## THIS CERTIFIES THAT

## Fabiane Ferreira

has successfully completed a ProZ.com Course that meets the requirements

of Online Community and Workplace for Language Professionals

## Call Center Customer Service

August 18, 2025

120 minutes

ISSUE DATE

DURATION



Enrique Manzo

TRAINER

Helen Shepelenko

HEAD OF PROZ.COM TRAINING

https://www.proz.com/profile/4090447

