Platinum Secure Testing (IPad)
As always, Platinum Educational Group provides exceptional customer service along with this guide. We are ready to help you whenever or wherever you need it by phone or email. We also provide ongoing live help webinars for you or your group. Do not hesitate to call us if you are unable to find the answers, we will be happy to take care of any questions you may have!

**Phone:** 616.818.7877  
**Help requests:** [https://platinumed.zendesk.com/anonymous_requests/new](https://platinumed.zendesk.com/anonymous_requests/new)

To provide you with our very best customer service, we always welcome any comments or feedback you can provide to improve the EMSTesting.com web site and/or its functionality and usefulness to you.

Sincerely,
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STUDENT DIRECTIONS

A student should follow these steps to take an exam with the iPad Edition of LockDown Browser:

Download and install the "LockDown Browser" app from Apple iTunes to the iPad. (Requires iOS 7 or higher.) [https://itunes.apple.com/ca/app/lockdown-browser/id659101775?mt=8](https://itunes.apple.com/ca/app/lockdown-browser/id659101775?mt=8)

Enable iPad's "Guided Access" by selecting iPad > Settings > General > Accessibility > Guided Access.

Turn on Guided Access and set a passcode (you need to remember this passcode to exit Guided Access after you take your test). The setup for Guided Access only needs to be done once.
Please Note: On your iPad, you will need to navigate to the start of the exam in the mobile Safari browser and when the Platinum browser would normally be launched, the iPad App will be auto-launched instead.
Select the **Take Test** button.
Select the **Begin Test** button.

**Agree** to our terms of agreement, then click **Open** form the "Open in LockDown" prompt.
Click **OK** to allow LockDown to Access the Camera.

Click **OK** to allow LockDown to Access the Microphone.
Start Guided Access by triple-clicking the home button. If prompted, tap “Start”.

If Guided Access isn’t enabled on this device, follow these instructions.

Hint - Adjust your volume before entering Guided Access.

Triple-press the iPad home button to start Guided Access and enter LockDown Browser.

Click the Start button on the top right of your iPad screen.
After completing the exam, triple-press the home button and click **End**. If you want to **Resume**, click Resume.
Enter the passcode you entered in the beginning to exit Guided Access.

Press the Home button again to return to the Home page.