

Legitimacy Verification Program Answer Form

Instructions

Answer to Complaint:

Provide your response to the allegations contained in the Complaint and provide any evidence you have as to the truth of the statements contained in the Post at issue. **If you have documents that support your position, you may include them as attachments to your response. However, the response and attachments must not exceed 20 pages total.**

If you want to include statements from witnesses, they may be included within the 20 page limit. Witness statements must use the Witness Statement Form available at <https://s3.amazonaws.com/pissedconsumer/legal/Witness+Statement+Form.pdf> . No more than two witness statements may be submitted.

Form of Answer:

All documents must be sent back in PDF format.

Once you have completed the required form and gathered any supporting documentation, send the documents to PC using the link to the LVP Answer Form sent to you the Third-Party Neutral.

The required form and your additional attachments are your “Answer”.

LVP Process

You have 20 days to submit your Answer from the date the complainant posted the “Notice of Complaint” in the comment section of the post at issue. The Third-Party Neutral will not consider an Answer submitted outside of the required timeframe.

Once the Answer is received, you will be provided with the Third-Party Neutral’s decision within 10 business days if you chose to provide your email address to the Third-Party Neutral. Otherwise, PC will email the decision to you within 15 business days at the email address provided in this Answer form.

In reaching his or her decision, the Third-Party Neutral reviews only the Posts, Complaint, and Answer, if any, and PC’s Terms of Use. The Third-Party Neutral will not, and has no obligation to, consider anything in addition to this record including, but not limited to, trademark law, defamation law, harassment law, and obscenity law.

For more information, please refer to the LVP Rules found at <http://www.pissedconsumer.com/static/legitimacy-verification-program-rules-and-conditions.html> .