



2019 DATA—Week 14 Pick-Ups (Historical Comparison)

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Pie chart depicts Weeks 20-35

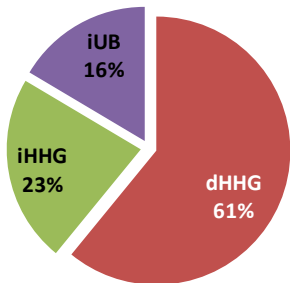


Table depicts Weeks 20-35 pick ups

Market	Total	COS	Shipments	Percent
dHHG	8,850	2	573	6.5%
		D	8,277	93.5%
iHHG	3,286	4	3,242	98.7%
		5	0	0.0%
		6	6	0.2%
		T	38	1.2%
iUB	2,392	7	102	4.3%
		8	210	8.8%
		J	2,080	87.0%
Total			14,528	
3-Yr Historical Average			9,415	

Table depicts Week 13

Process Segment	3-Yr Avg	2019
Members Counseled	10,754	10,857
Shipments Awarded	9,571	8,933
Shipments Picked Up	6,515	6,690

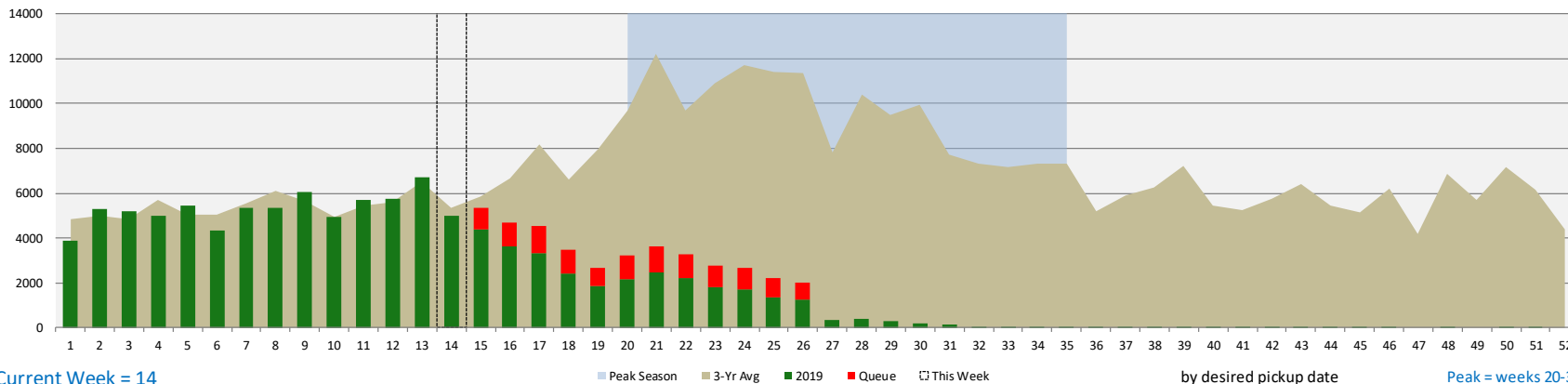
Hist. Avg. Past Year



Hist. Avg. This Year



Pickups and Booking Queue





Shipping Office Operating Status—as of 3 Apr 2020 (1 of 3)

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Data current as of 3 Apr 2020

