



No Fault Customer Care Package

5 Year Unlimited Mileage Coverage on Remanufactured Products 3 Year Unlimited Mileage Coverage on used Products

Powertrain Products Inc. No Fault Customer Care Package is an economical way to increase the protection on your new Powertrain replacement product. This is additional to the standard coverage that is provided with each purchase.

This plan provides the following:

No Fault Coverage: All products will be repaired or replaced regardless of the cause of failure for the extent of the warranty period from purchase date.

Customer Care Labor: Warranty labor rate will be increased up to \$100.00 per flat rate hour up from \$75.00 with our standard warranty. The amount per hour is based on the shops advertised labor rate.

Customer Care Towing: If you need towing coverage the warranty will cover up to \$150.00.

Customer Care Rental Car: Rental car will be reimbursed up to \$35.00 per day to a maximum of 10 days.

Customer Care Diagnostic: Two hours of warranty diagnostic time up to the rate of \$95.00 per labor rate hour will also be provided.

Limitations:

The No Fault Customer Care Package is only available at the time of purchase. once the invoice is created, it cannot be added later. This plan is transferrable for the first 12 months, to be included in the standard warranty transfer rate of \$200.00 (see standard warranty). Repairs or replacements do not extend the length of warranty time. A replacement product is warranted from the original invoice purchase date. The no fault warranty will apply to the first occurrence of failure only at which time the warranty will revert back to the standard warranty provided with your PPI product.

Powertrain Products Inc. employees, owners, and executives shall not be liable for any incidental, special, consequential, or exemplary damages, or for any service not expressly provided herein, relating to or arising from our products.

Defective products must be returned to PPI within 14 days of issue in order to obtain reimbursements. Receipts for rental car and towing must be provided from a licensed commercial towing or rental business ONLY in order for reimbursement to be processed. Receipts for repair work order labor must be provided and must come from a licensed repair facility ONLY. Any receipts from any other type of business or automotive repair will void any reimbursement.

This warranty provides diagnostic coverage up to 2 hours total; any other diagnostic expense incurred would be the customers responsibility. We encourage the customer to call prior to any diagnostic or repair work being done so that we can keep the time needed down. In most situations, 1 hour diagnostic time is all that is required. Any repairs or replacements made to the product without prior consent may jeopardize any or all of the warranty reimbursement as well as the warranty coverage moving forward.

This warranty applies only to products sold, installed, and/or operated in the 48 contiguous states of the United States. If the customer's vehicle fails or has been relocated out of the 48 contiguous states of the United States, the warranty is void.

Exclusions:

All classes of motorhomes, commercial vehicles, off road, stationary, industrial, rental, police, fire, ambulance or other municipal fleet, marine and high performance or applications used for racing are exempt and not covered by this warranty. This warranty does not apply to any Allison transmissions.

Customer Responsibilities:

Although this is a no fault warranty, it is still the responsibility of the customer to provide routine maintenance per our standard warranty. Failure to do so will shorten the life of our products and result in a failure. The warranty registration must be signed and returned to PPI within 30 days of purchase or this warranty is voided.

Any further questions should be directed to registration@powertrainproducts.net or 888-842-0023



Owner/Operator:

I have read and understand the written warranty that came with the product and its limitations. I understand it is a limited warranty that only covers defects in material or workmanship at limited rates. I understand all the excluded failures that are not covered and will not operate my vehicle when problems exist. I understand that failing to follow instructions for installation or maintenance provided by Powertrain Products, Inc. or the original equipment manufacturer may jeopardize my warranty for any related problems. I will have my vehicle re-inspected and have the oil changed (for engines) at 500-1,000 miles and also follow original equipment manufacturer's maintenance schedule and keep detailed records.

The purchaser hereby stipulates that any dispute arising as a result of this warranty shall be governed by the laws of the State of Maryland and heard in the court of Queen Annes County, MD. Any claim asserted seeking damages for a breach of warranty or any other claim arising under the agreement shall be brought in the previously named court in the State of Maryland. The parties consent to jurisdiction in the State of Maryland. The purchasing parties agree that they will not bring any action in the courts of any other state.

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