Reese, William L. (Orlando-SAC)

From:

Busch, Randolph B.

Sent:

Tuesday, June 26, 2007 2:11 PM

To:

Lester, Benisse (HQMedical); Lewandowski, Christine T.; Spurlock, Thomas G.; Sabo, Amy B.

Cc:

Reese, William L. (Orlando-SAC); Zalewski, John

Subject:

FAM Marcus Rogozinski ORL

Importance: High

Dr. Lester,

I am E-mailting you in regard to FAM Marcus Rogozinski. FAM Rogozinski has been engaging in bizarre and strange conversations with other FAMs, flight crews and passengers. I have included an attachment with several memos and an E-mail that demonstrates the type of behavior and physical condition of FAM Rogozinski during missions. I have spoken with the authors of these letters and all have a genuine concern for the mental stability of FAM Rogozinski. All of them are consistently worried about his position with carrying a firearm as he does not appear to be mentally fit to carry out his duties. While these issues can be addressed as a work performance issue, I believe FAM Rogozinski may have other issues causing this behavior. He has demonstrated several behavioral and physical manifestations of cause for concern. As of June 25, 2007 I have taken FAM Rogozinski's firearm, credentials, rescue jr knife, and asp baton for safe keeping. FAM Rogozinski has been referred by management to EAP and was assigned case number 2007-062506001332. As of this date he has contacted the phone number provided to him and is currently waiting for an appointment. After discussion with SAC Reese and ASAC Zalewski, we believe an independent evaluation is necessary before he has anymore contact with the public as a FAM.

Randolph B. Busch ATSAC Squad 2 Orlando Field Office

"The price of freedom is eternal vigilance." Thomas Jefferson

Reese, William L. (Orlando-SAC)

From: Sent: Lozada, Richard A.

Monday, June 25, 2007 11:07 AM

To: Subject: Reese, William L. (Orlando-SAC); Busch, Randolph B.

FW: Conversation with F/A on Rogozinski

As requested

Richard Lozada Assistant to the Special Agent in Charge Federal Air Marshal Service

----Original Message---From: Lozada, Richard A.

Sent: Tuesday, September 05, 2006 12:38 PM

To: Reese, William L. (Orlando-SAC); Zalewski, John

Cc: Lozada, Richard A.

Subject: Conversation with F/A on Rogozinski

Biil/Jack, on 8/30, I spoke with Dallas-based American Airlines Flight Attendant Sherry Thompson on her interaction with FAM Rogozinski during a recent flight. She indicated that while working at the front of the aircraft on the referenced flight, FAM Rogozinski came up to her and started making small talk. The conversation progressed to some training Rogozinski is receiving in some Far East culture. While it did not appear to have any religious overtones, it did have a "mystic" undertone. For example, F/A Thompson indicated that Rogozinski told her that if she had good thoughts, water could be turned to clear whereas bad thoughts would turn it "murky". Rogozinski also suggested that if you're cooking rice, thiniking "good thoughts" while the rice is cooking will yield "whiter" rice. Needless to say, FA Thompson was taken aback by some of Rogozinski's comments and he also showed her some pictures of blue crystals and his continuously referring to a book that he read on these beliefs. He remained at the front of the aircraft for about 30 minutes while she was trying to work the flight.

She indicated that she was concerned about some of the comments he was making and the fact that "he carries a gun". On numerous occasions, Rogozinski indicated to F/A Thompson that she just "didn't understand" what he was referring to and he appeared to get agitated. F/A Thompson indicated that she speaks to FAMs all the time but never had an encounter like this one. She indicated that she approached FAM Steward because she was deeply concerned about Rogozinski's comments. She indicated she would be available if we needed to speak to her again.

Let's discuss further, Rich L

----Original Message----From: Steward, Paul M.

Sent: Saturday, August 26, 2006 4:19 PM

To: Lozada, Richard A. Subject: RE: Concerned

Something important I forgot to mention on the previous email ...

FAM Rogozinski had been talking to a the passenger next to him during a flight, one that he had preboarded. When he went to the lav, that's when the one flight attendant came back to talk to the passenger and I turned my head in time to see the man say to the flight attendent, "Oh, My God! This guy..." and continued to talk about the passenger (FAM Rogozinski) with the flight attendent, whom was agreeing with him. I could not hear exactly what else was said, but it was clear by the way the flight attendant rushed back to talk with this passenger, that it had all the intentions of talking about FAM Rogozinski's interactions.

The only flight attendant name I got was Sherry Thompson on the flight from LGA to DFW. This was on the second leg on the first day of our trip. After that, when he preboarded

on the second day, I ask the flight attendants when I got on if he was asking any questions about "different" types of stuff and the one told me "no".

----Original Message---From: Lozada, Richard A.
Sent: Sat 8/26/2006 1:42 PM

To: Steward, Paul M. Subject: RE: Concerned

Tj, thanks. Did you ever find out what's in the blue book? What are the f/a's names? I'd like to speak to them. Rich

----Original Message---From: "Steward, Paul M."<Paul.M.Steward
Sent: 8/26/06 12:57:37 PM
To: "Lozada, Richard A."<Richard.A.Lozada6
Subject: Concerned

Rich,

On 8/23/06 myself along with FAM Marcus Rogozinski were partnered for an overnight mission to Dallas/Fort Worth. Our first leg, was Flight AA1368 MCO-LGA. After a bit of a delay due to crew rest, FAM Rogozinski preboarded to speak with the crew. I boarded with passengers and the fight departed. While in flight, FAM Rogozinski had started talking to a flight attendant in the forward galley. I did not know the details of the conversation, but shortly later a second flight attendant who had went to the front galley to see her coworker, had started to make her way to the rear of the plane passing by me widening and rolling her eyes at the same time. Upon landing I noticed the same two flight attendants conversing, shaking their heads with a concerned look on their face after FAM Rogozinski had gone to the lavatory prior to landing.