LOCATION	AOR Industry Impacts	Staffing Notes	EFF DATE	END DATE
CONUS				
AGFM-JPPSO-NE, Chelmsford, MA		OPEN, Majority Telework. Telephones are open. Use Org boxes for RFIs.	13-Mar-20	25-May-20
BGAC-JPPSO MID ATLANTIC, VA	Restrictions into NYC. Three agents are able to deliver but line haul drivers are not due to self quarantine requirement. J9 asked BGAC to update PPCIG with this information.	MD and VA mission essential only. Closed to foot traffic	13-Mar-20	25-May-20
BGNC - CPPSO, FISC, NORFOLK, VA		Open, closed to foot traffic	13-Mar-20	25-May-20
BKAS - FORT BRAGG, NC		Minimum manning, Mission Essential only	13-Mar-20	25-May-20
CLPK - USCG PPSO ISC, MIAMI, FL		OPEN, Fully manned. Telework rotation with full PPSO access	13-Mar-20	25-May-20
CNNQ- JPPSO-SE, FISC, JACKSONVILLE, FL	Key West - Base Emergency conditions - TSP/Agents representatives must have signed letter from company to enter installation.	Open, closed to foot traffic	13-Mar-20	25-May-20
HAFC- JPPSO-SC, SAN ANTONIO, TX	DPM Agent at Eglin AFB, FL. Adverse impact agent not able to perform business. Overall, no impact to industry.	OPEN, JPPSO is staffed in the work-center; however, the majority of personnel are teleworking, e.g. no more than 20 employees are in the office at JBSA Lackland-Kelly. Mass Communication, re-working shipments affected by Stop Move and 20-0058C guidance; increase workload. 80 % of workforce teleworking. ITT challenges and working through for a positive outcome. Adjusting to policy updates. Better postured to leverage the communication with customers and industry.	13-Mar-20	25-May-20
McAlester AAP		Office is closed; no setup for teleworking. They have been placed on Admin leave	13-Mar-20	25-May-20
HBAT-CPPSO, HQ US ARMY GARRISON FORT HOOD, TX		Mission essential only	13-Mar-20	25-May-20

LOCATION	AOR Industry Impacts	Staffing Notes	EFF DATE	END DATE
CONUS				
JEAT-JPPSO-NW, JOINT BASE MCCORD, WA	WA - 23 Mar 20 - Governor has imposed "Stay at Home Order" No impact for industry as of today. Able to meet JPPSO-NW day to day operational requirements (i.e. Daily pack, pickup and deliveries, sit at origin, etc.).	84% telework with JPPSO-NW personnel in office Mission Essential only. PPPO Puget Sound closed to foot traffic and teleworking. PPPOs Lewis-Main, Fort Leonard Wood, Fort Sill fully staffed, not teleworking with minimal foot traffic. Fort Riley, Fort Greely & Coast Guard Sector 13, McChord Field is partially staffed & teleworking with minimal foot traffic. PPPO Leavenworth office is completely closed all teleworking.	13-Mar-20	25-May-20
KKFA-JPPSO-NC, COLORADO SPRINGS, CO		OPEN. Teleworking	13-Mar-20	25-May-20
LHNQ-USCG, ISC ALAMEDA, CA	CA Governor has imposed "Stay at Home Order"	OPEN, No foot traffic, teleworking	13-Mar-20	25-May-20
LKNQ-JPPSO-SW, FISC, SAN DIEGO, CA	CA Governor has imposed "Stay at Home Order"	Open, closed to foot traffic with telework as needed.	13-Mar-20	25-May-20
PPPO FLC San Diego, CA	CA Governor has imposed "Stay at Home Order"	Open, closed to foot traffic with telework as needed. FLC San Diego PPPO is working PPPO actions for the PPPOs at Fallon, NV - China Lake, CA - Lemoore, CA because of staffing vacancies in hard to fill areas.	13-Mar-20	25-May-20
PPPO Seal Beach, CA	CA Governor has imposed "Stay at Home Order"	Open, closed to foot traffic	13-Mar-20	25-May-20
PPPO Naval Postgrad School Monterey, CA	CA Governor has imposed "Stay at Home Order"	Open, closed to foot traffic	13-Mar-20	25-May-20
PPPO Port Hueneve (Ventura), CA	CA Governor has imposed "Stay at Home Order"	Open, closed to foot traffic	13-Mar-20	25-May-20
PPPO El Centro, CA	CA Governor has imposed "Stay at Home Order"	Open, closed to foot traffic	13-Mar-20	25-May-20
PPPO Lemoore, CA	CA Governor has imposed "Stay at Home Order"	Staffing vacancies, site being worked by FLC San Diego PPPO	13-Mar-20	25-May-20
PPPO China Lake, CA	CA Governor has imposed "Stay at Home Order"	Staffing vacancies, site being worked by FLC San Diego PPPO	13-Mar-20	25-May-20
PPPO Fallon, NV		Staffing vacancies, site being worked by FLC San Diego PPPO	13-Mar-20	25-May-20



