Transforming Nursing Practice: TeamSTEPPS, Leadership & Safety Culture

Theresa Dillman, DNP(c), MSN, MHA, RN, NE-BC | Rhonda Fischer, RN, BSN, CEN | Denise Mazzapica, RN, MSN, MEDSURG-BC

SBAR:

Situation

Nurse leaders require a structure to sustain improved patient outcomes and workforce engagement.

Background

Dynamic healthcare environments demand bold, evidence-based solutions to elevate nurse engagement and patient safety.

Assessment

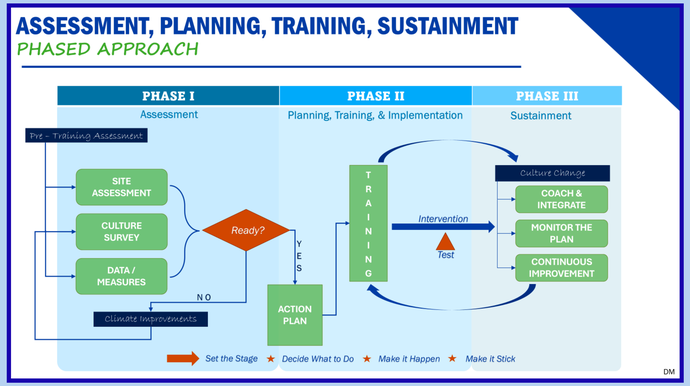
TeamSTEPPS equips nurses and leaders with standarized tools to master complexity, minimize ambiguity, and prevent error.

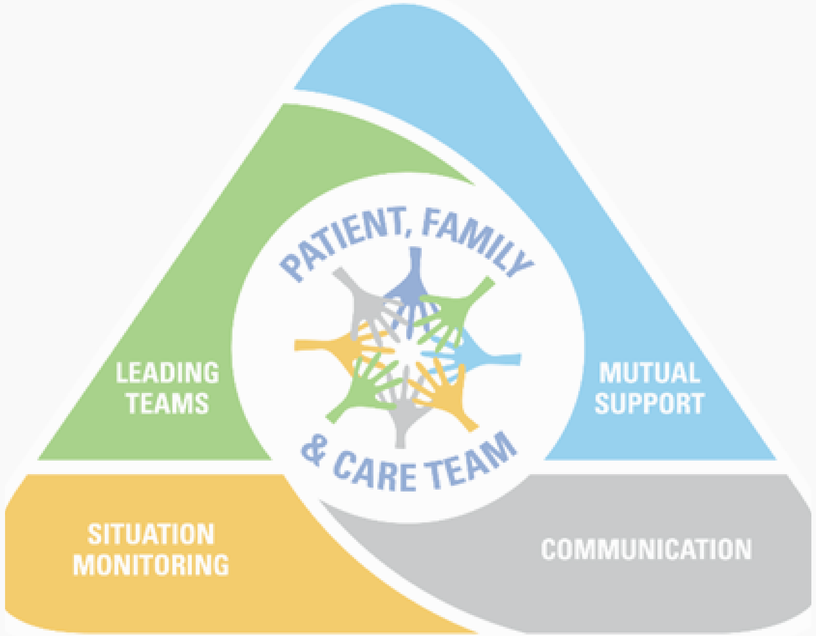
Recommendation

AHA Team Training

Master Training | 4 hour Essentials | Customized Training

Process:





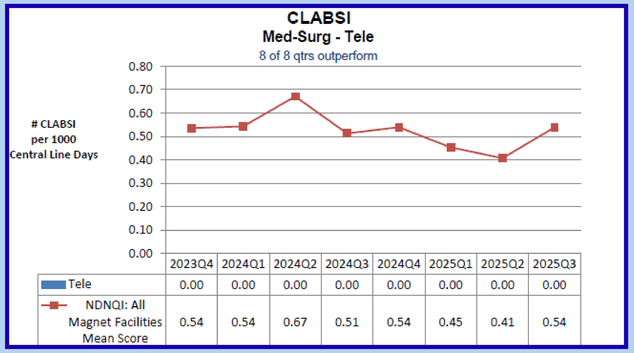
- **18 years of Organizational Sustainment**
- **From Boardroom to Bedside**
- **Foundational to organizational practice**

Outcomes:

Transformational Culture Change

Hospital Survey on Patient Safety: Results Above National Benchmark

Incremental Change : Site Exemplar CLABSI



	2023Q4	2024Q1	2024Q2	2024Q3	2024Q4	2025Q1	2025Q2	2025Q3
Tele	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI: All Magnet Facilities Mean Score	0.54	0.54	0.67	0.51	0.54	0.45	0.41	0.54

Sustainment Strategies:

- ✓ Embed TS into all organizational processes
- ✓ Redose training as needed
- ✓ TS Tools as Targeted Interventions

Scan for AHA Team Training

AONL2026