



Siemens Extended Warranty Program

Extended Warranty

Siemens innovative portfolio is able to answer some of the toughest questions our cities and building infrastructures face today and in the future. Our products and systems are engineered to take on the most demanding conditions day after day. Siemens offers numerous warranty options that allow you to protect your investment for years to come.

Our standard and extended warranties, in conjunction with Siemens world-class service and maintenance network, will help you avoid expensive power interruptions, equipment breakdowns and start-up costs.

usa.siemens.com/lowvoltage

Extended Warranty

Siemens can offer extended warranties for busway solutions, low and medium voltage air-insulated switchgear, motor control centers, panelboards, power monitoring solutions, switchboards and transformers up to 60 months from the date of invoice. Custom warranties are available for greater than 60 months or for existing equipment, upon request.

Warranty Term (Years)	% Adder ^①	Coverage Length (months)
Standard	included	18
2	1 ^②	24
3	3	36
4	5	48
5	7	60

① Adder percentages aren't cumulative.

② Included with start-up service.

Custom Warranties

- Coverage greater than five years - pricing must include on-site equipment maintenance.
- Coverage of existing Siemens equipment - warranty coverage pricing depends upon factors such as equipment condition, accessibility and environmental conditions.

Freight Claim Assistance

- With the purchase of a Siemens extended warranty, we will assist customers with claims against any carrier damage.

Siemens Services

Siemens is committed to maintaining and improving your customer's productivity and efficiency. We offer a complete portfolio of services for your electrical distribution equipment - from start up and commissioning to maintenance. We combine world-class expertise with local knowledge to help you address asset management, start-ups, equipment installations, retrofit projects, additions and modifications. Siemens start-up services provide a two year extended warranty for no additional cost.

Published by
Siemens 2020

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Printed in USA-CP
Order No. RPFL-LVWAR-0820
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Standard Extended Product Warranties^③

- Type QP/QPH/HQP, MP-T/MP-HT/MP-MT, QT, MH-T Branch Circuit Breakers - Lifetime
- PN Series Load Centers – Lifetime
- SN Series Load Centers – 10 years
- Circuit Breaker/TVSS – 2 years
- Residential Surge Products – 2/5 year/10 years. Varies by catalog number.
- Industrial/Commercial Surge Products – 10 years
- Low-Voltage Transformers – 3 years

③ Consult product warranty documents for complete terms and conditions.

Standard Warranty^{④⑤}

Siemens Industry, Inc. warrants that on the date of shipment the goods are of the kind and quality described herein and are free of non-conformities in workmanship and material. This warranty does not apply to goods delivered by Siemens but manufactured by others. Buyer's exclusive remedy for a non-conformity in any item of the goods shall be the repair or the replacement (at Siemens's option) of the item and any affected part of the goods. Siemens's obligation to repair or replace shall be in effect for a period of one (1) year from initial operation of the goods but not more than eighteen (18) months from Siemens's shipment of the goods, provided Buyer has sent written notice within that period of time to Siemens that the goods do not conform to the above warranty. Repaired and replacement parts shall be warranted for the remainder of the original warranty period.

④ Siemens warranties cover non-conformities in workmanship and material. Any additional related costs, including but not limited to, labor, freight, and mileage are not covered.

⑤ This is an excerpt from our Standard Terms and Conditions of Sale. Please consult the complete document for additional details.

The technical data presented in this document is based on an actual case or on as-designed parameters, and therefore should not be relied upon for any specific application and does not constitute a performance guarantee for any projects. Actual results are dependent on variable conditions. Accordingly, Siemens does not make representations, warranties, or assurances as to the accuracy, currency or completeness of the content contained herein. If requested, we will provide specific technical data or specifications with respect to any customer's particular applications. Our company is constantly involved in engineering and development. For that reason, we reserve the right to modify, at any time, the technology and product specifications contained herein.