

I CONFIRM MY CONSENT TO RECEIVE MARKETING AND EMAIL COMMUNICATIONS FROM QUEST ORACLE COMMUNITY AND ITS EXHIBITORS, SPONSORS AND PARTNERS.

**QUEST ORACLE COMMUNITY
COLLABORATE 19
TERMS & CONDITIONS**

About

COLLABORATE 19 (the “conference” or “event”) is a collaborative event presented by three Oracle user groups: Quest International Users Group, Inc. d/b/a Quest Oracle Community (“we” or “us”), Independent Oracle Users Group (“IOUG”), and Oracle Applications Users Group, Inc. (“OAUG”).

Personal Information

By registering for and/or attending the conference, you acknowledge that any personal information that you provide or that we collect from you will be used in accordance with, and you accept and agree to be bound and abide by, our Privacy Policy (found at <https://questoraclecommunity.org/privacy-policy/>), Personal Data Protection Policy (found at <https://questoraclecommunity.org/personal-data-protection/>), QuestOracleCommunity.org Terms of Service (found at <https://questoraclecommunity.org/terms-of-service/>), all incorporated herein by reference, and these Terms and Conditions.

Photography & Videography Notice

Photographers and video technicians will be present at the conference. By attending the conference, you consent to being photographed, filmed or otherwise recorded. You consent to and authorize the use of your image or any reproduction thereof by us, IOUG and OAUG in any media whatsoever in connection with the promotion of the conference and our programs, materials and services. Attendees who do not wish to be photographed can inform any photographer present.

Also, please note that education sessions may not be video or audio recorded by an attendee or speaker.

Information Shared with Exhibitors, Sponsors and COLLABORATE Partners

Exhibitors receive an attendee mailing list prior to and after the conference as part of their sponsorship. By completing conference registration, you agree to have your mailing information [name, title, company, mailing address] and limited demographic data shared with exhibitors for this purpose. Demographic data includes the following:

- o What is your Job Title/Function
- o What is your role in the purchase of IT products and services for your organization
- o How would you categorize your organization’s primary industry segment
- o Which of the following technologies are you personally using
- o Which of the following applications are you personally running
- o My organization is planning to upgrade its applications/database within
- o Are you migrating to or do you currently use the following cloud-based service

Mailing and demographic information for attendees who reside in the EU and EEA are excluded from these exhibitor mailing lists.

We permit select sponsors to send limited emails to attendees from our email server. You may opt-out of sponsored emails during the registration process.

You acknowledge that COLLABORATE partners may attend the event. By permitting such partners to scan your event badge, you consent to COLLABORATE sharing your contact information with such partners for the purpose of contacting you during or after the event and sending marketing communications. You are under no obligation to have your badge scanned by COLLABORATE's partners if you do not wish to receive such communications.

If you choose to provide your business card or name to exhibitors, sponsors or COLLABORATE partners, they may conduct follow-ups with this information.

Conference Communications

By agreeing to these terms and conditions, you consent to receive emails from us containing important information about the conference including news, giveaways and promotions. These emails are designed to ensure attendees are fully informed about the conference and receive the most satisfactory experience possible.

We may also send you emails about other similar events or products and services we offer that are related to the conference.

Non-Payment Clause

Once a registration is submitted, it becomes binding and all fees are due and payable according to the terms herein. If you cancel the registration, or do not attend the conference, the registration fees as dictated by the cancellation policy below remain due and are nonrefundable.

Early-bird discount pricing applies only when registration fees are received in full by Quest, not based on the date of registration. If an attendee registers early, but pays after the early-bird deadline, the next tier of registration pricing will apply.

Quest reserves the right to reject any registration not in compliance with conference eligibility requirements. Quest will only refund registration fees as the cancellation policy listed below dictates for any rejected registrations based on the date of rejection.

If a registration is purchased as a paid member is in the previous year and the membership is not renewed prior the end of membership renewals in January 2019, the registrant will be subject to the non-member registration rate.

Credit Card Payments

Credit card payments are due at the time of registration. Any registration without a valid credit card payment at the time of registration may be required to re-register or may incur additional fees.

Check Payments

Check payments are due within 30 days of the attendee's registration date, and prior to any rate changes, or the registration will be cancelled and re-registering at the current rate will be required. Check payments should arrive by March 25, 2019 to allow for adequate processing time.

Once the check payment is received, an additional payment confirmation will be sent. If the check is returned or cannot be processed, the registration will be cancelled. Please allow 5-7 business days for the processing of conference payments upon receipt by Quest. A copy of the registration confirmation letter is required with the registrant's payment to ensure proper allocation. Check must be payable to Quest International Users Group – C19. ACH will be available via [myConference](#), same terms apply.

Check Mailing

Quest International Users Group
COLLABORATE 19 Conference Registration
2365 Harrodsburg Road, Suite A325 Lexington, KY 40504

Registration Data Completion

Customer registrants who have not completed all demographic questions during the original registration process will be required to complete questions in adherence to these rules or will be subject to cancellation. The registration is not considered final until all information is complete. Demographic questions must be completed via the emailed link within 10 business days of the attendee's registration date, and prior to any rate changes, or the registrant will be subject to higher fees or cancellation. Demographic details allow the mobile app to work properly for customer registrants and aids in conference plans.

Cancellation Refund Policy

- 100% less \$400 processing fee – October 17, 2018 – February 14, 2019
- 50% refund (no processing fee) – February 15, 2019 – April 3, 2019
- NO refunds are given for cancellations received after April 3, 2019

All cancellations must be submitted in writing to Quest by the above dates via the [myConference](#) Cancellation Request Form online with the reason outlined.

Substitutions

Paid registrant substitutions for must be completed online by April 3, 2019 by submission through Quest's [myConference](#) registration management tool. Changes may also be made onsite by presenting a letter on company letterhead detailing the substitution. Substitutions made from an individual Quest member to a non-Quest member will render the member discount void. No other penalty will be applied for substitutions.

Notice about Speakers

Opinions expressed by speakers at the conference are their own opinions and do not necessarily represent the views or opinions of us, IOUG or OAUG. We, IOUG and OAUG do not provide technical, software, legal, accounting, tax or other professional services or advice, nor do they endorse or guarantee the accuracy of any opinions or information expressed or provided by speakers at the conference.