications Health & Safety 150 18001:2007









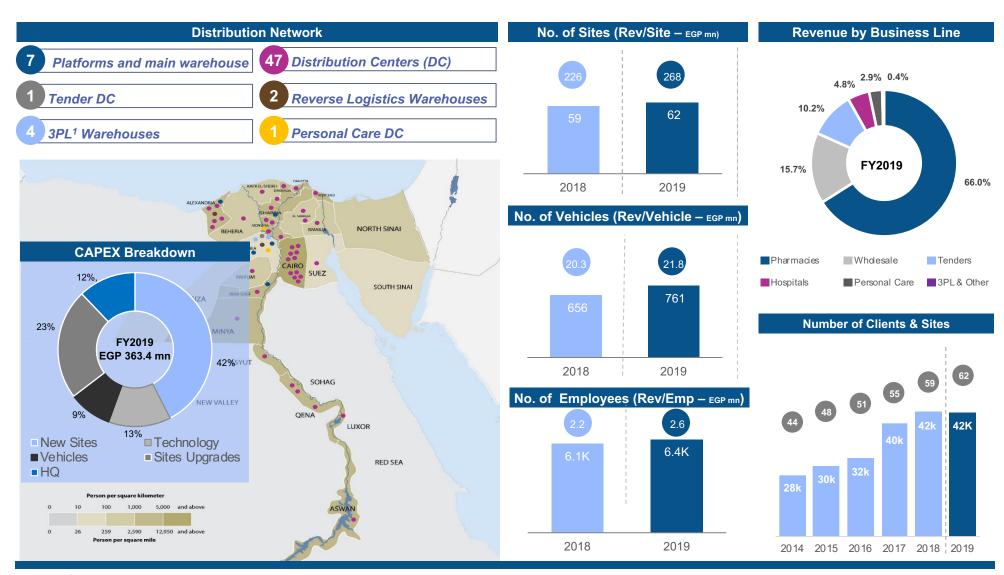








#### ...optimally expanding our distribution network to unlock value....

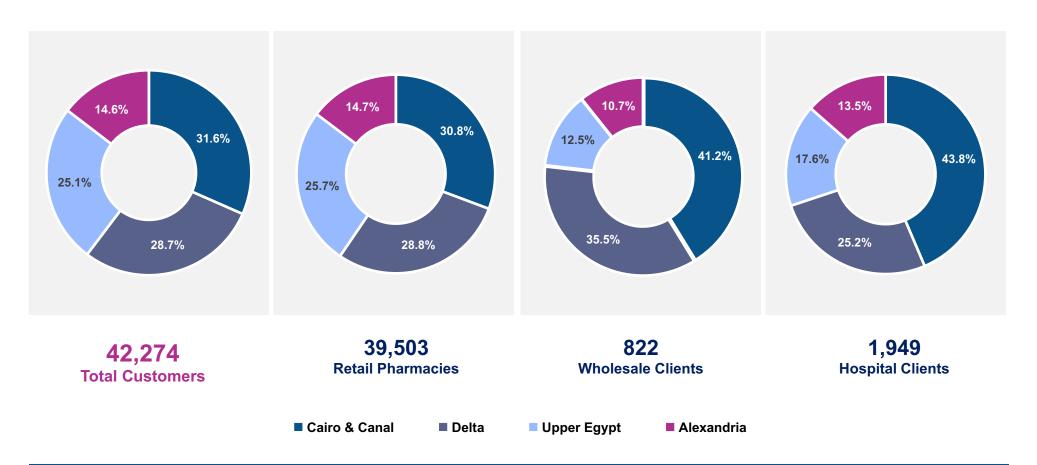






### ...and leveraging our network to serve our c.42k customers nationwide











### **Key Investment Highlights**

1	Solid Demographic
	Profile

A rapidly growing population coupled with a growing middle class and increasing healthcare awareness, positions Egypt as one of the most attractive consumer markets in the region

Attractive Industry
Dynamics

A highly defensive sector with significant room for continued growth driven by recent regulatory reforms, increasing incidence of chronic disease, and a surge in generic uptake

Strong
Market Share

Fastest growing & 2<sup>nd</sup> largest player in the market with nationwide geographical coverage and access to over 42k retail pharmacies, hospitals & wholesalers

Efficient Business
Model

Operational efficiency driven by best in class supply chain processes

Resilient
Supply Chain

Multi-site operations with highly diversified supplier/client base, covering over 80% of the market SKUs, mitigating any supply chain disruptions and ensuring business continuity

Robust Financial
Performance

Significant top and bottom line growth on the back of recent regulatory reforms and enhanced operational efficiency

New Revenue Streams

Expansion into higher margin diversified revenue streams to further enhance profitability

Experienced
Management Team

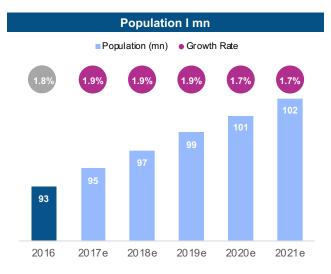
Highly experienced management team that has delivered strong results during challenging times, coupled with strong corporate governance practices backed by notable institutional shareholders

