DAY 1:

08:30  REGISTRATION

09:15  WELCOME
  Nikola Mrksic, CEO & Co-Founder, PolyAI  @nikola_mrksic

  NLP AND VOICE RECOGNITION IMPLEMENTATION

09:30 - 09:50  Opinion Mining Using Heterogeneous Online Data
  Elena Kochkina, PhD Student, University of Warwick  @Elena_Kochkina

09:50 - 10:15  Modelling Conversation for Chatbots
  Mike McTear, Emeritus Professor, Ulster University  @UlsterUni

10:15 - 10:45  Conversation UI
  Yariv Adan, Product Lead, Google  @Google

10:45 - 11:25  COFFEE

11:25 - 11:45  Democratising Conversational AI
  Nikola Mrksic, CEO & Co-Founder, PolyAI  @nikola_mrksic

11:45 - 12:05  Can We End the Era of Unreadable Privacy Policies with AI?
  Hamza Harkous, Postdoctoral Researcher, EPFL  @hamzaharkous

12:05 - 12:25  Empathic Design for Conversational Interfaces
  Marc Paulina, Senior User Experience Designer, Google  @google

12:25 - 12:45  Creating Genuinely Interesting Conversational Partners
  Gary McKeown, Senior Lecturer, Queen's University Belfast  @QUBelfast

12:45 - 13:55  LUNCH
13:55 - 14:15  Evolution of AI & Machine Learning in Customer Experience - Beyond Interfaces
Aditya Chhabra, Senior Product Manager - Artificial Intelligence, Vodafone  @adinew

HUMAN-COMPUTER INTERACTION

14:15 - 14:35  Building an AI Friend
Artem Rodichev, Head of AI, Luka  @askluka

14:35 - 14:55  Imitating Human Behaviour with Brain-inspired A.I.
Zafeirios Fountas, Research Associate & AI Scientist, Imperial College London & Emotech

14:55 - 15:30  COFFEE

15:30 - 15:50  Operator/AI Assistant Interaction: Challenges from a User Perspective
Denys Bernard, Applied Research, Airbus  @Airbus

15:50 - 16:10  Towards Anticipatory Mobile Computing
Mirco Musolesi, Reader in Data Science, UCL  @ucl

AI ASSISTANTS - WHAT ARE WE IN FOR IN THE LONG-TERM?

16:10 - 16:40  FIRESIDE CHAT: AI for Social Good
Kriti Sharma, VP, Artificial Intelligence, Sage  @sharma_kriti
Janet Bastiman, Chief Science Officer, Storystream  @Yssybyl

16:40 - 17:00  The Brave New World of Data? - Ethical Questions and Case Examples
Jochen L Leidner, Professor of Data Analytics, University of Sheffield  @jochenleidner

17:00 - 18:00  CONVERSATION & DRINKS
DAY 2:

08:30  REGISTRATION

09:15  WELCOME

Bianca Furtuna, Data Scientist, Elastacloud  @elastacloud

STARTUP SESSION

09:30 - 09:45  Answering E-Mails in No Time – Short Story of How to Use NLP in Modern Enterprises

Agata Chudzinska, Head of AI, TheBlue.ai  @TheblueAI

09:45 - 10:00  Simplifying the Access to Information Through AI

Guillaume Bouchard, CEO & Co-Founder, Bloomsbury AI  @gbouchar

10:00 - 10:15  Automating Expert Note Taking

Jay Shah, CTO & Co-Founder, Kiroku

10:15 - 10:35  Transforming Healthcare Using AI Assistants

Mahiben Maruthppu, CEO, Cera  @M_Maruthappu

10:35 - 11:50  Replacing Lawyers and Real Estate Brokers with AI

Faisal Khalid, Founder & CEO, Renters Union

10:50 - 11:30  COFFEE

APPLICATION OF AI ASSISTANTS IN INDUSTRY

11:30 - 11:50  Enhancing the Customer Experience Using AI Assistant & NLP

Kamel Nebhi, Senior NLP Data Scientist, First Utility

11:50 - 12:10  Why Conversational Bots Disappoint & How to Build Better Ones

Jan-Frederik Morgenthal, Product & AI Engineering Lead, Deutsche Telekom Group

12:10 - 12:30  Artificial Communication Intelligence 2.0 – The Rise of Socio-Emotional Assistants

Björn Schuller, Head of GLAM, Imperial College London

12:30 - 12:50  How CWT used AI to Provide White-glove Level of Service

Ziv Baum, Director of Product - Digital Team, Carlson Wagonlit Travel  @zivbaum

12:50 - 14:00  LUNCH
14:00 - 14:10  The AI Landscape - Key Market Insight
Aditya Kaul, Research Director, Tractica  @kaulout

PLENARY SESSIONS: PRIVACY, SECURITY & ETHICS
14:10 - 14:35  Have Security and Privacy Risks Become the Ultimate Obstacle for AI and its Rapid Growth?
Bianca Furtuna, Data Scientist, Elastacloud  @elastacloud
Shahar Avin, Postdoctoral Research Associate, Centre for the study of Existential Risk @CSERCambridge
Catherine Flick, Senior Lecturer in Computing & Social Responsibility, De Montfort University @dmuleicester
Mariasaria Taddeo, Research Fellow, Oxford Internet Institute & Deputy Director, Digital Ethics Lab  @oiioxford

14:35 - 15:00  AI & Ethics
Phil Westcott, Co-Managing Director, Filament.ai  @FilamentAI
Yasemin J. Erden, Senior Lecturer in Philosophy, St Mary’s University  @YourStMarys
Ansgar Koene, Senior Research Fellow, Horizon Digital Economy Research Institute & University of Nottingham  @arkoene
Lucy Yu, Director Of Public Policy, FiveAI  @_FiveAI

15:00  END OF SUMMIT

WORKSHOPS

DAY 1
11:30 - 12:15  Transforming Customer Service with Multilingual Conversations
Vasco Pedro, Co-founder & CEO, Unbabel

DAY 2
14:15 - 17:00  Startup Mentoring Breakout Session
Startup Mentoring Session with VCs and Industry Experts