Shipping Office Operating Status—as of 3 Apr 2020 (2 of 3)

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Data current as of 3 Apr 2020

LOCATION	AOR Industry Impacts	Staffing Notes	EFF DATE	END DATE
CONUS				
PPPO Camp Pendleton, CA	CA Governor has imposed "Stay at Home Order"	Open, minimum staffing	13-Mar-20	25-May-20
PPPO MCRD San Diego, CA	CA Governor has imposed "Stay at Home Order"	Open, no foot traffic. Teleworking only.	13-Mar-20	25-May-20
PPPO Miramar, CA	CA Governor has imposed "Stay at Home Order"	Open, no foot traffic. Teleworking only.	13-Mar-20	25-May-20
PPPO USMC Yuma, AZ	AZ Governor has imposed "Stay at Home Order" with only Mission Essential open off the installation.	Open, foot traffic has slowed	13-Mar-20	25-May-20
PPPO 29 Palms, CA	CA Governor has imposed "Stay at Home Order"	Open, limited to 10 customers in the facility at any given time. Counselors are teleworking.	13-Mar-20	25-May-20
PPPO DLI Presidio of Monterey, CA	CA Governor has imposed "Stay at Home Order"	Open, No foot traffic unless customer calls for exception. Minimal manning, Mission Essential only. Staff is Teleworking on Rotation 4/5 days a week.	13-Mar-20	25-May-20
PPPO Fort Irwin, CA	CA Governor has imposed "Stay at Home Order"	Open, fully manned.	13-Mar-20	25-May-20
PPPO Army Yuma, AZ	AZ Governor has imposed "Stay at Home Order" with only Mission Essential open off the installation.	Open, foot traffic has slowed	13-Mar-20	25-May-20
PPPO Fort Huachuca, AZ	AZ Governor has imposed "Stay at Home Order" with only Mission Essential open off the installation.	Open, fully staffed with minimum foot traffic. Counseling/Inspections by appt or phone briefs.	13-Mar-20	25-May-20
MAPK-COAST GUARD BASE, KETCHIKAN-JUNEAU STAFF	The State of Alaska has a 14 day quarantine for anyone coming into the state or moving between islands/areas of Alaska	Open Telework only	13-Mar-20	25-May-20
MAPS-COAST GUARD BASE, KODIAK, AK	The State of Alaska has a 14 day quarantine for anyone coming into the state or moving between islands/areas of Alaska Ferry Svc down to mid-May. Affects interstate transfer & slower 48 for mbrs driving.	Open, minimum manning	13-Mar-20	25-May-20
MBFL- 773 LRS/JPPSO-ANC, AK	The State of Alaska has a 14 day quarantine for anyone coming into the state or moving between islands/areas of Alaska	OPEN , minimal staff on site + telework-Face-to-Face PPPO Services by Appt Only	13-Mar-20	25-May-20