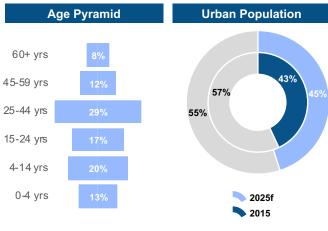




### Solid Demographic Profile

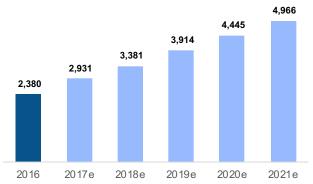
#### Egypt's demographic profile makes it the region's largest consumer market



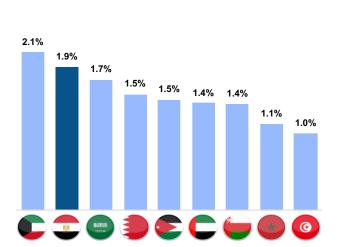


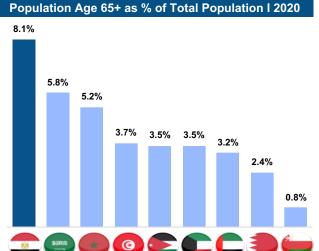
An increasingly aging, more urbanized demographic profile drives an increase in health awareness

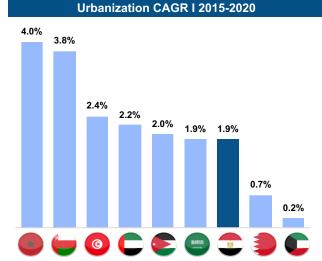
## Disposable Income | EGP bn Egypt has seen a growth in health awareness on the back of a growing middle class and rising GDP per capita and decreased government spending













Source: BMI, WHO



### 2

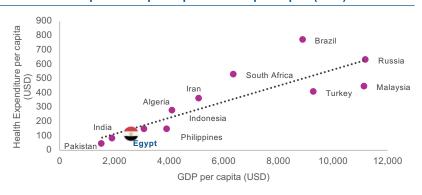
### **Attractive Industry Dynamics (I/III)**

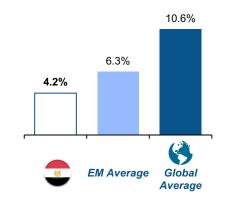
Low healthcare and pharmaceutical expenditure with unparalleled growth potential

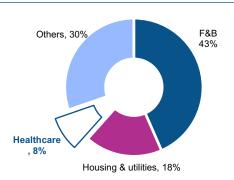
#### **Healthcare Sector Overview**

Health Expenditure per capita vs GDP per capita (USD) - 2018

Healthcare Expenditure % of GDP (2018) Egyptian Household Expenditure Breakdown (2018)



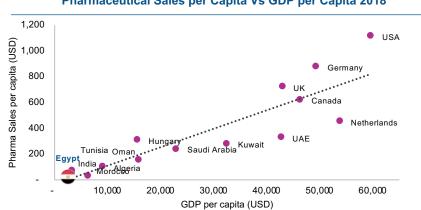




Egypt's Health Expenditure per capita unjustifiably lags emerging markets standards

Healthcare Expenditure constitutes low contribution to the Egyptian Household Expenditure

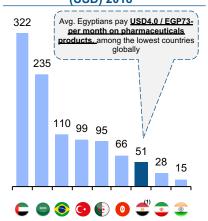
#### Pharmaceutical Sales per Capita Vs GDP per Capita 2018



Pharmaceutical Sales per Capita is low with potential growth on the back of projected increase in GDP per Capita

