

WORK ACKNOWLEDGEMENT



Your Technician:

Kerry Biggs

On site 5/13/2016 at 11:09am

From

Arctic Services, LLC

1218 Wigwam Pkwy

Henderson, NV 89074

(800) 306-9551

Job No.

11071015

Type

Service Call

PO No.

Job For

Warm Hearts Pet Hospital

1606 West Warm Springs Road

Henderson, NV 89014

Completed Services



Location - Building

Customer complaint of loud noise coming from A/C Unit.

Parts, labor and items used

QTY

Part Copper 1" Coupling

1

Other a-weld

2

Service Truck Charge

1

Labor Kerry Biggs Labor

4

Part Nitrogen

1

Deficiencies

FIXED

Description:

Broken drain line

Suggested

DISCOVERED

05/13/2016

2:00 PM



Comments



Kerry Biggs

05/13/2016 02:10pm PDT

Arrived at site. Talked with Inna. No indications of sound issue at this time.

Received verbal approval from Inna to conduct Preventative Maintenance check, and filter change out, on 3 roof top package units.

Found cut drain line received approval for repair. Blew out drain line with nitrogen. Brazed drain line together with copper coupling. Checked for leaks. No leaks at this time. Checked operation of 3 RTU's, checked amp draw of compressor, condenser, and blower motors. All within unit specifications. All units running ok at this time.

Disclaimers and Warranties

CONDITIONS OF SALE - Terms & Conditions

All goods and services furnished by "Supplier" are governed by these standard terms and conditions, and very agreement or other undertaking by Supplier is expressly conditioned on assent hereto by the buyer, and any end user with who Supplier undertakes to deal, of Supplier's goods and services ("Customer"). These standard terms and conditions supersede all inconsistent printed terms submitted by Customer prior to Supplier's order acknowledgement. They may be varied only by a typed or legibly handwritten notation on the face of Supplier's quotation, order acknowledgement, Customer's purchase order form, or similar documents. Product and sales policy sheets and the like published from time to time by Supplier shall supplement but not supersede these standard terms and conditions.

SUPPLIER IS NOT BUND TO FURNISH ITS GOODS OR SERVICES EXCEPT IN ACCORDANCE WITH THE TERMS OF ITS ORDER ACKNOWLEDGEMENT, IRM QUOTATION, OR OTHER SIMILAR DOCUMENT ISSUED OVER THE SIGNATURE OF AN AUTHORIZED EMPLOYEE OR SUPPLIER. SUPPLIER'S REPRESENTATIVES, DISTRIBUTORS, DEALERS, AND OTHER NON-EMPLOYEES HAVE NO AUTHORITY TO BIND SUPPLIER.

1.Price/Delivery Terms. Unless otherwise provided on Supplier's order acknowledgement, price and delivery terms are FOB Supplier's plant and do not include sales, use or other taxes. Supplier, may, at it's option, make partial shipments ad invoice for same.

2.Payment/Credit/Security. Payment terms for buyers with credit standing deemed adequate by Supplier are net 30 days from date of invoice. Supplier shall be entitled to charge intent thereafter at a rate permitted by law but in no event to exceed 1 1/2% per month.

Whenever Supplier in good faith deems itself insecure, Supplier may cancel any outstanding contracts with Customer, revoke it's extension of credit to Customer, reduce any unpaid debt by enforcing it security, interest, created hereby, in all goods (and proceeds therefrom)furnished by Supplier to Customer, and take any other steps necessary or desirable to secure Supplier with respect to Customer's payment for goods and services furnished or to be furnished by Supplier.

3.Cancellation by Customer.

A. Except as provided in a sub-paragraph () below, Customer's wrongful non-acceptance or repudiation of a contract to purchase Supplier's goods or services shall entitle Supplier to recover the price or, where action for the price is not permitted by law, damages, as provided by law,, including Supplier's lost profits. In connection, all goods purchased and all services furnished by Supplier in complete or partial fulfillment of a special order from Customer shall be deemed identified to the contract between Supplier and Customer.

B. Customer's wrongful non-acceptance or repudiation of a contract to purchase from Supplier goods which Supplier generally carries in inventory as stock items, (or which are otherwise readily resalable be Supplier at a reasonable price) shall entitle Supplier to recover damages as provided by lay, including Supplier's lost profits.

4.Warranty. Supplier warrants that all new and unused goods furnished by Supplier are free from defect in workmanship and materials as of the time and place of delivery by Supplier. Except for goods and services furnished by Supplier through its employee arising out of orders solicited by Supplier's Representative and duly accepted by Supplier, Supplier does not warrant, and shall not be liable for, the quality of any goods or services furnished or to be furnished by representatives, distributors, dealers, or other non-employees of Supplier.

As a matter of general warranty policy, Supplier honors an original buyer's warranty claim in the event of failure, with in 12 months from the date of delivery by Supplier, of warranted equipment which has been installed and operated under normal conditions and in accordance with generally accepted industry practices. The Supplier warrants labors as follows: Extra work to Maintenance Contracts - 30 days; Renovation or Energy Retrofit Contract - 30 days from the job completion date; Spot Service and Cancelled Maintenance Contracts are not covered by warranty labor. This general warranty policy may be expanded or limited for particular categories of products or customers by information sheets published by Supplier from time to time.

The express warranties provided above are in lieu of all other warranties, express or implied. IMPLIED WARRANTIES OF MERCHANTABLITY AN FITNESS FOR PARTICULAR ARE EXCLUDED WITH RESPECT TO ANY AND ALL GOODS OR SERVICES FURNISHED BY SUPPLIER.

In the case of Supplier's breach of warranty or any other duty with respect to the quality of any goods, the sole and exclusive remedies therefore shall be, at Supplier's option, (1) repair, (2) replacement, or (3) payment of or credit for the purchase price (less reasonable depreciation based upon actual use) upon return of the non-conforming goods or parts.

5. Force Majeure. Supplier and Customer assume the non-occurrence of the following contingencies which, without limitation, might render performance by Supplier impractical: strikes, riots, fires, war, late or non-delivery by suppliers to Supplier, and all other contingencies beyond the reasonable control of the Supplier.
 6. No Consequential Damages. Under no circumstances shall Supplier be liable for any special or consequential damages whether based upon lost goodwill, lost resale profits, work stoppage, and impairment of other goods or otherwise and whether arising out of a breach of warranty, breach of contract, negligence or otherwise, except only in the case of personal injury where applicable law requires such liability.
 7. Governing Law. The law of the State of Nevada shall govern al transactions to which these standard terms and conditions apply.
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Signature

05/16/2016 01:41pm PDT

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke, enclosed within a rectangular box.

Accepted By: Amber Johnson