

NICHE Geriatric Institutional Assessment Profile

Overview

The Geriatric Institutional Assessment Profile (GIAP) was developed by NICHE for use by its designated sites. The GIAP, an important component of the Leadership Training Program (LTP) and evaluation process, enables hospitals to quantify staff knowledge, attitudes, and perceptions in the care of geriatric patients, and assess their institutional readiness to provide quality care of older adult patients.

Features & Benefits

Feature: Uses a database of more than 105,000 staff completed responses from more than 300 hospitals

Benefit: Provides an ideal basis for comparing a NICHE hospital against similar hospitals in key measures of staff knowledge/attitudes and institutional support

Feature: Quantifies staff geriatric knowledge

Benefit: Identifies objective evidence of gaps in knowledge levels

Feature: Delivers detailed comparison of staff against other hospitals by peer bed size and teaching status

Benefit: Allows administrators and researchers to document improvement in nurses' perception of care provided to older hospitalized adults following NICHE program implementation

Feature: Provides a baseline profile

Benefit: Useful in evaluating effectiveness of ongoing CQI (Continuing Quality Improvement) efforts

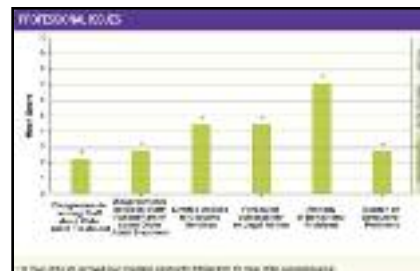
Feature: French language version available

Benefit: Supports NICHE designated hospitals that have French-speaking staff

Applications

Measurement and evaluation are critical to implementing and sustaining the NICHE model across all settings. The GIAP survey is easy to administer and provides invaluable data for targeting areas for improvement. It gives hospitals the means to gauge the success of quality improvement processes across all settings, including attitudes regarding care, knowledge of institutional guidelines, and perceived institutional strengths and barriers to "best practice" in the care of older adult patients.

NICHE PORTFOLIO



Support Resources

- NICHE Leadership Training Program
- NICHE Planning & Implementation Guide
- NICHE Organizational Strategy: Nurse Certification Tool Kit
- Clinical Improvement Models
- NICHE Education Briefs
- Geriatric Resource Nurse (2nd Edition, 2012)
- Introduction to Gerontology (2nd Edition, 2012)
- Geriatric Patient Care Associate (2nd Edition, 2012)
- NICHE "Evidence-Based Geriatric Nursing Protocols for Best Practice" (4th Edition, 2012). New York: Springer Publishing
- NICHE Online Connect Webinars
- NICHE Solutions Series
- Need to Know by NICHE Series
- Joint Commission Crosswalk
- NICHE Annual Conference

NICHE Geriatric Institutional Assessment Profile

NICHE Hospital Innovation

Implementation of Educational Strategies to Bridge Knowledge Gaps Identified in the GIAP Survey

Authors: S. Mateo, RN, MA, L. Jones-Kanu, RN, MSN, M. Adler, RN-BC, WCC, MSN, M. Galante, RN, MSN, NEA-BC, D. Castro, RN-BC, BS, CCRN, B. Reynolds, RN-BC, MA, K. Widas, RN, MSN, A. Seiler, RN, BSN and C. Malmgreen, RN-BC, MSN, MA, Hudson Valley Hospital Center, Cortlandt Manor, New York

Hudson Valley Hospital Center's NICHE steering committee identified needs and improvement targets to elevate the organization to a new level in care provision to the older adult patients. The most important need was implementation of educational strategies for nursing personnel to bridge knowledge gaps identified in the NICHE Geriatric Institutional Assessment Profile (GIAP) survey. The hospital initiated NICHE training classes for RNs and Patient Care Technicians (PCT). Each class included:

- Pre- and post-tests to measure changes in knowledge
- Encouragement of geriatric certification by RNs who would then serve as unit-based champions

Implementation - Protocol Development

- Education program initiated
- SPICES plan of care implemented
- Clinical guidelines/procedures started at unit level using the Try This! series
- Patient/family education launched

As a result of implementing the NICHE education modules, the following programs were developed:

- Lemon Water Hydration Program
- Engagement of medical staff in initiating and educating about delirium assessment and interventions
- Commitment by the hospital to offer a NICHE symposium addressing cognitive decline in the older adult
- Nursing units launch a geriatric education program

REFERENCES

1. Lewin, K. (1997/1951). Field theory in social science. (D. Cartwright, Ed.) Reprinted in *Resolving Social Conflicts & Field Theory in Social Science*. Washington, D.C.: American Psychological Association, New York: Harper & Row.
2. Rogers, E. (1995) *Diffusion of Innovation*. New York: Free Press.
3. Zwarenstein, M., Godman, J., & Reeves, S. (2009). Interprofessional collaboration: effects of practice-based interventions on professional practice and healthcare outcomes. *Cochrane Database Syst Rev*. 2009 Jul 8;(3):CD000072.
4. Capezuti, E., Boltz, E., Cline, D., Dickson, V., Rosenberg, M., Wagner, L., Shuluk, J., & Nigolian, C. (2012). NICHE - A model for optimizing the geriatric nursing practice environment. *Journal of Clinical Nursing*, 21, 3117-3125.

View the NICHE Geriatric Institutional Assessment Profile. This resource is available only to NICHE member organizations.

NICHE PORTFOLIO



Support Resources

- **NICHE Leadership Training Program**
- **NICHE Planning & Implementation Guide**
- **NICHE Organizational Strategy: Nurse Certification Tool Kit**
- **Clinical Improvement Models**
- **NICHE Education Briefs**
- **Geriatric Resource Nurse (2nd Edition, 2012)**
- **Introduction to Gerontology (2nd Edition, 2012)**
- **Geriatric Patient Care Associate (2nd Edition, 2012)**
- **NICHE "Evidence-Based Geriatric Nursing Protocols for Best Practice" (4th Edition, 2012). New York: Springer Publishing**
- **NICHE Online Connect Webinars**
- **NICHE Solutions Series**
- **Need to Know by NICHE Series**
- **Joint Commission Crosswalk**
- **NICHE Annual Conference**