### Pharmaceutical Sales per Capita (USD) 2018

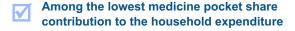
**Pharmaceutical Sector Overview** 



#### **Pharmaceutical Egyptian Market Key Themes**





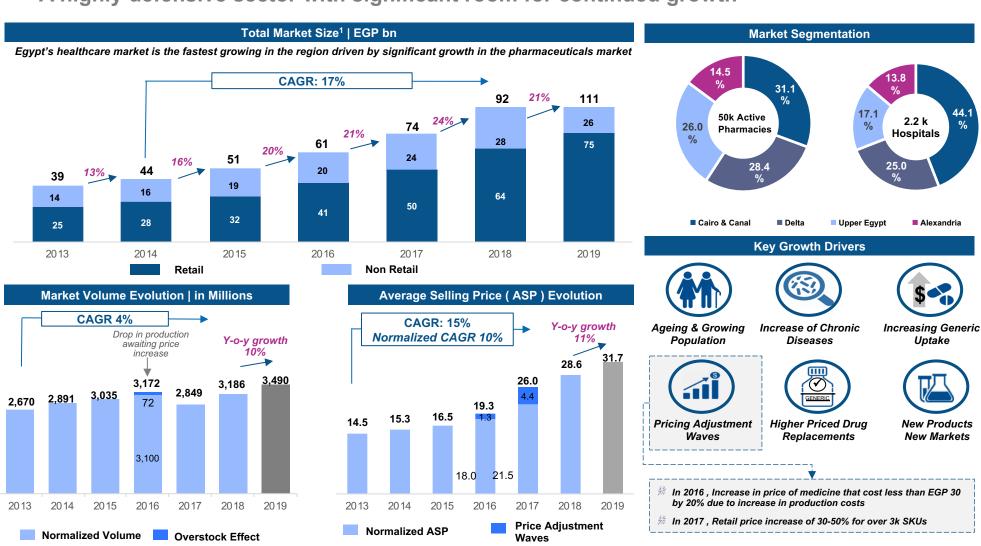






### 2 Attractive Industry Dynamics (II/III)

A highly defensive sector with significant room for continued growth



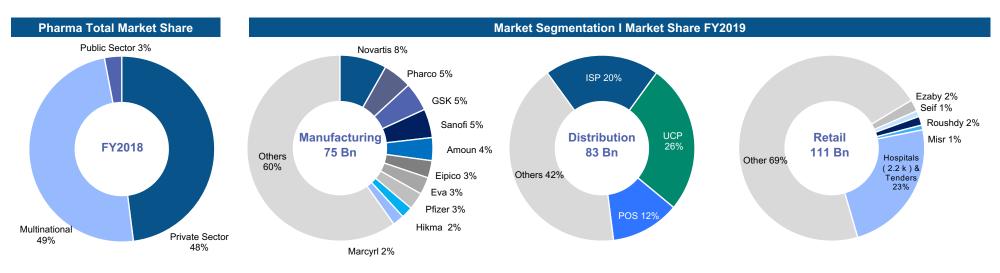


1) Non-retail market data (tenders, wholesale, private hospitals) published by IMS Health is based on the use of end-user price in calculating the value of the market. Tenders typically see significantly lower prices than those prevailing in the retail segment, while prices vary from one tender to another.



### 2 Attractive Industry Dynamics (III/III)

A highly defensive sector with significant room for continued growth



The distribution space is the most consolidated segment, with the 3 largest players processing 68% of the market sales



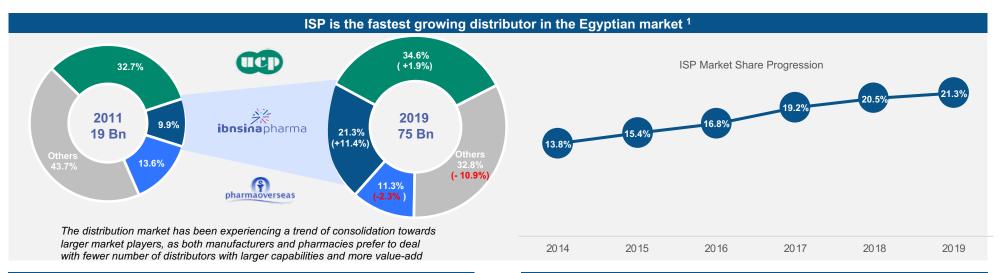




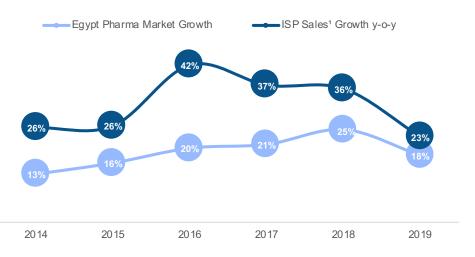
### 3

### **Strong Market Share**

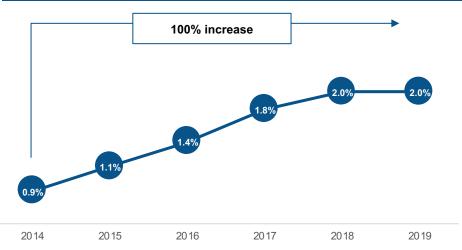
#### Exceptional profitable growth on the back of a solid value-based differentiation strategy



#### ISP has been constantly outperforming the market...



#### ...while increasing its profitability | Net Profit Margin %





<sup>(1)</sup> Ibnsina will report only its market share in the retail segment. as the non-retail market data published by IMS Health tends to overstate market size due to the use of the end-user price in calculating the value of the tenders market. Tenders typically see significantly lower prices than those prevailing in the retail segment, while prices vary from one tender to another.



### Efficient Business Model (I/II)

#### Operational efficiency driven by best-in-class supply chain processes

#### **Distribution Value Chain Overview**

#### Sourcing

- Commercial team sources orders from 350+ suppliers while focusing on maintaining market competitiveness and managing inventory levels
- Monthly demand forecasting for over 9.5k SKUs
- Expired inventory risk fully borne by suppliers

#### **Processing**

- Over 200 platform operations employees handle and dispatch inbound deliveries to distribution centers
- c.860 telesales agents communicate daily with c.42k clients, processing over 450k orders monthly
- # 1.5k warehouse staff perform order picking & packaging

#### Distribution

- Dynamic route optimization to enhance delivery performance
- A fleet of 669 vehicles handles order delivery from distribution centers to c.42k clients nationwide
- # Over 5.5mn drops completed per annum

#### **Suppliers**



Ordering



Demand Planning

ibnsinapharma

Information Flow



**Data Processing** 





Delivery to platforms



**Order Preparation** 



Delivery to clients

#### **Product Flow**

#### Efficient supply chain utilizing advanced technology

**Enhancements** 

In-progress



**Mobile Racks** 

Enhances capacity management and increases shelf space by approximately 2.5x

**ibnsina**pharma



**Order Picking** 

Error proofing tool, decreases order fix time and speeds up shelf replenishment process



Fleet Tracking

Sets geo-fence to support route optimization and ensure efficient product delivery

#### Transportation Management System

Enhances inbound shipments, collects data for route optimization, facilitates sales, collections and returns

#### Call Center Management

Manages call scheduling and handling, utilizing a newly improved sales interface

#### Field Force Mobility Solutions

Ability to manage schedule, track visits, create orders, process returns, and receive customer feedback