LOCATION	AOR Industry Impacts	Staffing Notes	EFF DATE	END DATE
OCONUS				
MLNQ-JPPSO-PEARL HARBOR, HI	Industry looking for work	OPEN; Minimal staffing, no face to face; operate by phone & email. Staff at 50%, 48 hour in advance, changing of the policy creating unnecessary stress on customers and staff. Recommending to stabilize Policy in reference to 20-0060B and 20-0058C. Contradiction between 0058C and 0060B; dates was the issue between 11 May - 25 May 20. USTC working on updating 0058C to D and 0060B to C.	13-Mar-20	25-May-20
OFAK-ARCENT-QATAR, DOHA		OPEN.	13-Mar-20	25-May-20
OOFK-PALMEROLA AB (SOTO CANO)		OPEN but Minimum staffing	13-Mar-20	25-May-20
PBNQ-JOINT REGION MARIANAS	No agent issues.	OPEN All Navy sites virtual customer contact only; incl AF PPO	13-Mar-20	25-May-20
QEFL-PPSO MISAWA, JAPAN	COVID19 approval ltr by 06 submitted by sponsor to base security forces for entry. Ltr rescinded; agts have access. No issues.	OPEN. Minimal staff w/military; JNs teleworking.	13-Mar-20	25-May-20
QENQ-JPPSO-YOKOSUKA, JAPAN	Agt access still allowed. JPPSO provide daily report of # of moves to access base & family hsg in Ikego. Cp Zama gate check.	OPEN. Shelter in place w/ME personnel only. Navy PPOs 50% staff rotate bases ex Yokosuka-ME only. Other svc PPOs full ops.	13-Mar-20	25-May-20
QFFL-374 LRS, YOKOTA AFB, JAPAN	Gate checks; answ questions.	OPEN. Fully staffed. Appointments only.	13-Mar-20	25-May-20
QIFL-PPSO KADENA AB, JAPAN	No agent issues or restrictions for base access.	OPEN. Minimal staffing; Eff 26 March appointment only.	13-Mar-20	25-May-20
QMFL-8 LRS, KUNSAN AB, KOREA	No agent issues.	OPEN. Fully staffed. Business as usual.	13-Mar-20	25-May-20
QNFL-PPSO OSAN AB, KOREA	No issues; agts screened at base.	OPEN. Face to face appointments only	13-Mar-20	25-May-20
QXAK-PPSO CP HUMPHREYS, KOREA	No agent issues includes Area IV (Daegu)	OPEN. Minimal staffing. Face to face.; email & phone contact	13-Mar-20	25-May-20
RAFK-337 ASUF CANBERRA, AUSTRALIA	No agent issues	OPEN. No issues. Virtual.	13-Mar-20	25-May-20
RAFC-ALICE SPRINGS, AUSTRALIA	No agent issues	OPEN. No issues. Virtual.	13-Mar-20	25-May-20
SGNK-PPSO NAVSUP FLC, MANAMA, BAHRAIN		OPEN	13-Mar-20	25-May-20
SLAL-ASG CAMP ARIFIJAN, KUWAIT		OPEN	13-Mar-20	25-May-20
SWAP-USMT ESKAN VILLAGE, RIYADAH, SAU	Host Nation imposed stop movement . Working Exceptions to Policy, however, shipments will in remain storage	Open. Minimal staffing	13-Mar-20	25-May-20



Shipping Office Operating Status—as of 3 Apr 2020 (3 of 3)

Data current as of 3 Apr 2020

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LOCATION	AOR Industry Impacts	Staffing Notes	EFF DATE	END DATE
OCONUS				
UANA-FLCSI SOUDA BAY, CRETE, GREECE	Working Exceptions to Policy	OPEN	13-Mar-20	25-May-20
UCFS-31 FW, AVIANO AB, ITALY	Host nation limiting local agents. Working Exceptions to Policy	Host nation limiting local agents. Working Exceptions to Policy	13-Mar-20	25-May-20
UCNQ-FLCI-NAPLES, ITALY	Work load decreasing; working through Expection to Policy	Work load decreasing; working through Expection to Policy	13-Mar-20	25-May-20
UMNL-NAS, SIGONELLA, SICILY, ITALY	Host nation limiting local agents. Working Exceptions to Policy		13-Mar-20	25-May-20
UNNL-PPSO NAVSUP FLCSI, ROTA, SPAIN	Host nation imposed "State of Alarm" until 11 Apr. No packout/deliveries. Working Exceptions to Policy. PPPO Lisbon:		13-Mar-20	25-May-20
UQAZ-39 LRS INCIRLIK AB, ADANA, TURKEY		OPEN.	13-Mar-20	25-May-20
WKAS-EURO THEATER, KAISERSLAUTERN, GE	Vicenza, Italy PPPO Red... working limited Exceptions to Policy regionally.	OPEN	13-Mar-20	25-May-20
WKFS-86 LRS CPPSO-KAISERSLAUTERN, GERMANY	Limited agent capacity. Working Exceptions to Policy	OPEN. Communicating with customers via email and or telephone, no face to face.	13-Mar-20	25-May-20
YBCA-100 LRS RAF MILDENHALL AFB, UNITED	All HHG moves shut down until 14 April		13-Mar-20	14-Apr-20



VPC Operating Status—as of 3 Apr 2020

Together, we deliver.

