

## A Crosswalk: Joint Commission Standards and NICHE Resources

### Overview

The Crosswalk: Joint Commission Standards and NICHE Resources document details how NICHE resources comply with the Joint Commission Standards in terms of care of the older adult patient. The crosswalk aligns the Joint Commission categories with NICHE Principles, and matches each of the Joint Commission standards with NICHE standards, and lists and links all the relevant tools and resources in the NICHE Knowledge Center that can help you achieve/work toward those standards.

### Features & Benefits

**Feature:** The Joint Commission Standards provide a framework for using NICHE resources to meet the requirements to improve patient safety and outcomes

**Benefit:** A Crosswalk supports efforts to improve healthcare safety for older adult patients using NICHE resources

**Feature:** NICHE Resources are cross-referenced against published Joint Commission Standards

**Benefit:** Aids in meeting with the Joint Commission Standards to assure hospitals and other healthcare facilities are meeting current quality and safety standards

**Feature:** Document is organized to easily reference Joint Commission standards to NICHE resources

**Benefit:** Provides fast, easy cross-reference to standards of interest to user

**Feature:** For NICHE Members, the resource directly links to the resources in the Knowledge Center for ease in use

**Benefit:** Allows quick, easy access to NICHE resources of use in implementing initiatives related to older adult patient care

### Application

The Crosswalk: Joint Commission Standards and NICHE Resources is available to NICHE member hospitals and non-NICHE hospitals to support Joint Commission Standards compliance efforts. The Member tool has links for ease of use. Non-members is not linked as most tools and resources are members only.

## NICHE PORTFOLIO



### A Crosswalk: Joint Commission Standards and NICHE Resources Categories

- **Environment of Care:** Details required elements to maintain a safe, functional environment.
- **Human Resources:** Details staff orientation, education/training, competence, and performance requirements.
- **Information Management:** Outlines standards for knowledge-based information resources.
- **Leadership:** Correlates leadership standards to NICHE resources.
- **Medication Management:** Details medication reconciliation and safe medication practices for older adults and JC standards.
- **Nursing:** Nurse executive guidelines.
- **Performance Improvement:** Data collection and analysis requirements for quality initiatives.
- **Provision of Care:** Details a range of care standards.
- **Rights and Responsibilities of the Individual:** Highlights initiatives to address rights and responsibilities of patients.

## A Crosswalk: Joint Commission Standards and NICHE Resources

### Human Resources (HR) Joint Commission Standard - NICHE Principle: Geriatric Staff Compliance

| <div>  Nurses Improving Care for Healthsystem Elders </div> <div> <b>A Crosswalk</b> Joint Commission Standards &amp; NICHE Resources </div> |                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Joint Commission Standard                                                                                                                                                                                                     | NICHE Standard                                                                                                       | NICHE Resources                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <div>Human Resources (HR)</div> <div>NICHE Principle: Geriatric Staff Competence</div> <div>Care of the hospitalized older adult requires specialized knowledge and skills.</div>                                             |                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>HR.01.01.01</b> The hospital provides orientation to staff.                                                                                                                                                                | Staff education addresses the specialized needs of hospitalized older adults.                                        | <b>Courses:</b> <ul style="list-style-type: none"> <li>• Core Curriculum: <ul style="list-style-type: none"> <li>○ Geriatric Patient Care Associate (SPCA)</li> <li>○ Geriatric Resource Nurse (GRN)</li> <li>○ Introduction to Gerontology</li> </ul> </li> <li>• Specialty Curriculum: <ul style="list-style-type: none"> <li>○ Critical Care Nursing of Older Adults</li> <li>○ Nursing Care of the Older Adult with Chronic</li> </ul> </li> </ul> <b>Discussion Forums:</b> <ul style="list-style-type: none"> <li>• Geriatric Case Discussion Forums</li> <li>• Geriatric Resource Nurse (GRN)</li> <li>• Introduction to Gerontology</li> </ul> <b>Resource Discussion Forums:</b> <ul style="list-style-type: none"> <li>• Planning and Implementation Guide</li> </ul> <b>Implementation Tools:</b> <ul style="list-style-type: none"> <li>• Leadership Training Program</li> <li>• Planning and Implementation Guide</li> <li>• Portfolio Series</li> <li>• NICHE Catalog of Tools, Resources, and Curriculum</li> </ul> <b>Organizational Strategies:</b> <ul style="list-style-type: none"> <li>• Certification Toolkit</li> </ul> <b>Webinars:</b> <ul style="list-style-type: none"> <li>• Creating a Unified Health System Care Program</li> <li>• Geriatric Education for Nursing Assistants: An Organizational Strategy</li> <li>• Implementing NICHE: Role of the Nurse Manager</li> <li>• The "Good" vs. "Bad" Geriatric Resources, Education, and Tools in the Emergency Department</li> <li>• The Role of a Geriatrician in the Hospital</li> <li>• Public Lives</li> </ul> <b>Assessment Tools:</b> <ul style="list-style-type: none"> <li>• Geriatric Risk</li> <li>• By The Way, Is My Plan</li> </ul> <b>Operational Tools:</b> <ul style="list-style-type: none"> <li>• Education Briefs</li> <li>• HCN Hospital Completion?</li> <li>• NICHE Hospital Reports</li> <li>• NICHE Skills Series</li> <li>• Nursing Assistant Geriatric Training: A Collaboration Between an Academic Medical Center and a School of Nursing</li> </ul> |
| <b>HR.01.05.01</b> Staff participate in ongoing education and training.                                                                                                                                                       | Interdisciplinary continuing education addresses the needs of hospitalized older adults.                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>HR.01.06.01</b> Staff are empowered to perform their responsibilities.                                                                                                                                                     | Nursing staff receive specialized, competency-based training in the care of hospitalized older adults.               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>HR.01.07.01</b> The hospital evaluates staff performance.                                                                                                                                                                  | NICHE Coordinator and Managers evaluate the learning needs of staff related to care of the hospitalized older adult. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

\*Standard Institute for Geriatric Nursing Resources

NICHE - NEW YORK UNIVERSITY COLLEGE OF NURSING  
250 Park Avenue South, 6th floor, New York, NY 10003 • 212.998.5445 • email: info@nicheprogram.org • nicheprogram.org

## NICHE PORTFOLIO



## A Crosswalk: Joint Commission Standards and NICHE Resources Categories

- **Environment of Care:** Details required elements to maintain a safe, functional environment.
- **Human Resources:** Details staff orientation, education/training, competence, and performance requirements.
- **Information Management:** Outlines standards for knowledge-based information resources.
- **Leadership:** Correlates leadership standards to NICHE resources.
- **Medication Management:** Details medication reconciliation and safe medication practices for older adults and JC standards.
- **Nursing:** Nurse executive guidelines.
- **Performance Improvement:** Data collection and analysis requirements for quality initiatives.
- **Provision of Care:** Details a range of care standards.
- **Rights and Responsibilities of the Individual:** Highlights initiatives to address rights and responsibilities of patients.

View the Crosswalk: Joint Commission Standards and NICHE Resources Categories.