#### B2B Module

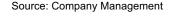
Customer order management tool includes features such as placing & tracking orders with further integration into an online sales platform

#### Enterprise Asset Management

Ability to manage procurement & warehousing processes, in addition to tracking maintenance for equipment & vehicles

#### Work Flow Module

Enhances internal communication and optimizes internal approval cycles





### 4 Efficient Business Model (II/II)

#### **Innovative Technology Solutions Map**

Innovative B2B Loyalty Program enhance business relationship with all the customers and applies to all digital solutions



ERPSM
Financial & Operational
Excellence



**CRM**<sup>SM</sup>
Marketing ,Sales ,&
Service Excellence



Business Intelligence & Analysis<sup>SM</sup>

Support all business partners with real time data analysis for more business engagement

All Digital systems and services are fully integrated to assure accuracy, excellence and real-time decisions



**Pharmacy Management**<sup>SM</sup>

IT solutions for pharmacies



#### **Mobile App®**

Personalized tool to enhance brand loyalty and build lifelong customers



#### Online Ordering<sup>SM</sup>

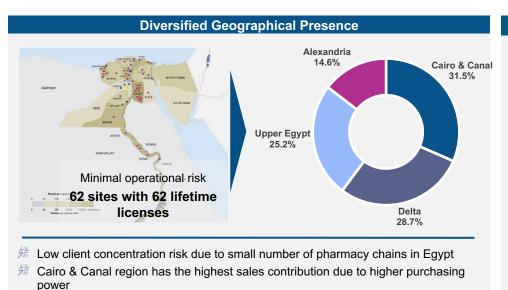
24/7 sales channel with differentiated approach



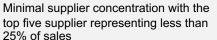


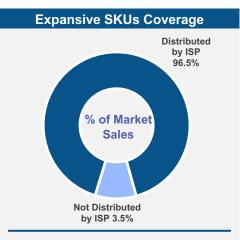
### **Resilient Supply Chain**

#### Highly diversified supplier/client base significantly mitigating supply chain risks









Product portfolio covers 85% of the SKUs available in the market, collectively representing 93% of the market sales value

