# COMCAST IS ROLLING OUT MULTI-GIG INTERNET SPEEDS TO SALT LAKE CITY HOMES AND BUSINESSES



Salt Lake City is the First Community in Utah where Comcast is Deploying New Multi-Gig Speeds

#### **NEWS RELEASE BY COMCAST UTAH**

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Today Comcast launched an additional multi-gig Internet speed tier over its fiber-backed network to Xfinity and Comcast Business customers in Salt Lake City. Salt Lake City is the first community in Utah where Comcast is beginning to deliver download speeds of up to 2 Gbps over the network connections already existing in homes and businesses today. Once the rollout is complete, these multi-gig speeds will be available in all of Comcast's service area in Salt Lake City, as well as throughout Comcast's entire footprint in Utah.

The new offerings are part of a nationwide rollout that will reach more than 50 million homes and businesses before the end of 2025 – making it the largest- and fastest-ever multi-gig network and WiFi deployment in the United States.

In addition to multi-gigabit download speeds, Comcast is introducing faster upload speeds in Salt Lake City to Xfinity Internet customers who choose xFi Complete. New speeds will be paired with Comcast's multi-gig Wi-Fi experience, which delivers the industry's best combination of speed, coverage, and control, powered by one of the world's first Wi-Fi 6E Gateways. Xfinity and Comcast Business customers will receive up to 5x to 10X faster upload speeds than their current levels. Comcast will begin offering 10G-enabled multi-gig symmetrical services in 2023. **Network data** shows downstream traffic remains 14X greater than upload, so the introduction of symmetrical upload speeds will be well in advance of demand.

"One key takeaway from the pandemic remains clear: high-speed internet access is critical for everyone," said **J.D. Keller, senior vice president, Comcast Mountain West Division**. "Utah businesses need reliable, high-speed internet services -- students need to complete homework -- and families need to connect to loved ones around the globe. Comcast's continued investments in our network ensure Utahns have the technology to participate in today's digital world."

"Investing in technology and infrastructure ensures Salt Lake City maintains the fastest and most reliable internet service for our residents," said **Salt Lake City Mayor Erin Mendenhall**. "In my work as a founding member of the Utah Broadband Coalition, I've

seen how the benefits of Comcast's investments extend to businesses, government organizations, students and all Utahns; including seniors, veterans and those in low-income households. We greatly appreciate Comcast's announcement today because it prepares us for tomorrow's demands."

Faster speeds are just one of the consumer benefits made possible through Comcast's continued efforts to evolve its entire **network** to 10G. 10G is a next-generation technology platform supported by a **global collaboration** of companies in the Internet industry focused on building networks that stay ahead of consumer demand for connectivity.

Over the past several years, Comcast has been transitioning to a digital network technology – powered by a virtualized platform – that delivers greater reliability and increased performance. With it, rather than maintaining, updating, and replacing traditional analog network appliances by hand – which can take days or even weeks – Comcast engineers can reliably maintain, troubleshoot, and upgrade core network components almost instantly, with a few keystrokes on a laptop or mobile app. This also makes the network much more energy efficient and is an important element of Comcast's plan to become carbon neutral by 2035.

Because Comcast is evolving its entire network architecture, equipment, and customer devices, it's uniquely positioned to deliver these advancements in speed, reliability, and performance to everyone it serves, not just a select few. And because much of this work is powered by software, these changes can be made with far less disruption to customers than other technologies.

The new multi-gig speeds are available today to Xfinity and Comcast Business customers in parts of Salt Lake City and will be rolled out to Comcast markets across the country through 2025. Visit **Xfinity** or **Comcast Business** to learn more and sign up for these exciting new products.





### **More about Comcast in Utah:**

 $\cdot$  Comcast has nearly 700 miles of fiber in Salt Lake City – nearly 5,000 miles throughout the state of Utah.

- · More than 1 million homes and businesses have access to Xfinity and Comcast Business products and services statewide, including more than 100,000 in Salt Lake City.
- · Comcast has invested more than \$389.6M in its network in Utah alone in the last three years. · We make continuous strategic investments in building broadband network capacity to stay ahead of demand effectively doubling our capacity every 2.5 years.
- · Since 2011, Comcast has connected nearly 160,000 income-constrained Utahns to the Internet through its Internet Essentials Program –the nation's largest and most successful private-sector low-income broadband adoption program. The program provides income-eligible people the ability to connect to the Internet for \$9.95 per month. Additionally, Comcast participates in the Federal Affordable Connectivity Program which provides those who are eligible a \$30 per month credit for the Internet service.
- · As part of Comcast's ongoing commitment to help connect low-income families to the internet, Comcast also worked with our network of nonprofit, community, and city partners to equip nearly 39 locations across Utah with WiFi- connected Lift Zones where students and adults can get online, participate in learning and workforce development trainings, and access critical resources.

#### **About Comcast Corporation**

Comcast Corporation (Nasdaq: CMCSA) is a global media and technology company that connects people to moments that matter. We are principally focused on connectivity, aggregation, and streaming with 57 million customer relationships across the United States and Europe. We deliver broadband, wireless, and video through our Xfinity, Comcast Business, and Sky brands; create, distribute, and stream leading entertainment, sports, and news through Universal Filmed Entertainment Group, Universal Studio Group, Sky Studios, the NBC and Telemundo broadcast networks, multiple cable networks, Peacock, NBCUniversal News Group, NBC Sports, Sky News, and Sky Sports; and provide memorable experiences at Universal Parks and Resorts in the United States and Asia. Visit www.comcastcorporation.com for more information.

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