

# PATTANA PRAGATHI TOILET MONITORING SYSTEM (PPTMS) - INDICATORS

A real time digital system for monitoring of public sanitation facilities in urban Telangana

## I. Web portal for data entry by ULB on toilet infrastructure

### Data on Public toilets/Community toilets

1. Indicative date of completion (*will appear for under construction and planned toilets only*)
2. S.No. (*auto generated*): Toilet ID (*Non mandatory cell, will be filled by ULB*)  
lat /long:
3. Ward Number:
4. Name of the location:
5. Mode of Construction:
  - a. Municipality
  - b. Pay and Use (under Public Private Partnership)
  - c. Corporate Social Responsibility (CSR)
6. O&M of the toilet
  - a. PPP
  - b. community based maintenance (*please provide a dropdown here with TLF, SLF, TVS, SHG (PWD),\_SHG*)
  - c. Municipality (outsourced)
  - d. No O&M arrangement

6.1 *If a or b or c*  
Is the contract for O&M valid: Yes/No
7. Name of the operating agency \_\_\_\_\_
  - a. contact person \_\_\_\_\_
  - b. phone number \_\_\_\_\_
8. No of toilet seats:  
Men \_\_\_\_\_ Women \_\_\_\_\_ Divyang \_\_\_\_\_ transgender \_\_\_\_\_
9. No. of Urinals \_\_\_\_\_
10. No. of Bathing units \_\_\_\_\_
11. Name & contact details of the assigned sanitation inspector
  - a. Name \_\_\_\_\_
  - b. phone number \_\_\_\_\_
12. Separate entrance for men and women
  - a. Yes
  - b. No
13. Availability of ramp and hand grill

- a. Yes b. No
14. Entrance wide enough for wheelchair movement  
a. Yes b. No
15. Availability of Child friendly toilet fixtures  
a. Yes b. No
16. Type of containment system  
a. sewer system b. septic tank with soak pit c. twin pits d. Bio digester e. septic tank without soak pit f. open drain
17. Source of water  
a. Borewell b. Water tanker c. Municipal connection
18. Availability of space for caretaker:  
a. Yes b. No
19. Availability of Sanitary pad dispenser and Incinerator  
a. Yes b. No
20. Availability of customer feedback machine  
a. Yes b. No
21. Availability of Rainwater harvesting pit  
a. Yes b. No
22. Availability of Hand wash stations  
a. Yes b. No
23. Availability of no touch hand sanitizer station at the entrance  
a. Yes b. No
24. Availability of PPE for caretaker and cleaners  
a. Yes b. No

**II. Mobile App for data on operation and maintenance of the toilet facilities to be filled by sanitary inspector (s) at ULB during field visits (minimum twice a week)**

1. Entrance to the toilet is clean (*upload photograph*)  
a. Yes b. No
2. Toilet is visibly clean and free of faecal matter (*upload photograph*)  
a. Yes b. No
3. Toilet smells fresh  
a. Yes b. No

4. Measures for fly control are implemented (toilet is sprayed with a dilute of 5 to 10ml Nuvan liquid in one bucket of water)
  - a. Yes
  - b. No
5. Toilet has running water facility
  - a. Yes
  - b. No
6. Soap is available at the handwash facility (*upload photograph*)
  - a. Yes
  - b. No
7. Hand sanitizer is available at the entrance (COVID Response)
  - a. Yes
  - b. No
8. Personal protective equipment (gloves, masks, boots) is used by caretaker and toilet cleaners
  - a. Yes
  - b. No
9. 3 dustbins with lid (for dry, wet and domestic hazardous/sanitary waste) are available
  - a. Yes
  - b. No
10. Toilet block is disinfected twice a day (Register maintained)
  - a. Yes
  - b. No
11. Toilet has sufficient lighting and ventilation
  - a. Yes
  - b. No
12. Fittings and fixtures inside the toilet are in working condition
  - a. Yes
  - b. No
13. Caretaker is present for toilet maintenance
  - a. Yes
  - b. No
14. Opening hours of the toilet are aligned with the Swachh Surveskhan standards (6am – 10pm for PT/SHE; 24 hours for CT)
  - a. Yes
  - b. No
15. Daily user register is maintained
  - a. Yes
  - b. No
16. Average monthly toilet usage
  - a. Women
  - b. Men
  - c. Children
  - d. Divyang
  - e. Transgender
17. Following are available at the premises: (*Relevant only for PT/CT/ SHE*)
  - a. Customer Feedback machine: Yes/No
  - b. Septic tank cleaning register: Yes/No
  - c. Complaint/Suggestion register: Yes/No
  - d. Cleaning schedule board: Yes/No
  - e. Sanitary pads: Yes/No
18. Following posters/ information is displayed at the entrance/ inside the toilet block (*Relevant only for PT/CT/ SHE*)

- a. Opening hours/schedule: Yes/No
- b. Signage display for user groups - men, women, children, divyang and transgender:  
Yes/No
- c. Service level standards: Yes/No
- d. Helpline / complaint no. including COVID-19 area helpline Yes/No
- e. Communication material (ODF-S, COVID alert poster on social distancing, no mask no entry, and use sanitizer): Yes/No