

Rob Woolley: Continuously Delivering

Engineer: **Robert Woolley**
Email: robert.woolley@rdotwoolley.com
Phone: 403.612.1101
Address: 2423 Cherokee Dr NW
Calgary, AB T2L 0X6

Commit Stage

A proven Systems Engineer and leader of a high performance team. Getting the job done is the name of the game. Bridging the gap between Development, QA and Operations is my speciality and delivering, integrating and supporting great products is what I do best. I commit to building great teams that deliver on operational goals.

Build Stage

Bachelor of Science
Computer Engineering
University of Calgary
P.Eng

Previous Experience Testing Stage

Systems Engineering Manager Calgary Scientific Feb 2011–Now

- Lead the Systems Engineering team through the development and evolution of a continuous delivery system for Linux and Windows based products.
- Lead the Systems Engineering team through implementation, integration and deployment of the ResolutionMD Product Suite.
- Lead the Support team through the development and execution of a L2 Support system. ZenDesk, Salesforce and JIRA are integrated to provide visibility and governance on customer issues.
- Owner of the Deployment, Support, Training, Sales Support, Implementation, and Demonstration processes.
- Agile, DevOps methods, and extreme flexibility form the core principles of the team.

Systems Engineer Calgary Scientific Apr 2008 – Feb 2011

- Manage Systems/Support team priorities and resources
- Represent the Installer/Admin user group
- Level 2.5 Support (debugging at the app and system level)
- Customer implementation, install, deploy and support
- ISO and FDA process design, maintenance, and audits
- Tradeshow veteran (RSNA, HIMSS, ECR, and others)

Functional Test Stage

- Ruby, perl, bash, Linux Administration, rpm, yum, apt, python, C
- chef, Bamboo, JIRA, Confluence, AWS, VMware, svn, git
- RHEL, Ubuntu, Mac OSX, iOS, Android, Windows

Deploy Stage

- Competitive Cyclist
- Dog Training and Dog Rescue
- Music (no country)
- Reading (fiction, history, Current Events)
- Design and architecture
- Dale Carnegie

Additional Details

in: <http://ca.linkedin.com/in/rdotwoolley>

twitter: <http://twitter.com/rdotwoolley>

URL: <http://rdotwoolley.com>

github: <https://github.com/rwoolley>