#### **Multiple Contracts with Key Suppliers**



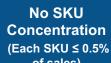














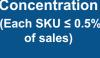
























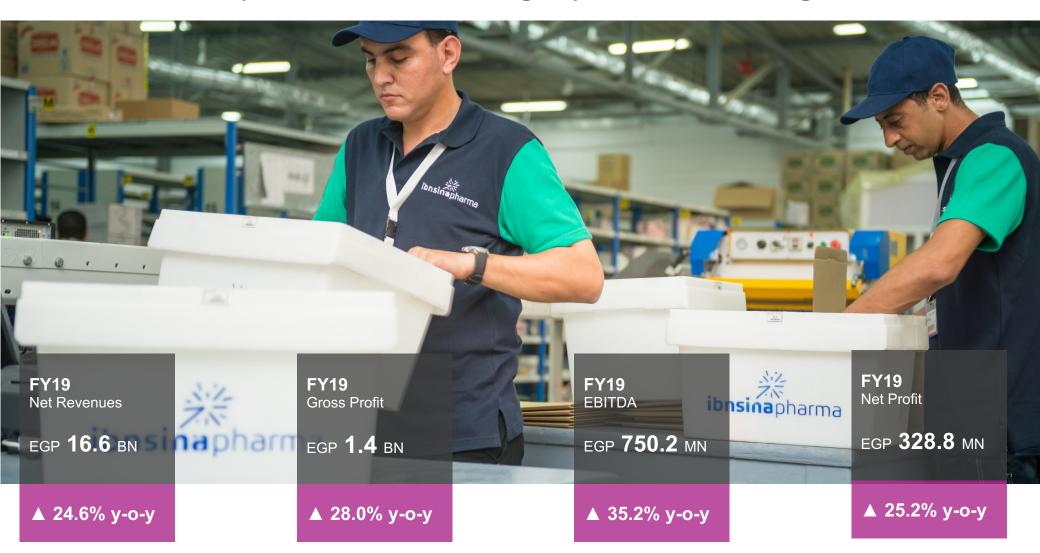






#### Robust Financial Performance

Robust financial performance with double digit top line and bottom line growth



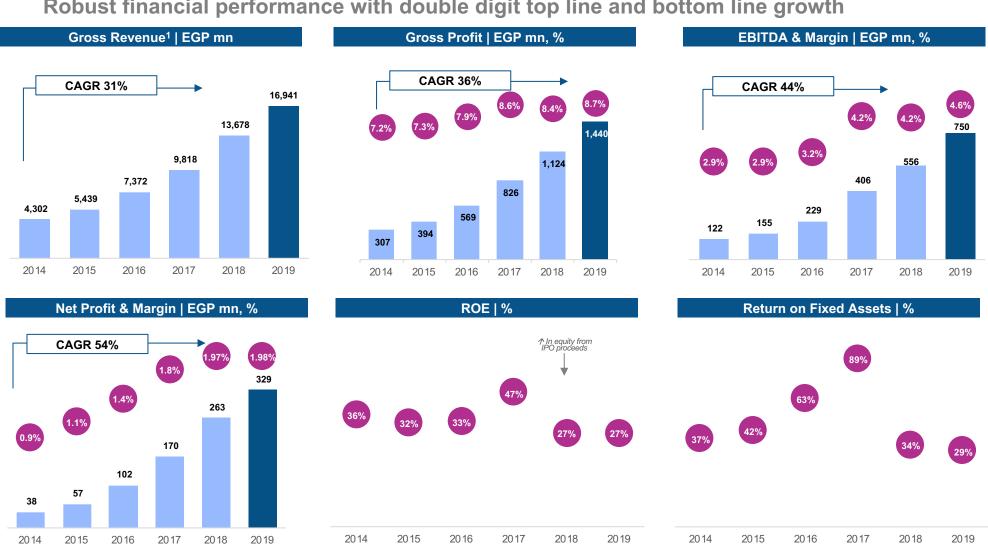


Source: Company Management



#### **Robust Financial Performance**

Robust financial performance with double digit top line and bottom line growth

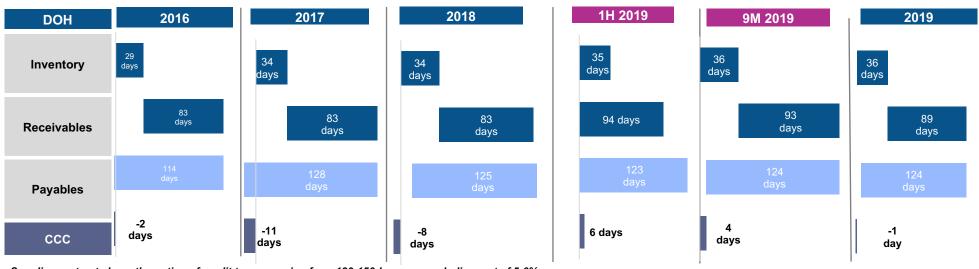






#### Robust Financial Performance

Effective working capital management has been a key success factor to ISP's performance



Supplier contracts have the option of credit terms ranging from 120-150days or a cash discount of 5-6%



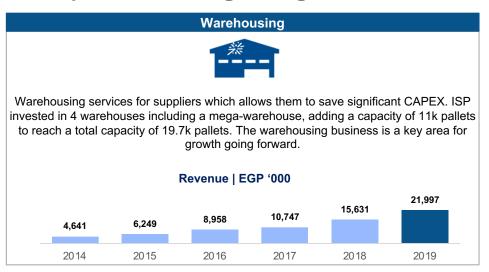




### 7

#### **New Revenue Streams**

#### Expansion into high-margin diversified revenue streams to further enhance profitability





#### Other







ISP offers overprinting and re-packaging of pharmaceutical products to comply with national regulations and to support manufacturers for promotional needs. This business complements the warehousing activity.

Other revenue also includes exports, fleet advertising, market micro-research for manufacturers, bulk SMS, and various service-oriented business lines.

#### Revenue | EGP '000









### **Experienced Management Team**

#### Highly experienced management team with strong track record

### Mahmoud Abdel Gawad Co-Founder & Co-CEO

- 28 years of pharmaceutical industry experience with focus on commercial operations, IT, quality assurance and administration.
- \* Prior to Ibnsina, Mahmoud held several senior-executive positions at various pharmaceutical companies in Egypt and abroad.
- B.S in Pharmacy from Cairo University and MBA from the Arab Academy for Science and Technology.

### Omar Abdel Gawad Co- Founder & Co-CEO

- \* 17 years of pharmaceutical industry experience with focus on finance, sales, marketing and human resources.
- \* Prior to becoming Co-CEO, Omar has held various positions including marketing manager, sales manager and general manager.
- B.A in Economics from the American University in Cairo and MBA from the Arab Academy for Science and Technology.

### Momen Gomaa

- # 19 years of corporate finance and treasury experience with focus on financial management, treasury, accounting, budgeting and credit.
- \* Prior to Ibnsina, Momen spent 4 years as an accountant at the Egyptian Pharmacists Company (EPC), a local pharma distributor.
- \* B.A in Commerce from Ain Shams University.

### Rabeea Marzouk Sales Director

- 23 years of pharmaceutical industry experience with focus on pharmaceutical sales.
- Rabeea has played a key role in increasing Ibnsina's market share and surpassing market growth rates over the past 6 years.
- \* B.S in Veterinary Medicine from Alexandria University and MBA from the Arab Academy for Science and Technology.

### **Mohamed Adel**Operations Director

- 17 years of pharmaceutical industry experience with focus on operations management.
- Mohamed is responsible for management of all warehouses, purchasing, technical development and third-party logistics activities.
- \* B.A in Commerce from Ain Shams University and MBA from the Arab Academy for Science and Technology.

### Ibrahim Emam Commercial Director

- \* 17 years of pharmaceutical industry experience with focus on commercial operations and business development.
- # Ibrahim leads the development of strategic supplier partnerships as well as import and export activities.
- B.A in Commerce from Ain Shams University and MBA from the Arab Academy for Science and Technology.