We arrived in LGA just in time to jump on the next flight, AA0739 LGA-DFW, as they were already boarding.

FAM Rogozinski notified the pilots and crew upon boarding of our presence. While boarding the pilots requested for me to also go up an meet them after upon already taking my seat. I did so.

Once in flight, FAM Rogozinski once again made his way to the forward galley, after using the lavatory, and began talking to the flight attendants. At one point, I seen FAM Rogozinski with a little blue booklet in his possession, (then I began noticing this same booklet when ever he spoke to someone). He was up there for over 30 minutes at least. I did not mind that he was talking to the crew. That is until what happen next.

After FAM Rogozinski's discussion with the flight attendant, he went to use the forward lav. At this point, the flight attendant, Sherry Thompson, came back to me, and in a whispering tone asked me "Is he your normal partner?" I stated that he was not. She then quickly went on the tell me that he is weird and is a too deep a thinker. That didn't seem too bad to me until she then went on to say "I can't believe he is able to carry a gun!" followed by "I am actually scared that someone like that has a gun". This is what made me began to worry.

The plane landed and everyone began to unload. Though I got off before FAM Rogozinski, I had to attach my carry-on and rollerboard bags, at which point FAM Rogozinski went past me on the jet way and I did not hear on see him until the next morning. While I was on the jet way, I could see that FA Thompson still wanted to speak to me, so I stepped back in the plane's forward galley. She stated that he was "in her face" about the material that he was discussing and that he didn't take a hint that she was trying to get back to her duties in servicing the passengers. Furthermore, she said "I thought all FAMs had to do a psychological exam before being hired, because I don't know how in the world he passed! And if so, he might need to get another one!"

I left shortly after comforting her by letting her know that I would look into the matter!

The next morning, 8/24/06, I left the hotel and called FAM Rogozinski to make sure he was up and on his way to the airport since he stayed at a separate hotel. He had stated that

he was there. Upon arriving at the front ticket counter 15 minutes later after talking to FAM Rogozinski, I saw him there talking to one of the ticket agents with that same blue booklet in his hand. I approached the counter and got my ticket from a different ticket agent and asked her how long FAM Rogozinski had been there. She stated almost 10 minutes. I left the counter and proceeded through the checkpoint. The rest of the day went without incident.

I am bring this to your attention because I don't think it is wise to have airline employees scared of the Air Marshals that are there to protect their airline, crew, and passengers. Furthermore, I have had another incident while being partnered with FAM Rogozinski in the past where I had to pull him aside and tell him watch what he says to flight crews and looking incompetent because he rattled a crew.

I was embarrassed by his actions then, and I was even more embarrassed by his action on that day! I hope something can be done about this soon before any serious conflict(s) may occur.

Respectfully Submitted,

Paul Steward Federal Air Marshal Orlando Field Office

U.S. Department of Homeland Security 5950 Hazeltine National Drive Orlando, FL 32824



DATE:

June 21, 2007

MEMORANDUM FOR:

William Reese

Special Agent in Charge

THROUGH:

Robert LaChance

Assistant Special Agent in Charge

John Zalewski

Assistant Special Agent in Charge

Daniel Goodwin

Assistant to the Special Agent in Charge

FROM:

David Cameron

SUBJECT:

Behavior of FAM Marcus Rogozinski

I was assigned as Team Leader of a 5 day international mission with FAM Rogozinski beginning on June 17.2007 and ending on June 21, 2007. Prior to this mission I had received numerous comments from other FAMs stating the FAM Rogozinski was "weird" and "liked to talk a lot". During our flight from San Francisco to Frankfurt he stood in the back galley and talked to the flight attendants for approximately 2 hours. After which the flight attendant went downstairs and made a comment to the other two FAMs, Lococo and Worstell, that she "got trapped" by FAM Rogozinski and that he was "crazy". I made no mention of this to FAM Rogozinski because he remained seated for the duration of the flight and I assumed he was just trying to be friendly with the crew. Upon our return flight from San Francisco to Orlando (UA292) on June 21, 2007 I observed FAM Rogozinski talking to the flight attendants in the forward galley for approximately 30 minutes. He remained talking even after the seat belt sign was turned on. Later in the flight I got up to use the restroom and the flight attendant, Stephane Andre told me she needed to speak with me. She informed me that FAM Kogozinski was making her and the other flight attendants very uncomfortable because "he was talking about all kinds of crazy stuff like outer space". She stated that she tried to get him to take his seat but he would not stop talking. She then had another flight attendant call the captain and ask him to turn the seatbelt sign on in order to get him to sit down. She went on to say "knowing that he has a gun and that he was saying all these crazy things made me very nervous." She also said she had flown with him before and had a similar incident that she did not report. She stated she was making a report and wanted the office phone number, which I gave to her and I also informed her I would be reporting this

Some FAM's have told me "you'll have to do damage control when you work with him". I understand what they mean and obviously his behavior is consistent with the reputation. FAM Rogozinski's behavior and actions go against FAM policy and is extremely unprofessional. No FAM should have to pay more attention to their partner than to the passengers.