Data current as of 3 Apr 2020

LOCATION	AOR INDUSTRY IMPACTS	STATUS	EFF DATE	END DATE
CONUS				
Atlanta (Ellenwood), GA		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Baltimore, MD		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Charleston, SC		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Dallas (Grapevine), TX		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Denver, CO		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Los Angeles, CA		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. CA issued "shelter-in-place" directive.	13-Mar-20	6-Apr-20
NJ/NY Metro (Edison), NJ		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Norfolk, VA		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Orlando, FL		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Orange County, FL issued "shelter-in-place" directive.	13-Mar-20	6-Apr-20
Seattle, WA		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. WA issued "shelter-in-place" directive.	13-Mar-20	6-Apr-20
St. Louis (Pontoon Beach, IL)		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. IL issued "stay-in-place" directive.	13-Mar-20	6-Apr-20
San Diego, CA		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. CA issued "shelter-in-place" directive.	13-Mar-20	6-Apr-20
OCONUS, US Territory				
Anchorage, AK		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Fairbanks, AK			13-Mar-20	6-Apr-20
Honolulu, HI			13-Mar-20	6-Apr-20
Guam (Santa Rita), GU		OPEN. No walk-ins or turn-ins without appointments. Pick-ups are degraded; temporary satellite DMV office open for vehicle registrations M-F, 0800-1200 HST, by appointment only.	15-Mar-20	TBD
Puerto Rico (Carolina), PR		CLOSED. Ordered closure of businesses not deemed essential. Subcontractor's commercial business is co-located and not considered essential operations.	15-Mar-20	30-Mar-20
OCONUS				
Bahrain, BH		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Host nation registration is limited or closed, district dependent.	13-Mar-20	6-Apr-20

LOCATION	AOR INDUSTRY IMPACTS	STATUS	EFF DATE	END DATE
OCONUS				
Chievres, BE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Host nation registration is limited or closed, district dependent.	13-Mar-20	6-Apr-20
Brunssum, NE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Host nation registration is limited or closed, district dependent.	13-Mar-20	6-Apr-20
Mildenhall, UK		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Ansbach, GE		OPEN. No walk-ins or appointments. Vehicle registration office is closed.	23-Mar-20	TBD
Baumholder, GE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Vehicle registration office is operating by appointment only.	13-Mar-20	6-Apr-20
Boeblingen, GE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Vehicle registration office is operating by appointment only.	13-Mar-20	6-Apr-20
Grafenwohr, GE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Vehicle registration office is operating by appointment only.	13-Mar-20	6-Apr-20
Kaiserslautern, GE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Vehicle registration office is operating by appointment only.	13-Mar-20	6-Apr-20
Spangdalem, GE		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups. Vehicle registration office is operating by appointment only.	13-Mar-20	6-Apr-20
Wiesbaden		OPEN. No pick-ups or turn-ins. Vehicle registration office is closed.	13-Mar-20	6-Apr-20
Aviano, IT		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	30-Mar-20	TBD
Livorno, IT		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	30-Mar-20	TBD
Naples, IT		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	30-Mar-20	TBD
Sigonella, IT		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	30-Mar-20	TBD
Vicenza, IT		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	30-Mar-20	TBD
Pyeongtaek, KR		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Daegu, KR		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Rota, SP		CLOSED.	20-Mar-20	TBD
Incirlik, TU		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20
Izmir, TU		OPEN. No walk-ins. Not accepting turn-ins w/o appointments. Scheduling pick-ups.	13-Mar-20	6-Apr-20