### **Mohamed Shawky** *IR Manager*

- 14 years of experience in investor relations and corporate and family governance.
- \* Prior to joining Ibinsina Pharma, he served as Head of IR at Mezzan Holding, Kuwait and Senior Manager of IR at Egyptian Resorts Co. (ERC).
- B.A. in Economics and MBA from Arab Academy for Science and Technology, Certified Investor Relations from UK IR Society







### **Experienced Management Team**

#### Seasoned board of directors with diverse experience across various industries

### Mohsen Mahgoub Executive Chairman

- Over 40 years of experience across various industries including healthcare, FMCG, and financial services with focus on all investment activities pursued by the Company
- Mohsen was the co-founder of several successful businesses in Egypt including; Chipsy (later acquired by PepsiCo), Al Shorouk Hospital (later acquired by Abraaj Group), Al-Masreyin Dairy (later acquired by Citadel Capital), and Incolease Egypt's largest leasing company.
- Moshen is the Chairman of the Arab International Investment Group, currently serves on the boards of Faisal Islamic Bank of Egypt and Dar El Eyoun Hospital, and has served on the boards of SAIB Bank and Incolease.

#### Mahmoud Abdel Gawad Executive Director

- 28 years of pharmaceutical industry experience with focus on commercial operations, IT, quality assurance and administration.
- \* Prior to Ibnsina, Mahmoud has held several senior-executive positions at various pharmaceutical companies in Egypt and abroad.
- # B.S in Pharmacy from Cairo University and a MBA from the Arab Academy for Science and Technology.

### Omar Abdel Gawad Executive Director

- \* 17 years of pharmaceutical industry experience with focus on finance, sales, marketing and human resources.
- Prior to becoming Co-CEO, Omar has held various positions including marketing manager, sales manager and general manager.
- # B.A in Economics from the American University in Cairo and a MBA from the Arab Academy for Science and Technology.

### Lindsay Forbes Non-Executive Director

- 41 years of experience in finance and banking across several countries.
- Lindsey has held several positions with EBRD, until 2017, where he managed multiple equity investments in excess of EUR 2.5bn.
- Prior joining EBRD in 1994, he spent 13 years with the British Linen Bank.
- \* B.A in Jurisprudence from Oxford University and a MBA from INSEAD.

### Amr Abdallah Independent Director

- \* Extensive experience in technology and entrepreneurial investment.
- Mr Abdallah is on the board of several companies and is one of the founding members of Raya Holding, holding the posts of Managing Director, CFO, and finally CEO of the company. Prior to that, he served as Chief Business Officer for Vodafone Egypt.
- \* MBA from Aston Business School in Birmingham, UK.

#### Ahmed Elnawawi Independent Director

- Decades-long track record of success in brand building and strategy development.
- Mr. Elnawawi held prominent posts at Procter & Gamble (PG) Company and Reckitt Benckiser (RB), leveraging superior consumer insight and strategic thinking at both posts. He currently serves as Director, Consumer & Market Insight, Developing Markets at RB
- Global Executive MBA from Tsinghua INSEAD, China-Singapore, Post Graduate Degree in Feasibility Studies and Project Appraisal from Cairo University and a BA in Economics from Cairo University.







### **Experienced Management Team**

#### Seasoned board of directors with diverse experience across various industries

#### Hany Badr Independent Director

- # 42 years of experience in finance and banking.
- # His experience included serving as Head of Treasury at Faisal Islamic Bank, until 2016, and Assistant General Manager at Delta Bank.
- B.A in Economics from Cairo University.

#### Abdel Aziz Ali Non-Executive Director

- 38 years of experience across various industries including healthcare, agriculture, FMCG, and financial services, where he co-founded various successful businesses including Chipsy, Al Shorouk Hospital, and Al-Masreyin Dairy.
- Currently serves as the Chairman of the Egyptian Agricultural Production Company.
- B.A in Commerce from Cairo University.

### **Abdel Rehim Omar** *Non-Executive Director*

- Over 35 years of experience in finance and banking.
- Abdel Rehim has spent his entire finance career at Faisal Islamic Bank where he currently serves as General Manager. He also heads the bank's internal audit function.
- # B.A in Finance and Commerce from Ain Shams University.

### **Mohamed Zaki** *Non-Executive Director*

- Over 10 years of experience in consulting and social services.
- Mohamed is currently a research analyst at the United Nations Migration Agency in Egypt. Prior to that, he was a consultant at PricewaterhouseCoopers.
- B.A in Business Administration from the American University in Cairo, M.S and PhD in Social Anthropology from London School of Economics (LSE).

### Mohamed Mahgoub Non-Executive Director

- 11 years of experience across multiple industries including financial services, consulting and consumer products.
- Mohamed is the founder of Sky Supplies; serves on the boards of Dar El Khebrah Consultancy and Mediterranean Securities Brokerage.
- # B.A in Marketing and International Business from Middlesex University.

### Ahmed Abdel Gawad Non-Executive Director

- 28 years of pharmaceutical industry experience with focus on pharmaceutical sales.
- \* Ahmed has held various sales positions at multinational companies including Glaxo Smith Kline and Bristol Myers Squib.
- B.A in Business Administration from Ain Shams University.

