4150-45-P

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Office of the Secretary

 [Document Identifier: HHS-OS-21223-60D]

Agency Information Collection Activities; Proposed Collection; Public Comment

Request

AGENCY: Office of the Secretary, HHS

ACTION: Notice

SUMMARY**:** In compliance with section 3506(c)(2)(A) of the Paperwork Reduction Act

of 1995, the Office of the Secretary (OS), Department of Health and Human Services,

announces plans to submit an Information Collection Request (ICR), described below, to

the Office of Management and Budget (OMB). The ICR is for extending the use of the

approved information collection assigned OMB control number 0955-0009, which

expires on February 28, 2014. Prior to submitting that ICR to OMB, OS seeks comments

from the public regarding the burden estimate, below, or any other aspect of the ICR.

DATES**:** Comments on the ICR must be received on or before [INSERT DATE 60

DAYS AFTER DATE OF PUBLICATION IN THE FEDERAL REGISTER].

ADDRESSES**:** Submit your comments to Information.CollectionClearance@hhs.gov or

by calling (202) 690-6162.

FOR FURTHER INFORMATION CONTACT: Information Collection Clearance staff,

Information.CollectionClearance@hhs.gov or (202) 690-6162.

SUPPLEMENTARY INFORMATION: When submitting comments or requesting

information, please include the document identifier HHS-OS-21223-60D for reference.

Information Collection Request Title: Regional Extension Center Cooperative

Agreement Program (CRM Tool)

OMB No.: 0955-0009

Abstract: The Customer Relationship Management (CRM) application is a nimble business intelligence tool being used by more than 1,500 users at ONC partner organizations and grantees. The CRM collects data from a large number of users throughout the United States who are "on the ground" helping healthcare providers adopt and optimize their IT systems, it provides near real-time data about the adoption, utilization, and meaningful use of EHR technology. Approximately half of all Primary Care Providers in the nation are represented in the CRM tool; data points include provider location, credential, specialty, whether live on an EHR and what system, whether they've reached MU, the time between these, and narrative barriers experienced by many of these.

Need and Proposed Use of the Information: The CRM tool supplements and is regularly merged with other data sources both within and outside of HHS and tracks program performance and progress towards milestones. Combined with ONC's internal analytical capacity, this data provides feedback that goes beyond anecdotal evidence and can be turned into tangible lessons learned that are used to focus policy and program efforts and ultimately achieve concrete outcomes.

Likely Respondents: Regional Extension Centers

Burden Statement: Burden in this context means the time expended by persons to generate, maintain, retain, disclose or provide the information requested. This includes the time needed to review instructions, to develop, acquire, install and utilize technology and systems for the purpose of collecting, validating and verifying information, processing and maintaining information, and disclosing and providing information, to

train personnel and to be able to respond to a collection of information, to search data sources, to complete and review the collection of information, and to transmit or otherwise disclose the information. The total annual burden hours estimated for this ICR are summarized in the table below.

Total Estimated Annualized Burden - Hours

Forms (If necessary)	Type of Respondent	Number of Respondents	Number of Responses per Respondent	Average Burden hours per Response (hours)	Total Burden Hours
CRM Tool	Regional Extension Center	62	12	1.5	1080
Total					1080

OS specifically requests comments on (1) the necessity and utility of the proposed information collection for the proper performance of the agency's functions, (2) the accuracy of the estimated burden, (3) ways to enhance the quality, utility, and clarity of the information to be collected, and (4) the use of automated collection techniques or other forms of information technology to minimize the information collection burden.

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Deputy, Information Collection Clearance Officer

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