POSTAL REGULATORY COMMISSION

[Docket No. ACR2019; Order No. 5400]

Postal Service Performance Report and Performance Plan

AGENCY: Postal Regulatory Commission.

ACTION: Notice.

SUMMARY: On December 27, 2019, the Postal Service filed the FY 2019 Performance Report and FY 2020 Performance Plan with its FY 2019 Annual Compliance Report. This notice informs the public of the filing, invites public comment, and takes other administrative steps.


ADDRESSES: Submit comments electronically via the Commission’s Filing Online system at http://www.prc.gov. Those who cannot submit comments electronically should contact the person identified in the FOR FURTHER INFORMATION CONTACT section by telephone for advice on filing alternatives.

FOR FURTHER INFORMATION CONTACT: David A. Trissell, General Counsel, at 202-789-6820.

SUPPLEMENTARY INFORMATION:

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I. Introduction


The FY 2020 Plan reviews the Postal Service’s plans for FY 2020. The FY 2019 Report discusses the Postal Service’s progress during FY 2019 toward its four performance goals:

- High-Quality Service
- Excellent Customer Experiences
- Safe Workplace and Engaged Workforce
- Financial Health

Each year, the Commission must evaluate whether the Postal Service met the performance goals established in the annual performance plan and annual performance report. 39 U.S.C. 3653(d). The Commission may also “provide

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recommendations to the Postal Service related to the protection or promotion of public policy objectives set out in" title 39.  Id.

Since Docket No. ACR2013, the Commission has evaluated whether the Postal Service met its performance goals in reports separate from the Annual Compliance Determination.\(^2\) The Commission continues this current practice to provide a more in-depth analysis of the Postal Service’s progress toward meeting its performance goals and plans to improve performance in future years. To facilitate this review, the Commission invites public comment on the following issues:

- Did the Postal Service meet its performance goals in FY 2019?
- Do the FY 2019 Report and the FY 2020 Plan meet applicable statutory requirements, including 39 U.S.C. 2803 and 2804?
- What recommendations should the Commission provide to the Postal Service that relate to protecting or promoting public policy objectives in title 39?
- What recommendations or observations should the Commission make concerning the Postal Service’s strategic initiatives?\(^3\)


\(^3\) See FY 2019 Annual Report at 36-37.
• What other matters are relevant to the Commission’s analysis of the FY 2019 Report and the FY 2020 Plan under 39 U.S.C. 3653(d)?

II. Request for Comments


III. Ordering Paragraphs

It is ordered:


2. Pursuant to 39 U.S.C. 505, the Commission appoints Katalin K. Clendenin to serve as Public Representative to represent the interests of the general public in this proceeding with respect to issues related to the Commission’s analysis of the FY 2019 Report and the FY 2020 Plan.

3. Comments are due no later than February 28, 2020.

4. Reply comments are due no later than March 13, 2020.

5. The Secretary shall arrange for publication of this Order in the Federal Register.

By the Commission.

Ruth Ann Abrams,
Acting Secretary.

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