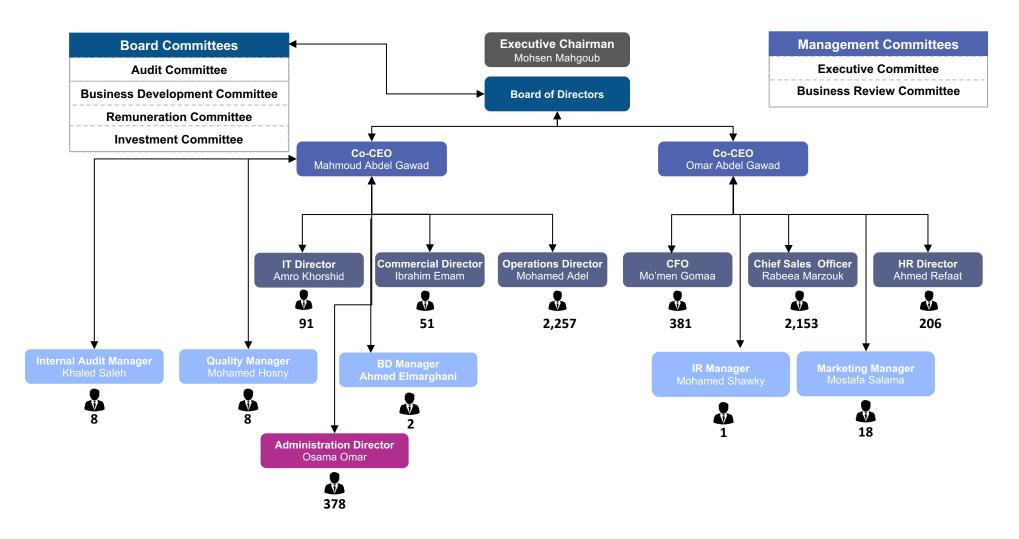




### 8

### **Experienced Management Team**

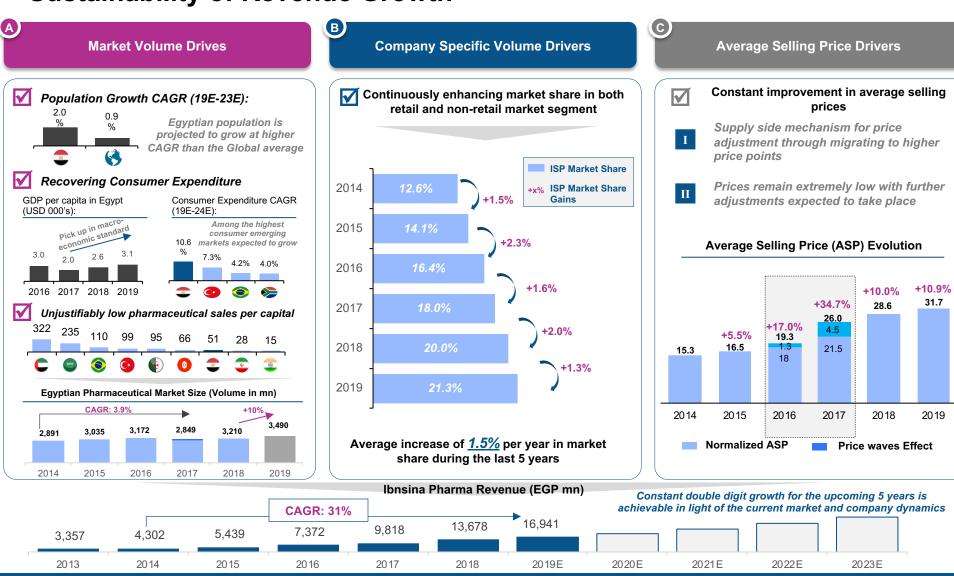
#### **Organizational Structure**







#### **Sustainability of Revenue Growth**





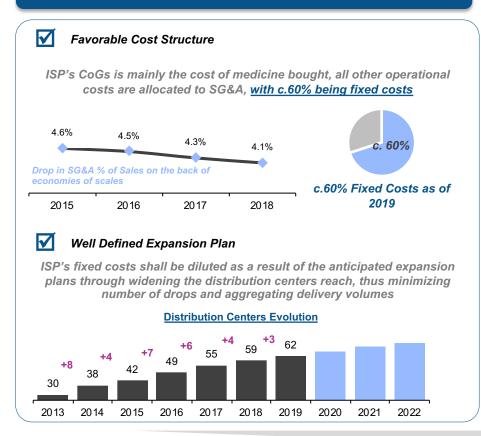
### **Enhancing Profitability**



#### **Economies of Scale**

R

#### **Efficient Business Model**





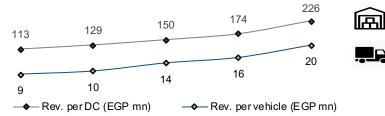






Well invested technology in supply chain enhance the operational efficiency of the business hence reflecting on the profitability margins

#### Increased Productivity and Efficiency



Seasoned management and track record of operational excellence, reflect on the productivity of ISP's employees, vehicles and sites

Revenue CAGR (15-19) +31%

GPM (15 / 19) 7.3% / 8.7% GPM CAGR (15 - 19) +38% EBITDA Margin (15 / 19) 2.9% / 4.5% EBITDA CAGR (15 - 19) +52%







### A significantly complex industry with high barriers to entry

### Barriers to Entry Operational Complexity

**High Variability of** 

**Demand** 

#### Inventory Management

Highly complex inventory management to maintain healthy levels without over stocking or running short in a large number of branches

### A Variety of SKUs

**9k** unique drug therapies with a variety of handling requirements including fragile containers, liquids, and refrigerated products

### of

Short-notice, short-turn deliveries occur frequently and require rapid response from distributers

### Labor Intensive Business

To become a nationwide distributor, new entrants need to recruit, train, and manage a workforce of over 5,000 personnel

### Geographically Dispersed Client Base

Over **60k** outlets and locations are geographically disbursed across the Country

