

- Requires only an existing computer network and internet connection*
- No on premise phone system that might fail, lose power, require service, or require updates
- Phone system and services are hosted in a fully redundant data center environment consisting of 8 datacenters across the US and Canada
- Phones can be accessed via a phone app on a computer, iPhone, or Android Smartphone
- Voicemail to email w/wav file attachment is standard
- Service can be configured for multiple locations
- 1 virtual Fax line is provided with unlimited faxing. Faxes are archived in a database for up to 6 months. Database is accessible on line. Additional fax lines are available for a fee
- Virtual Fax line can be used in conjunction with existing fax equipment (requires one-time purchase of a digital-to-analog fax device)
- Telephone handsets can be used anywhere there is an internet connection**
- Unlimited long distance
- Unlimited, fully customizable auto attendants
- 1 Conference bridge
- Fully customizable hunt groups
- Free toll number
- Music/message on hold included
- Advanced plans are available that include features such as call recording, call monitoring, voicemail to text, and call center
- Users can be managed through an online customer interface
- Unlimited tech support available
- Technical support is included in the monthly price

* Additional equipment, such as switching, telephone handsets, firewall, and Digital to Analog devices may be needed. An adequate internet connection is needed for quality of service

** E911 services based on location