



shopprisonbreaktattoos.com

c/o Zagwear

33 Corporate Drive
Orangeburg, New York 10962

help@shopprisonbreaktattoos.com

Returns and Exchanges

CUSTOMER SATISFACTION IS IMPORTANT TO US!

All sales are final unless defective or damaged. All returns/exchanges must be requested within 10 days of the purchase date for a refund.

Q. What can be returned?

A. Any item that is defective or damaged can be returned for a refund. Apparel can be exchanged for new size only.

Q. Are shipping charges reimbursed?

A. We will reimburse you for shipping if the item(s) being returned is damaged or defective.

Q: How do I make a return/exchange?

1. Complete the Returns and Exchanges Form below. Be sure to check the Return or Exchange checkbox, include your Name, the Order Number, the Item(s) you're returning, and a Reason Code.

2. If the item is damaged, defective or if the incorrect item was sent to you please contact us at help@shopprisonbreaktattoos.com for a pre-paid shipping label. The label will be emailed to you. **Please note, our hours of operation are Monday - Friday, 9am - 5pm EST.**

3. Place the item(s) you are returning and the completed Returns and Exchanges Form in a shipping box. Seal the box and attach the shipping label. Be sure to cover any old labels with the new one, or just peel them off. A black marker can also be used to cover any existing bar codes.

4. Ship to:
shopprisonbreaktattoos.com
c/o Zagwear
33 Corporate Drive
Orangeburg, New York 10962

5. You may drop off your return at any authorized UPS shipping location. To find the nearest authorized shipping location, please visit www.ups.com.

6. If making an exchange your new item(s) will be shipped back out to you as soon as we receive the item(s) you're exchanging.

Q: When will my card be credited?

A: It may take 4-5 business days for your return to reach our fulfillment center. Once it is received and inspected (usually within 72 hours of receipt) your refund will be processed and automatically applied to your credit card or original method of payment within 7 days. Please note that depending on your credit card company, it may take an additional 2-10 business days after your credit is applied for it to post to your account.

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Return/Exchange Form

Is this a Return or an Exchange? (Please check only one)

This is a Return:

This is an Exchange:

Order #: _____

Address: _____

Name: _____

City: _____ State: _____ Zip: _____

Email: _____

Phone #: _____

Item #	Quantity	Unit Price	Total	Reason Code

Reason Codes:

01 Not as described or pictured

04 Ordered wrong size

02 Product quality not as expected

05 Product was damaged or defective

03 I changed my mind

06 Wrong item or wrong quantity