#### **Working Capital Management**

Dealing with a large client base, with significant geographic disbursement, emphasizes the complexity of credit control management. Pharmaceutical distributors must aggregate client credit history to be able to minimize bad debts, which requires significant on the ground experience



A number of factors protect Ibnsina Pharma from new market entrants

### Time to Build Scalable Operations

#### 8+ Years

Nationwide distributors require a minimum of 50 sites and over 500 vehicles. New entrants will not be able to manage opening more than 6 branches a year

#### **Low Margin Business**

1.6%

Both developed and emerging market peers have an average net profit margin of 1.6%; reducing the attractiveness of venturing into this market space

#### **Ease of Operations**

Both manufacturers and pharmacies prefer to deal with few distributors which in return significantly reduces order processing and management costs; large distributors then redistribute to the smaller players

#### **Economies of Scale**

A human resource based business accustomed with a large workforce leads to significant fixed costs. Additionally, the aggregation of delivery volume reduces delivery costs therefore the total cost per shop does not increase significantly with volume.

### Difficulty Contracting with Suppliers

350+ suppliers with rigorous contracting requirements, including quality audits, disables new entrants from obtaining credit lines

### Investment EGP1.5bn+

The business requires a significant amount of infrastructure to be able to cater to geographically dispersed clientele.

### A Crowded Market Space

A large number of players targeting different segments of the market (in terms of client quality and demand size) with the three largest players controlling 68% of the market







### **Income Statement**

In EGP	4Q2018	4Q2019	YoY ▲	FY2018	FY2019	YoY ▲
Gross Revenue	3,995,353	4,783,860	19.7%	13,677,881	16,941,029	23.9%
Net Revenue	3,890,288	4,671,104	20.1%	13,323,674	16,600,460	24.6%
Cost of Revenue	(3,573,779)	(4,276,757)		(12,199,359)	(15,161,005)	
Gross Profit	316,509	394,346	24.6%	1,124,315	1,439,455	28.0%
Gross Profit Margin	8.14%	8.44%		8.44%	8.67%	
Selling, General & Administrative	(174,646)	(200,863)		(569,491)	(689,229)	
EBITDA	141,863	193,484	36.4%	554,824	750,226	35.2%
EBITDA Margin	3.65%	3.90%		4.16%	4.52%	
Depreciation & Amortization	(3,314)	(27,795)		(41,421)	(86,229)	
EBIT	160,483	109,523	-31.8%	513,403	663,996	29.3%
EBIT Margin	3.56%	3.55%		3.85%	4.00%	
Financial Expenses	(39,476)	(89,225)		(125,843)	(252,510)	
Other Expenses	(25,198)	508		(59,360)	(15,193)	
Other Income	25,327	23,112		27,657	24,590	
EBT	99,202	100,084	0.9%	355,856	420,883	18.3%
EBT Margin	2.55%	2.14%		2.67%	2.54%	
Deferred Tax	(1,672)	(5,166)		(650)	344	
Income Tax	(25,600)	(12,726)		(92,684)	(92,456)	
Net Profit	71,930	82,193	14.3%	262,522	328,771	25.2%
Net Profit Margin	1,85%	1.76%		1.97%	1.98%	
EPS	0.13	0.05		0.36	0.40	







### **Balance Sheet**

In EGP	FY2018	FY2019
Property & Equipment, net	438,419,837	898,219,923
Leased Assets, net	-	61,477,457
Intangible Assets	7,641,002	8,493,759
Projects Under Construction, net	336,288,113	160,909,990
Long Term NR	10,998,195	101,034,892
Deferred Tax	10,453,533	9,255,549
Total Long-term Assets	803,800,680	1,239,391,570
Inventories	1,400,352,259	1,690,645,175
Trade & Notes receivable, net	3,637,234,781	4,457,391,080
Supplier Advances	213,861,597	233,423,351
Debtors & Other Debit Balance, net	203,885,499	430,197,609
Due from Related Parties	371,635	371,635
Cash & Cash Equivalent	96,618,121	118,462,800
Total Current Assets	5,552,323,892	6,930,491,650
Total Assets	6,356,124,572	8,169,883,222
Paid-In Capital	180,500,000	205,000,000
Share Premium	277,500,000	277,500,000
General Reserve	3,079,334	3,079,334
Legal Reserve	20,506,852	33,632,966
Retained Earnings	216,161,432	375,257,694
Net Profit for The Year	262,522,286	328,770,981
Total Shareholders' Equity	960,269,904	1,223,240,975
Non-Current Portion of Medium-Term Loan	348,178,901	515,384,422
Non-Current Notes Payable	4,778,896	· -
Other Non-Current Liabilities	30,359,715	26,949,470
Non-Current Portion of Obligation Under Finance Lease	-	34.115.016
Total Long-term Liabilities	383,317,512	576,448,908
Credit Facilities	65,086,924	276,910,119
Contingency Provision	70,400,142	80,161,571
Customers Advance Payments	5,276,517	5,874,096
Current Portion of Land Creditors	-	-
Current Portion of Obligation Under Finance Lease	_	15,490,486
Trade and Notes Payable	4,753,050,593	5,656,995,735
Current Portion of Medium-Term Loan	38,849,572	197,100,483
Income Tax	-	50,741,080
Creditors & Other Credit Balances	79,873,408	86,919,769
Total Current Liabilities	5,012,537,156	6,370,193,339
Total Liabilities & Shareholders' Equity	6,356,124,572	8,169,883,222









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